

influencing
profiling
communicating
connecting

Annual Report
2013.14

 **accord**
hygiene, cosmetic & specialty products industry



members

Consumer, Cosmetic and Personal Care

Advanced Skin Technology
Amway of Australia
Apisant
AVON Products
Beautiworx Australia
Beautopia Hair & Beauty
Beiersdorf Australia
BrandPoint
Chanel Australia
Clorox Australia
Colgate-Palmolive
Combe Asia-Pacific
Conair Australia
Cosmax Prestige Brands Australia
Coty Australia
De Lorenzo Hair & Cosmetic Research
Elizabeth Arden Australia
Emeis Cosmetics
Energizer Australia
Estée Lauder Australia
Evolve Hair Concepts
Frostbland
GlaxoSmithKline Consumer Healthcare
Helios Health & Beauty
iNova Pharmaceuticals –
A Valeant Company
Integria Healthcare (Aus)
International Beauty Supplies
Johnson & Johnson Pacific
KAO Australia
KAO Brands Australia
Keune Australia
Kimberly-Clark Australia
La Biothetique Australia
La Prairie Group
L'OCCITANE Australia
L'Oréal Australia
LVMH Perfumes and Cosmetics
Mary Kay Cosmetics
Natural Australian Kulture
Nutrimetics Australia
NYX
Panamex Group
Procter & Gamble Australia

PZ Cussons Australia
Reckitt Benckiser
Revlon Australia
SC Johnson & Son
Scental Pacific
Shiseido (Australia)
Syndet Works
The Heat Group
The Purist Company
Three Six Five
Trimex
True Solutions International
Ultraceuticals
Unilever Australasia
Vitafive
Weleda Australia

Hygiene and Specialty Products

Albright & Wilson (Aust)
Antaria
Applied Australia
BP Castrol Australia
Brenntag Australia
Castle Chemicals
Chemetall (Australasia)
Clariant (Australia)
Deb Australia
Dominant (Australia)
Ecolab
Huntsman Corporation Australia
Jalco Group
Jet Technologies Australia
Lab 6
Novozymes Australia
Nowra Chemical Manufacturers
Peerless JAL
Recochem Inc
Rohm and Haas Australia
Solvay Interlox
Sopura Australia
Tasman Chemicals
Thor Specialties
True Blue Chemicals
Univar Australia
Whiteley Corporation

Associate Members

Corporate Travel Services
Unique Group Travel

Graphic Design and Creative Ident

Legal and Business Management
FCB Lawyers
K&L Gates
KPMG
TressCox Lawyers

Regulatory and Technical Consultants

Clare Martin & Associates
Competitive Advantage
Engel, Hellyer & Partners
Robert Forbes & Associates
Seren Consulting
Sue Akeroyd & Associates
Toxikos

Specialist Laboratories and Testing
ams Laboratories
Dermatest

Life Members

W P Barry
Bruce Brown
Ken Clark
Graeme Howard
Stuart Macdougall
W C Monteith
D Phillips
K Scampton

accord is recognised as
the peak representative
body by governments
and the media for
formulated products



contents

About Our Industry	4
About Accord	6
Chairman's Message	8
Sustainability	10
Global connections	14
Snapshot of the Year	16
Executive Director's Letter	18
Achievements	20
Directors and Secretariat	25
Thank You and Farewell	26
Dream Week and Dream Ball	27



Our industry's products
are used every day
all across the nation to
enhance quality of life

about our industry

Our industry makes a significant
contribution to national prosperity

Product sales:

- Approximately \$10 billion at retail level
- Close to 75% of members export product

Employment:

- More than 14,000 full-time equivalent positions
- Small Australian-owned businesses to large multinational companies

Operations:

- Over 180 offices in all Australian states and territories
- Close to 50 Australian manufacturing sites
- Approx. 60% of members have their head office in Australia
- Approx. 50% of members use local contract formulators
- Supporting a range of other industries including beauty & haircare, contract cleaning, catering & hospitality, manufacturing operations including food and agriculture, restaurants, hospitals, clinics and other care institutions

Innovation:

- Approx. 57% of members invest in local research and development

Highly regulated:

- Over 66% of members have dealings with at least 3 of the 5 major national product/ingredient regulators APVMA, AQIS, FSANZ, NICNAS & TGA*, and over 30% have dealings with at least 4
- Over 97% of members have dealings with NICNAS

*Respectively: Australian Pesticides & Veterinary Medicines Authority; Australian Quarantine Inspection Service; Food Standards Australia & New Zealand; National Industrial Chemicals Notification & Assessment Scheme; Therapeutic Goods Administration

Results from Accord Industry Size & Scale Survey 2014



Products for healthy living and a quality lifestyle

Our industry's products are used every day across the nation in homes, public places, commercial premises, institutions, industry and agriculture.

Cleaning agents, personal care products, disinfectants, hygiene products, cosmetics, sunscreens, perfumes & fragrances, oral hygiene products, adhesives, sealants, protectants – these products play vital roles in:

Safeguarding public health

Maintaining essential standards of hygiene and sanitation in institutions, hospitality, manufacturing and agriculture

Promoting personal wellbeing

Helping keep us clean and healthy, and helping shield us from harmful effects of the environment

Maintaining comfortable homes

Enabling us to keep our everyday surroundings clean and comfortable, making the home a relaxing place to unwind or to welcome and entertain guests

Enhancing quality of life

Giving us greater personal freedom through innovative time- and effort-saving technologies

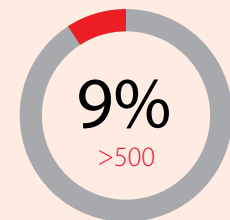
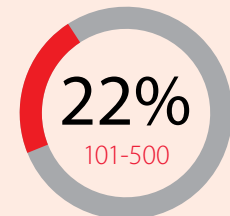
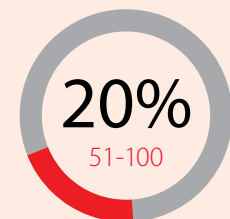
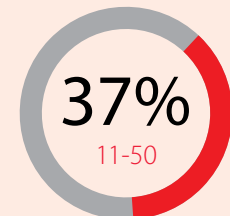
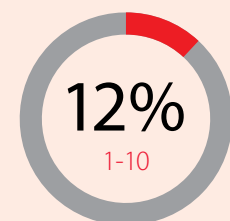
Boosting confidence and emotional wellbeing

Assisting us to look and feel our best, as well as providing opportunities for self-expression, individuality and pampering

Keeping the wheels of commerce and industry turning

Fulfilling specialised applications in households, institutions, industry, manufacturing and agriculture

All these benefits are essential to safe, healthy living and maintaining the quality lifestyle we often take for granted.



Size of Accord member companies
by number of employees



We are the national voice of the Australian hygiene, cosmetic and specialty products industry

about accord

Indispensable Membership

Accord Australasia is the peak national industry association representing manufacturers and marketers of hygiene, cosmetic and specialty products, their raw material suppliers and service providers.

We are the respected and influential voice of a dynamic and innovative industry, representing over 100 leading businesses – ranging from large multinational firms to smaller Australian-owned enterprises, as well as both local manufacturers and product importers – in the pursuit of common, uniting objectives that create a strong business environment for our members.

Membership brings many benefits, including access to the expertise of Accord's professional team, our leverage as the respected national industry voice, and relationship-building opportunities through our networks.

Accord's core activities can be summarised as:

Influencing

Advocacy to simplify the regulation of industry products and reduce red-tape costs

Harnessing local industry partnerships to ensure industry is heard

Maintaining relationships with key policy makers

Active involvement in

- Key regulatory decision-making
- Consultation
- National policy development
- International regulatory alignment

See page 20 for current achievements

Profiling

Enhancing industry's reputation as an innovative solutions provider through our many proactive industry sustainability initiatives

Promoting the positive social, economic and environmental contribution of our industry's products

See page 24 for current achievements

Communicating

Active issues management to address public concerns

Delivering information and expertise to keep your company ahead of the pack

Issuing critical member updates on

- Regulatory changes
- Government policy initiatives
- Key commercial and industrial developments
- Breaking media stories

See page 24 for current achievements

Connecting

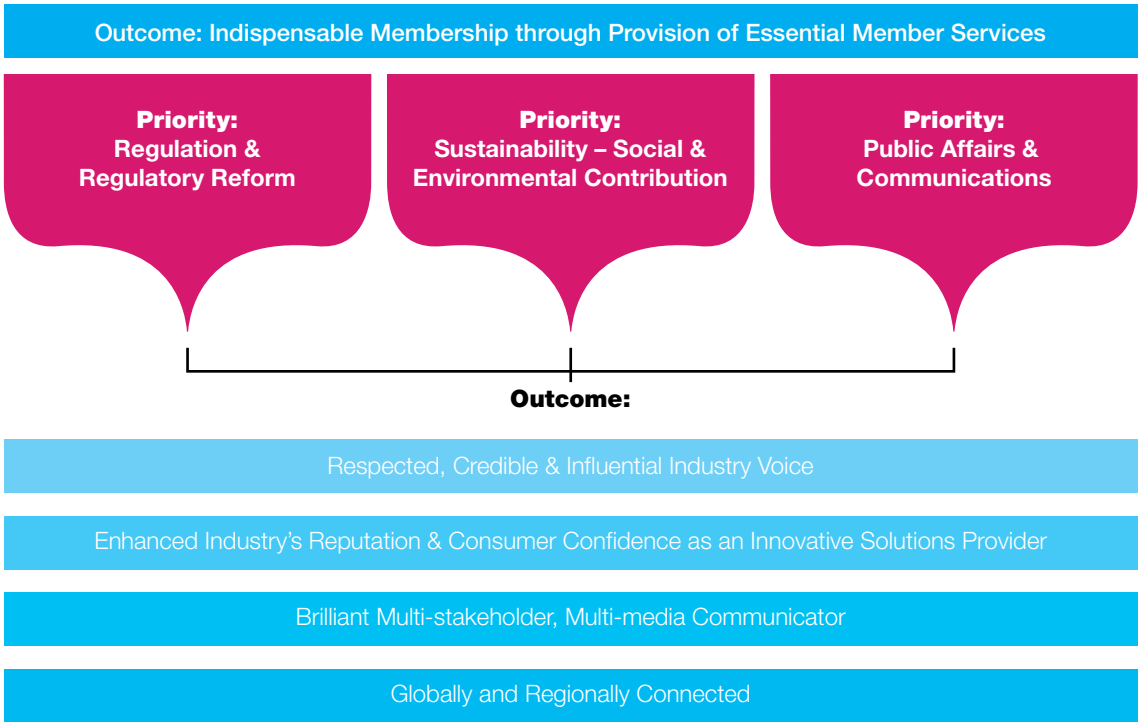
Ensuring current global awareness on key issues through active engagement with our industry's global and regional network

Events to expand our Members' networks, knowledge and influence

- Informative seminars
- Strategy & policy briefings
- Technical training
- Conferences
- Social gatherings

See page 20 for current achievements

Priority: Member Services





Thank you to
members for your
ongoing support and
engagement, enabling
accord to deliver a
strong industry voice



membership

Message from the Chairman

Continued strong member engagement in Accord is essential if we are to seize the opportunities ahead to reduce regulatory burden

As we enter a new phase in the national political cycle that opens up fresh opportunities to rebalance Australia's regulatory system, it is more important than ever that Accord Members leverage their engagement with our association to deliver the strongest industry voice possible to help reduce regulatory burden.

As the period of inaction and missed opportunity to implement the streamlined chemical regulatory system envisioned in the 2008 Productivity Commission report disappears rapidly behind us, a new period of action and captured opportunity to reduce the burden of over-regulation emerges in front of us, early in the Abbott Government's first term.

It is very encouraging that the Abbott Government has included a focus on chemicals regulation reform in its ambitious and essential deregulation and red tape policy initiatives. With continued strong Member support we hope we can make good progress on our vision of an effective, streamlined regulatory system that appropriately controls the riskiest products, ingredients and operations while placing a lighter touch on low-risk, everyday products – all helping to boost national productivity.

Our most recent member survey showed that Accord members provide around 14,000 full-time equivalent positions in Australia and operate close to 50 local manufacturing operations. However our sector is not only a significant part of the Australian economy in terms of employment but also in our commitment to innovation and sustainability.

As such, it is no surprise that Accord continues to be the 'go to' point for governments, government departments and regulators on our industry matters. We should leverage this privilege to both encourage the elimination of unproductive over-regulation and promote the commitment and many benefits of our industry to society.

Look Good...Feel Better, our Hygiene for Health, Washwise and Furphies websites, the *What's in it?* initiative and the **Recognised**® environmental labelling scheme all demonstrate that our industry is forward-thinking, responsive and responsible.

I would like to thank all my fellow board directors, our hard working secretariat, and especially those Members actively engaged in our committees and working groups for your support throughout the year. I congratulate you all on another successful year.

Our success is only made possible by the ongoing support and engagement of our Member companies so I thank you again, and remind you that it is more important than ever that Members leverage their engagement with our association to deliver the strongest industry voice possible to help achieve our goals.

Chris Pedersen
Chairman, Accord Australasia
May 2014





sustainability

Our industry's commitment
to the future

The hygiene, cosmetic and specialty products industry is committed to playing its part in meeting the sustainability challenges – social, environmental and economic – of importance to the overall wellbeing of the Australian community.

Accord's sustainability mission, vision and principles are articulated in our Sustainability Charter, which aims to:

- actively foster sustainability in our industry and along the supply chain for our industry products
- promote whole-of-business sustainability approaches
- be inclusive and aspirational for all business sizes – from multinationals to SMEs
- demonstrate meaningful achievements in sustainability to customers, suppliers, consumers and government with openness and transparency

Accord Sustainability Charter

Mission: To promote and coordinate a range of sustainability initiatives on behalf of industry

Vision: As leaders in production and supply of hygiene, cosmetic and specialty products, our members are committed to:

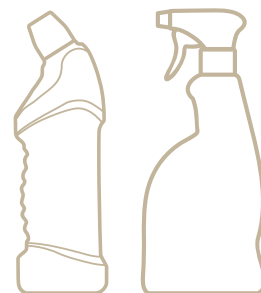
- progressive improvement in sustainability through whole-of-business ethos and practices
- generating tangible measures of improved environmental impacts, social benefits and economic progress
- effectively communicating our industry's essential role in protecting and promoting the health and wellbeing of Australians and our environment

Principles

Environmental stewardship: Encouraging a voluntary, progressive reduction in environmental impact throughout the lifecycle of our products by innovative solutions and reduction in the amount of resources consumed, waste generated and emissions produced.

Social responsibility: Committing to a policy of proactive, voluntary and continual improvement over and above basic legal requirements so that our industry's essential contribution in promoting and improving the health and quality of life of Australians, the communities in which we operate, and our staff is recognised and encouraged by society and government.

Economic progress: Contributing to economic growth through innovative delivery, based on sound science and ethical standards, of hygiene, cosmetic and specialty products for use across consumer, commercial and industrial applications.



Our industry is
committed to meaningful
action on sustainability
through our many
proactive initiatives

Environmental Stewardship

'Recognised® – Environmental Credentials Scheme'

Recognised® is an ambitious and unique Accord initiative, identifying environmentally preferable commercial cleaning products.

Recognised® is an evidence- and science-based scheme with two parts:

- Rigorous technical criteria defining the characteristics of environmentally preferable products
- Independent third-party scientific assessment to determine whether products meet the criteria

Sustainable procurement organisations EcoBuy and Sustainable Choice NSW accept accreditation under

Phosphorus Standard

Accord's national Phosphorus Standard has formed part of the laundry industry's contribution to protecting Australian waterways since 1994.

The Phosphorus Standard establishes sector-wide benchmarks for phosphorus content in household laundry detergents. The 'P' and 'NP' on-pack logos have become well-known identifiers of products which meet the requirements of the Standard.

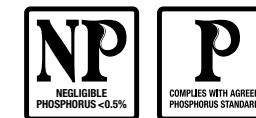


the Recognised® scheme as evidence towards product listing on their respective procurement databases.

Since the first products entered the market in July 2012, close to 60 products have been accredited under the Recognised® Scheme.

www.accord.asn.au/envirocreds

The Phosphorus Standard has also served to drive innovation towards lower phosphorus formulations with increasing numbers of products licenced to bear the 'NP' logo – signifying negligible (less than 0.5%) phosphorus content.



washwise.org.au

The WashWise website provides a wealth of information on sustainable laundry practices – whilst also assisting consumers to use laundry products correctly.

WashWise provides tips and information about doing the laundry for Australians who value a great clean, the environment, and saving money.



sustainability continued

Social Responsibility

furphies.org.au

The Furphies website aims to address unfounded public alarm arising from common myths and misconceptions to do with the safety of our industry's products.



Furphies covers issues relating to cleaning products, cosmetics and personal care products, specific chemical ingredients, and chemical categories such as nanomaterials and preservatives.

"The Furphies website is an excellent resource. Unfounded safety fears about chemicals can do a lot of harm by causing unnecessary community anxiety and can also misdirect important efforts to protect and improve public health. Furphies helps put chemical risks into perspective in a balanced and evidence based way."

Professor Chris Baggeley, Australia's Chief Medical Officer

hygieneforhealth.org.au

The Hygiene for Health website provides comprehensive, evidence-based information on the vital role of the cleaning and hygiene products industry in preventing the spread of infection and illness throughout our community.

Covering all key aspects of hygiene in personal care, households, public spaces, hospitality, healthcare and industry, the site also details how better hygiene has



contributed to a markedly increased life expectancy and quality of life for most Australians.

'What's in it?' household cleaning product ingredient disclosure



'What's in it?' provides consumers with ingredient information to aid choice and enhance confidence in household products.

Leading companies have embraced 'What's in it?'. Approximately 82%* of all air care, automotive cleaners, household cleaners, household floor maintenance products and laundry products on the Australian market are covered by 'What's in it?'.
www.accord.asn.au/whats_in_it

*Based on value figures from Retail World Annual Report 2013

Industry codes & guidelines

Delivering safe, effective products that enhance quality of life is core business for Accord members. The following Accord industry Codes and Guidelines all help ensure industry-wide best practice or assist in the safe use of products, to the benefit of society:

- Industry Guideline for Labelling & Packaging of Liquid Laundry Capsules
- Children and Safe Storage of Household Products
- Guideline for Cleaners and Sanitisers that may have Incidental Contact with Food
- Code of Practice for Household & Commercial Cleaning Products Claiming Antibacterial Action

Responsible Economic Progress

Accord Industry Quality Commitment

Accord's Commercial members give their commitment to doing the right thing for customers and the community in four key quality areas: Public and occupational health & safety; Environmental values; Compliance and continuous improvement; and Business ethics/Commercial practices.



Responsible Supplier Checklist

This valuable sustainable purchasing tool for members is based upon an ideal behaviour model and covers potential purchasing impacts under six key "Checkpoints". Organisations can use the Checklist to 'measure up' potential suppliers, or themselves, according to their performance across 11 key categories.

Our community our commitment

Look Good...Feel Better

Look Good...Feel Better is a free community service program dedicated to improving the wellbeing and confidence of people undergoing cancer treatment.

An initiative of the Australian cosmetic industry, the program helps cancer patients manage the appearance-related side-effects that can be caused by cancer treatment.

At Look Good...Feel Better workshops, trained volunteers from the cosmetic, hairdressing and beauty industries share tips and techniques for minimising side-effects of treatment such as skin changes and hair loss. Nearly 1,500 volunteers enable workshops at more than 180 venues across every state and territory.

Look Good...Feel Better is operated by registered charity the Cancer Patients Foundation, and relies on the generosity of the cosmetic industry and community support.



Each year, Accord's cosmetic Member companies provide significant support for the Look Good...Feel Better program, including:

- More than \$2.5 million worth of skin-care and make-up products – allowing each workshop participant to receive a complimentary Confidence Kit
- Funding for nearly 1,000 workshops
- Funding for program support materials, such as videos, patient brochures and self-help booklets

The cosmetic industry also supports Dream Week, which is held annually in September to raise awareness and funds for Look Good...Feel Better. Dream Week culminates in the cosmetic industry's annual Dream Ball, a stunning gala event that raises the majority of funds to enable Look Good...Feel Better to keep doing its wonderful work (see page 27).

Look Good...Feel Better reaches close to 10,000 cancer patients each year, and over 110,000 patients have benefited from the program since its foundation in 1990.

www.lgfb.org.au



"The generosity of the cosmetic industry has made it possible for me and thousands of other women to face cancer with greater confidence. Without you the program would not exist, and without Look Good...Feel Better the journey would be so much harder for us, and our families."
Heather, Qld

"It is amazing how much 'putting on' one's face and hair has given me the confidence to face each day with courage, and a positive attitude."
Kathy, NSW

"It has given me a boost and has encouraged me to really take care of myself during this next four months of treatment in a special way. Know you have made a difference to me and I dare say all the ladies present!" Helen, WA



Active engagement with our industry's global and regional networks advances Australian industry priorities

global connections

Our global networks deliver outcomes for the Australian industry

Building active global connections is core business for Accord. We place high priority on our international relationships, engagement and collaboration, as demonstrated through our active participation in various international networks and fora.

Global connections are a necessity in today's highly globalised marketplace, where issues originating in one region can have major repercussions internationally. This could be a UK media story 'gone viral', a unique Australian regulatory requirement with international trade impacts, or a growing consumer push to ban an ingredient in Canada. Through global connections come opportunities for information-sharing, as well as industry collaboration on issues of common interest.

Accord's strong global affiliations assist in four key areas:

- **Ongoing monitoring and management of media issues.**

Most chemical product-related stories in the Australian media originate overseas, usually in the UK or USA. Advance notice from our international colleagues can help put the Australian industry ahead of the game in developing an appropriate and informed response before the story hits locally.

- **Our push for regulatory recognition and convergence.**

A 'regulatory equivalence' recognition policy for low-risk products and ingredients allowed on the market in other advanced economies is a key platform of Accord's *7-point Action Agenda/Deregulation Plan*, the cornerstone of Accord's advocacy to the Abbott Government. Knowledge of overseas' approaches via our international counterparts is crucial to achieving this goal. Regulatory recognition has important implications for all manufacturers and suppliers of formulated chemical products, as alignment of regulatory frameworks would help minimise red tape, compliance cost and barriers to trade.

- **Facilitating trade.**

In addition to opportunities to facilitate trade through advocacy for regulatory recognition, there are also current opportunities for our industry via significant regional activity seeking to progress free trade agreements (FTAs). Australia is currently part of eight negotiations, covering countries that account for 45 per cent of Australia's trade. Accord is engaged in this process to promote the explicit inclusion of formulated chemical products in FTAs.

- **Enhancing industry profiling.**

Where appropriate for Australia, Accord has adapted successful overseas initiatives in development of local consumer and sustainability initiatives. For example Accord's 'What's in it?' household cleaning product ingredient disclosure initiative was based on the North American approach, and specific international collaboration on the issue of liquid laundry capsule safety helped to shape Accord's *Industry Guideline for Labelling & Packaging of Liquid Laundry Capsules*, launched mid-2013.

Accord is an active participant in international fora significant to the entire formulated products industry. These include the APEC Chemical Dialogue – high-level international meetings that address issues affecting chemical-based products such as trade facilitation and regulatory policies; standards development through the International Standards Organisation (ISO) – such as 'Organic & Natural' and sunscreens; and collaboration with relevant sister associations in the USA and Asia-Pacific on matters arising from the Trans Pacific Partnership trade agreement process and the Convention on Biodiversity.

Specific to the cleaning and hygiene sector, Accord is a member of the International Network of Cleaning Products Associations (INCPA), the International Cleaning Products Associations Information Exchange (ICPAIE), and the biennial Asia Oceania Soap and Detergent Association Conference (AOSDAC).

INCPA promotes global stewardship of industry products. In addition to Accord, it comprises the major formulated cleaning product industry associations of the USA, Canada, the EU, Japan and Brazil.

ICPAIE is an information exchange between the major cleaning product associations on current global issues, including regulatory matters such as the status of GHS implementation.

AOSDAC is a useful biennial forum bringing together industry leaders from the greater Asian region. The Conference provides updates on current regional issues and opportunities to renew contact with key industry members. Accord hosted this event in Melbourne in 2009.

In the cosmetics and personal care sector, Accord is proud to be a founding member of a new *International Communications Network* for the global cosmetics industry. Bringing together national and regional cosmetics associations, the Network fosters strong international collaboration through structured information exchange

and helps enable timely and consistent responses on global cosmetics issues.

Oversighting this Network is the *International Associations Collaboration Initiative*. The priorities of the *Collaboration Initiative* are to remove barriers to trade and global innovation, enhance the industry's science-based issues-management, and promote consistent global industry communication and policy responses.

Accord has also stepped-up involvement in international dialogue on cosmetics regulatory harmonisation. The key forum is the International Cooperation on Cosmetics Regulation (ICCR), an international group comprising cosmetics regulators from Canada, the EU, Japan and the USA. Our constructive dialogue with ICCR industry participants is instrumental to achieving regulatory convergence.

Building fruitful global and regional connections is a key strategy enabling Accord to deliver outcomes for the Australian hygiene, cosmetics and specialty products industry. We continue to look for opportunities to further enhance and strengthen collaboration with our international counterparts.



Heads of International Cosmetic Associations Meeting, Brussels, June 2013 (Craig Brock third from right, second row)



Personal Care Products Council Annual Meeting, Florida, March 2014 (Bronwyn Capanna seated, third from left)

snapshot of the year

03
MAY
2013

Accord Dangerous Goods Seminar - Adina Hotel, Sydney

Accord Members heard presentations from leading international dangerous goods experts Olivier Kervella, United Nations Economic Commission for Europe and Volker Krampe, Beiersdorf AG, as well as the National Transport Commission's Ben Piper. Joining presenters for a panel discussion were NSW EPA's Andy Hawkins and NSW Workcover's Dave Chamings.



08
MAY
2013

Accord / CAFFCI Business Reception - K&L Gates, Sydney

Accord hosted a business reception for Accord Members and members of the China Association of Fragrance Flavor and Cosmetic Industries (CAFFCI). This event provided an excellent opportunity for exchanging ideas, making connections and boosting goodwill.



09
MAY
2013

Accord Industry Briefing & AGM - K&L Gates, Sydney

Attendees heard seminar presentations on issues of relevance to the industry from Dr Brian Richards, Director NICNAS; Ms Megan Morris, Dept. of Health; Ms Siobhan Purcell and Mr Richard Farleigh, Dept. of Foreign Affairs and Trade; and Dr Wendy Russell, Dept. of Industry, Innovation, Science and Research.

21
MAY
2013

Cosmetic Industry Roundtable - Estée Lauder, Sydney

Accord hosted an informal interactive roundtable discussion for Accord members on current international cosmetic industry issues, led by Dr Chris Flower, Director General of the UK's Cosmetic, Toiletry and Perfumery Association.



17
JUL
2013

Look Good...Feel Better Industry Breakfast - David Jones, Sydney

The Cancer Patients Foundation and Look Good...Feel Better hosted a successful morning to update prime supporters about the future direction of the charity and how to support Dream Week 2013.



8-14
SEP
2013

Dream Week including Dream Ball visits Great Gatsby, 13 September 2013

Dream Week continued its outstanding record of fundraising, raising over \$500,000 for our industry's national cancer patient charity, Look Good...Feel Better. More on Page 27



6-7
NOV
2013

Accord Cleaning & Hygiene Conference - Hotel Windsor, Melbourne

A fabulous Conference Dinner at the renowned No. 35, Melbourne Sofitel provided the curtain-raiser to the conference. Australia's Chief Medical Officer Prof. Chris Baggooley AO stole the show with a highly entertaining dinner speech on the vital importance of hygiene in healthcare.

Opening the Conference on behalf of Prime Minister Tony Abbott was Senator the Hon Scott Ryan, who gave an address on the federal government's deregulation agenda.

On the theme of 'Delivering a healthy future, advancing community wellbeing', a range of informative presentations covered: business and economic challenges ahead; the importance of hygiene for a healthier Australia; the need for a less bureaucratic regulatory system that promotes innovation and safe new technologies; how industry engagement and openness has assisted our sector in Canada; collaboration opportunities; and palm oil supply chain issues.

Following insightful perspectives from industry thought leaders ranging across the raw materials, industrial, institutional, commercial and FMCG sectors, the Conference wrapped up with a valuable open forum discussion on emerging issues for the cleaning products industry.

Thank you to generous sponsors Colgate-Palmolive (Silver) and Albright & Wilson, Ecolab, Huntsman, InClean and TressCox Lawyers (Bronze).



4,6
MAR
2014

4 March 2014 - Adina Hotel, Sydney

6 March 2014 - Ibis Hotel, Melbourne

Accord's free member-only training sessions on GHS classification and on label and SDS writing were very well received.

27
MAR
2014

Look Good...Feel Better Celebration dinner for Sally Harrold - IMAX Star Room, Sydney

Sally Harrold's many years of dedication to Look Good...Feel Better were recognised by the cosmetic industry at a beautiful celebration dinner.



30
APR
2014

Jasmine Awards - IMAX Star Room, Sydney

This annual breakfast celebration and awards ceremony recognised outstanding journalists writing on the topic of fragrance.





a new balance

Executive Director's Letter

Re-balancing the nation's regulatory system – targeting burdensome over-regulation

Everyday cosmetic and household cleaning products are not industrial chemicals. Nor are they medicines. So it becomes highly problematic when they are regulated as such – especially as our industry's success depends on staying nimble, competitive and innovative.

Over the coming year Accord looks forward to working with the Abbott Government and the Australian Parliament to rebalance a regulatory system that has become increasingly heavy handed, bureaucratic and poorly targeted.

More so than many of the other business challenges facing our sector, over-regulation has become a seemingly unshakeable barrier to innovation, investment and timely new product development. And, increasingly, has put Australia out-of-step with other advanced nations, presenting significant obstacles to new product introduction and access by Australian consumers.

Not to mention that the goal of regulation – protection of public health and the environment – is enhanced when regulation is properly targeted and proportionate to the actual risks.

A road map to streamline the nation's complex maze of regulation for chemical-based products was laid out in 2008 by the Productivity Commission. But sadly, rather than implementing the full suite of recommended reforms, the previous government engaged in policy 'cherry picking' which instead only increased the regulatory cost and burden affecting our sector.

Ambitious moves by the Abbott Government to turn back the tide of over-regulation, underpinned by a commitment to deliver savings of \$1 billion per annum for Australian business, should be the game changer our Member businesses have long been waiting for. We applaud the Government's policy goal of lifting national productivity through such reforms.

To pinpoint productivity-enhancing specific actions that require urgent policy attention following the election of the Abbott Government, Accord outlined our 7-point action plan.

- 1) Introduce flexibility in 'unit measure' placement on product labels for cosmetics and fast-moving consumer goods, consistent with EU approach.
- 2) Extend the Globally Harmonised System (GHS) compliance deadline for commercial mixture products to 2020, thereby alleviating an untimely burden on the many small-to-medium businesses within the downstream chemical products industry.
- 3) Extend certain existing dangerous goods label exemptions to consumer products.
- 4) Reform the chemical ingredient regulator, NICNAS, in line with the 2008 Productivity Commission report recommendations.
- 5) Introduce 'lighter touch' regulation for lower risk product categories, such as hard-surface disinfectants, primary sunscreens, on-farm dairy sanitisers and polymer ingredients.
- 6) Develop and implement a 'regulatory equivalence' recognition scheme for low-risk products/ingredients which have already been subject to regulatory approval in other advanced economies such as the EU, Canada and USA.
- 7) Review and reform the current policy for 100% cost recovery of regulatory agencies from industry (e.g. NICNAS fees and charges), implementing financial management changes to halt fiscally irresponsible increases in agency expenditure, staffing and the subsequent costs of these to the regulated industry.

Our persistent advocacy will pay dividends in achieving meaningful regulatory reform

As an industry and a national association our aim is to be forward thinking, responsible and responsive. Hence these policy proposals are realistic, and targeted at rebalancing the regulatory system in light of the reality that chemical-based products have varying levels of risk.

Accord supports independent, evidence-based regulation to address legitimate public health and environmental risks. As an industry that stands on its own two feet, we simply ask that governments act to reign in unproductive over-regulation.

Pleasingly, Accord's persistent advocacy for an end of over-regulation is being heard and acted upon. The recommendations of the National Commission of Audit and Council of Australian Governments (COAG) are very welcome and signal that the Government has given serious consideration to streamlining chemicals assessment.

We look forward to working with member companies and relevant ministers, departments and policy makers on the refinement of these proposals to deliver the timely improvements envisaged (and indeed desperately required!) to promote greater innovation, productivity and competitiveness for Australia.

Responsible industries like ours also have a role to play in anticipating and addressing potential health, consumer and environmental concerns. Accord continues to lead our industry in many significant stewardship initiatives such as the celebrated Look Good...Feel Better cancer patients support program, our 'What's in it?' household cleaning product ingredient disclosure program, and our educational websites WashWise, Furphies and Hygiene for Health.

Additionally, our **Recognised®** eco-label continues to showcase environmentally preferable cleaning products for commercial applications, and our Phosphorus Standard sets industry best-practice for household laundry detergent phosphorus content and labelling.

Our industry has historically been a solutions provider in terms of countless useful products that directly enhance the lives of all Australians. This ethos is embraced by Accord as well – to drive our many policy and community initiatives.

Bronwyn Capanna
Executive Director
Accord Australasia
May 2014



achievements

Connecting – our networks deliver value and growth

Welcomed new Members: Beautopia Hair & Beauty, Evolve Hair Concepts, Integra Healthcare (Aus), International Beauty Supplies, Jet Technologies, L'OCCITANE Aust, Panamex Group, Syndet Works, Vitafive

Held inaugural Accord Cleaning & Hygiene Conference (Melbourne, 7 November 2013)

Held Accord Industry Briefing (Sydney, 9 May 2013)

Increased free Member-only training offers:

- Globally Harmonised System of Classification and Labelling of Chemicals (GHS) classification, labelling and Safety Data Sheets
- Dangerous goods
- European & international cosmetic requirements

Provided cosmetic sector biannual sales survey

Conducted cosmetic sector annual salary survey

Conducted biennial Performance & Future Priorities survey and Size & Scale survey to complement our many advocacy submissions

Played an active role in strengthening of global collaboration networks in the cleaning and hygiene sector:

- Participation and presentation at American Cleaning Institute (ACI) Annual Meeting (USA, Jan 14)
- Active participation in the International Network of Cleaning Products Associations (INCPA): Led development of new INCPA logo and website banner; participated in teleconferences on profiling and stewardship promotion (Apr 14, Dec 13) and liquid laundry capsule developments (Dec 13, Aug 13); attended INCPA meetings (USA, Jan 14; Spain, Jun 13); participated in INCPA trade display at CESIO 9th World Surfactant and Business Convention, (Spain, Jun 13)
- Participation and presentation at Asia Oceania Soap & Detergents Conference (AOSDAC) (India, Sep 13)

Played a pivotal role in strengthening of global collaboration networks in the cosmetic and personal care sector:

- Participation at Personal Care Products Council (PCPC) Legal & Regulatory Conference, including the International Committee Meeting and Scientific Regulatory Forum Committee Meeting (USA, Apr 14)
- Participation at PCPC Annual Meeting, including International Collaboration Session and International Association Leaders' meetings (USA, Feb 14)
- Active participation (as a founding member) in the Cosmetics International Communication Network: participated in teleconference on proposed common program of key deliverables for the global industry (Jul 13)
- Attended Cosmetics Europe meetings to progress meaningful international collaboration, including Heads of International Associations meeting and Collaboration in International Communications meeting (Jun 13)

- Held Cosmetic Roundtable chaired by UK Cosmetic, Toiletry and Perfumery Association (CTPA) Director General Dr Chris Flower (May 13)
- Hosted delegation of the China Association of Fragrance Flavor and Cosmetic Industries, (CAFFCI), including Parliament House Reception (May 13)

Collaborated with other national associations on common-interest regulatory and sustainability issues: Australian Food & Grocery Council (AFGC), Australian Self-Medication Industry (ASMI), CropLife, Plastics & Chemicals Industry Association (PACIA)

Continued membership and strong voice within Australian Chamber of Commerce and Industry (ACCI): ACCI General Council meeting, AGM and Annual Canberra Dinner (Mar 14, Nov 13), ACCI Work Health & Safety Leadership Workshop (Oct 13), ACCI General Council Meeting and Dinner (Jul 13)

Influencing – A to Z of regulatory reform

Broad chemical reform agenda

Intensified advocacy for regulatory reforms through targeted political outreach to Federal Government and Federal Parliament

Presented Accord 7-point 'Action Agenda' on *Formulated Chemical Products Over-regulation* to Federal Government

Progressed options for Australian recognition of overseas regulatory decisions and alignment of regulatory frameworks, including via the the APEC Chemical Dialogue (CD) and International Cooperation on Cosmetics Regulation (ICCR)

Advocated against any further reviews of chemicals over-regulation, emphasising our support for the 2008 Productivity Commission study recommendations

Participated in the Standing Committee on Chemicals (SCOC) review process

Built constructive relationships with new heads of regulatory agencies the Therapeutic Goods Administration (TGA), National Industrial Chemicals Notification and Assessment Scheme (NICNAS), Australian Pesticides and Veterinary Medicines Authority (APVMA), and Australian Competition and Consumer Commission (ACCC)

Expanded suite of policy briefing 'fact' and position sheets

Hosted productive Accord Board discussion with Mr Craig Laundy MP resulting in Mr Laundy parliamentary speech on 'regulation gone mad' focusing on cosmetic over-regulation example

Submissions to:

- National Commission of Audit (Nov 13)
- Dept. of Industry, Parliamentary Secretary Bob Baldwin and Minister Ian Macfarlane re 7-point 'Action Agenda' for our sector (Nov 13)
- Productivity Commission (PC) re Regulator Engagement with Small Business Draft Research Report (Aug 13)

Letters to:

- Minister for Communications Malcolm Turnbull re concerns with implementation of E-government by regulators (Apr 14)

- Key incoming government Ministers, including Prime Minister Tony Abbott, Health Minister Peter Dutton, Assistant Health Minister Fiona Nash and Parliamentary Secretary to the Prime Minister on Deregulation Josh Frydenberg (Oct 13)
- Senator Mathias Cormann re commitment to regulation reforms – *joint with AFGC* (Oct 13)

Meetings with:

- Key Federal Members of Parliament: Craig Laundy (Feb 14), Kelly O'Dwyer (Feb 14), Parliamentary Secretary Josh Frydenberg (Feb 14), Parliamentary Secretary Bob Baldwin (Dec 13), Assistant Health Minister Fiona Nash (Dec 13)
- SCOC Chair re annual industry liaison meeting (Oct 13)
- Dept. of Industry re outcomes of APEC CD meetings (Aug 13)
- APEC CD Australian delegation re debrief (Aug 13)

Participation:

- APEC CD (China, Feb 14 – represented Australian industry and government; Indonesia, June 13)
- Industry Action Agendas briefing chaired by Parliamentary Secretary Bob Baldwin, emphasising the need for action to address costs and burden of over-regulation (Nov 13)
- COAG SCOC Stakeholder Forum (Aug 13)
- Cost Recovery Roundtable (Jul 13)
- ACCI Joint Committee meeting (May 13)
- DesignGov (the Australian Centre for Excellence in Public Sector Design) 18 month pilot

AgVet products

Achieved progress towards a lighter regulatory touch for low risk products

Raised concerns with 'new look' APVMA draft regulatory guidelines

Submissions to:

- Senate Standing Committee on Rural and Regional Affairs and Transport re inquiry into the Agricultural and Veterinary Chemicals Legislation Amendment Bill 2014 (Apr 14)
- APVMA re Draft Regulatory Guidelines (Apr 14)
- Dept. of Agriculture re proposed AgVet chemicals legislation amendments (Mar 14)
- Food Standards Australia New Zealand (FSANZ) re Proposal P1014 – Primary Production & Processing Standard for Meat & Meat Products (Dec 13)

Meetings with:

- Dept. of Agriculture re proposed AgVet Chemicals legislation amendments (Feb 14)
- New APVMA CEO Nov 13, Oct 13)
- CropLife re APVMA issues and reforms (Sep 13)

Participation:

- APVMA Seminar on implementation of new legislation (Mar 14)
- APVMA Advisory Board (Feb 14, Dec 13, Jul 13)
- APVMA Low Risk Working Group (Nov 13, Sep 13, Jul 13, May 13)
- Quaternary Ammonium Compounds teleconference with Dairy Australia (Jun 13)

Chemical Scheduling

Bronwyn Capanna continued as Industry Expert on Advisory Committee on Chemicals Scheduling (ACCS)

Submissions to:

- ACCS and Advisory Committee on Medicines Scheduling (ACMS) re November 2013 meeting Delegate's Interim Decision (Mar 14)
- ACCS re scheduling proposals for 14 chemical substances (Feb 14)
- ACCS and ACMS re sodium, ammonium and potassium lauryl sulphate (Feb 14)
- ACCS re further information request for lemongrass oil, citral, neral and geranial (Jan 14)
- ACCS and ACMS re the cosmetic use and personal care use definition of 2-(dimethylamino)ethanol and salicylic acid (Nov 13)
- ACCS re scheduling proposals for 16 chemical substances (Nov 13)
- ACCS and ACMS re July 2013 meeting Delegate's Interim Decision on 3-iodo-2-propynyl butyl carbamate, cocoyl glycinate, hydroquinone and monobenzene (Oct 13)
- ACCS re 1,2-benzenediol, 3-iodo-2-propynyl butyl carbamate, cocoyl glycinate and ethanol, 2-(hexyloxy)- (Jul 13)
- ACCS and ACMS re hydroquinone and monobenzene (Jul 13)

Meetings with:

- ASMI re salicylic acid scheduling proposal (Oct 13)
- WA Health re Poisons Regulation update (Sep 13)

Participation:

- ACCS, including joint ACMS/ACCS meetings (Nov 13, Sep 13, Jul 13)

Chemicals of Security Concern

Attended media launch of *National Code of Practice for Chemicals of Security Concern* (Jul 13)

Participated in promotional video for awareness-raising of Code

Ongoing engagement with Attorney-General's Dept. on supply chains issues

Cost recovery

Successfully achieved increased recognition of industry cost recovery concerns through push for government acceptance of stakeholder engagement

Submissions to:

- Dept. of Agriculture re APVMA cost recovery (Feb 14)
- National Commission of Audit re the need to address productivity in cost-recovered regulatory agencies (Nov 13)
- Dept. of Finance re Agency cost recovery (Aug 13)

Dangerous Goods (DG)

Raised concerns with ADG7 amendment package

Arranged National Transport Commission (NTC) visit to Member site

more achievements

Held member training (Dec 13)

Meetings with:

- Dept. of Transport (Feb 14)
- NTC (Nov 13)
- Direct Selling Association of Australia (Aug 13)
- DGs Inspector at Civil Aviation Safety Authority (Jun 13)

Participation:

- NTC Maintenance Committee (Nov 13, May 13)

Environment

Prepared and revised draft report ‘*Estimating the Relative Contribution of Major Categories of Formulated Household & Personal Care Products to Tropospheric VOC Emissions*’ with Member and NSW Environment Protection Authority (EPA) Air Quality Unit input

Submission to:

- National Environment Protection Council re National Framework for Chemicals Environmental Management (NChEM) Consultation Regulatory Impact Statement (Jul 13)

Meetings with:

- Dept. of Environment (Feb 14)
- NSW EPA re Draft VOCs Report (Dec 13)
- Victorian Centre for Sustainable Chemical Manufacturing (Aug 13)
- Standards Australia (SA) Committee EV 003 Environmental Labelling (July 13)

Globally Harmonised System of Classification and Labelling of Chemicals (GHS)

Progressed advocacy for a 3-year GHS compliance deadline extension for downstream, mixture products

Monitored and reported on international GHS implementation

Held free Member GHS training in Sydney and Melbourne (Mar 14)

Letters to:

- Senator Eric Abetz, Minister Bruce Billson and Parliamentary Secretary Josh Frydenberg (Jan 14) and Parliamentary Secretary Bob Baldwin (Dec 13) re GHS compliance extension

Meetings with:

- Parliamentary Secretaries Josh Frydenberg (Feb 14) and Bob Baldwin (Dec 13) re GHS compliance extension

Participation:

- Safe Work Australia GHS Workshops (Nov 13, May 13)

Industrial Chemicals

Appealed NICNAS adverse ingredient decisions via Administrative Appeals Tribunal (AAT)

Led industry position on NICNAS reform proposals

Participated in NICNAS Review process

Referred significant concerns to federal Ombudsman regarding NICNAS’s industry ‘compliance’ survey

Submissions to:

- NICNAS re proposed changes to the Australian Inventory of Chemical Substances (AICS) confidential listing process (Feb 14)
- AAT re NICNAS adverse ingredient decisions (Sep 13), and further submissions (Apr 14, Feb 14)
- NICNAS re draft Regulatory Impact Statement (Aug 13)
- Dept. of Health (DOH) on draft Regulatory Impact Statement for NICNAS Review (Aug 13)

Letters to:

- Deputy Opposition Leader Tanya Plibersek re animal testing (Mar 14)
- Assistant Health Minister Fiona Nash re NICNAS statements on animal test data requirements for cosmetics (Mar 14)
- Parliamentary Secretary Josh Frydenberg re repeal of Cosmetic Standard as part of Repeal Day Omnibus Bill (Jan 14)
- NICNAS Director re online publication of NICNAS Handbook (Oct 13)

Meetings with:

- Parliamentary Secretary Josh Frydenberg re Accord proposal to disallow the confusing 2006 Cosmetic Standard legislation (Jan 14)
- DOH re industry concerns with draft Regulatory Impact Statement reform options (Aug 13)

Participation:

- Convened Accord Cosmetic Technical Working Group (Dec 13)
- Australasian College of Toxicology and Risk Assessment Endocrine Disrupting Chemicals Workshop (Oct 13)
- NICNAS Industry Engagement Group (IEG) (Oct 13, May 13)
- NICNAS Industry Government Consultative Committee (IGCC) (Mar 14, Dec 13)
- DOH NICNAS Review meeting (Aug 13)
- NICNAS Review Workshop (Jul 13)

Labelling & measurement

Collaborated on joint approach to unit measure placement with EU and AFGC

Continued to pursue ACCC action regarding cosmetic label non-compliance

Submissions to:

- ACCC re online cosmetics ingredient disclosure compliance (Mar 14)
- National Measurement Institute (NMI) re harmonisation of regulations and metrological controls (OIML R 79) (Jan 14)

Letters to:

- ACCC re English ingredient labelling compliance for cosmetics (Mar 14)
- ACCC re online ingredient disclosure (Sep 13)

Meetings with:

- Senior EU Embassy trade officials (Nov 13, Aug 13)
- NMI (and AFGC) re flexibility in unit measure placement (Oct 13)

- AFGC re joint unit measure labelling reform project (Sep 13, Jul 13)

Participation:

- NMI Consumer & Industry Liaison Committee (Feb 14, Oct 13)
- Royal Australian Chemical Institute (RACI) OHS teleconference on domestic market labelling (Oct 13)

New Zealand

Continued active engagement with New Zealand Environmental Protection Authority (NZ EPA)

Meetings with:

- NZ EPA re hazardous chemicals regulation (Nov 13, Aug 13, June 13)

Participation:

- NZ EPA Hazardous Substances Industry Liaison Group (Nov 13)

Precursor Chemicals

Participation:

- Australian Federal Police Chemical Diversion workshop (Nov 13)
- Precursor Industry Reference Group (PIRG) (Aug 13)

Product safety

Sponsor of International Consumer Product Health and Safety Organisation Conference (Oct 13)

Letter to:

- ACCC requesting clarification on Product Safety Supplier Guide (Sep 13)

Meetings with:

- ACCC Product Safety branch re cosmetic safety (Nov 13)
- ACCC Product Safety branch re laundry capsules (Sep 13)
- ACCC Compliance General Manager on recent ACCC activities including teeth whiteners and microbiological contamination (Aug 13)

Participation:

- International Consumer Product Health and Safety Organisation International Conference (Oct 13)

Standards

Dusanka Sabic continued as Chair of SA Committee CS-108 ‘Organic & Natural’

Letter to:

- Standards Australia CEO (Oct 13)

Representation:

- ISO Cosmetics WG4
- SA FT-032 Organic & Biodynamic
- SA Nominating Organisations forum
- SA EV-003 Environmental Labelling
- SA CS-042 Sunscreens
- SA HE-016 Child Resistant Packaging
- SA PK-013 Aerosols Containers
- SA CH-009 Safe Handling of Chemicals

Participation:

- SA Industry Leaders Forum Luncheon (Apr 14)

Therapeutic Goods (incl. sunscreens)

Obtained agreement to exclude further round of low-risk products from TGA/trans-Tasman joint medicine agency

Obtained excipients fee reversal

Achieved sunscreen standard transition extension for 1998 compliant products

Continued to press for sunscreen reforms as a priority reform activity

Raised Member concerns with unacceptable delays in device approvals

Achieved recognition of low-risk Member products

Achieved amendment of TGA Listing Notice for sodium fluoride in toothpaste

Submissions to TGA re:

- Excluded Goods Order (Mar 14)
- Proposal for Automatic Adoption of New Versions of Pharmaceutical Inspection Convention (PIC) Guide to Good Manufacturing Practice (GMP) for Medicinal Products (Aug 13)
- Advertising Regulatory Impact Statement (Jul 13)
- International Harmonisation of Ingredient Names Paper (Jul 13)
- New-to-market schemes for therapeutic goods (Jun 13)

Letters to:

- Assistant Health Minister Fiona Nash re no support for TGA fees increase (Mar 13)
- TGA Director re medical devices application backlog (Oct 13)
- TGA Director re regulation of primary sunscreens (Jun 13)

Meetings with:

- TGA – annual bilateral meeting (Feb 14)
- Assistant Health Minister Fiona Nash re sunscreen reforms (Dec 13)
- TGA re sunscreen reforms (Oct 13)
- TGA re devices (Oct 13)
- TGA re unacceptable delays in device approvals (Oct 13)

Participation:

- Australian Therapeutic Goods Advertising Code Council (TGACC) (Apr 14, Feb 14, Dec 13, Aug 13)
- Industry stakeholder meeting with Assistant Health Minister Fiona Nash on Therapeutic Goods Amendment Bill (Dec 13)
- TGA Industry Consultative Committee (TICC) (Dec 13, Oct 13)
- Convened Accord Sunscreen Working Group re costs and barriers due to PICs GMP (Dec 13)

Trade

Collaboration with PCPC and other Asia-Pacific associations re Trans Pacific Partnership trade agreement process and the Convention on Biodiversity

Established regular meetings with the Canberra-based EU Commission re trade

more achievements

Promoted clamp-down on counterfeit and blatant non-compliance of regulations

Letter to:

- ACCC re concerns over comparative advertising (Apr 14)

Meetings with:

- Austrade re improving dialogue and providing assistance to Accord members who are 'export ready' (Mar 14)
- Dept. of Foreign Affairs and Trade in support of Cosmetics Annex for Trans-Pacific Partnership trade agreement (Jul 13)

Participation:

- ACCI Trade & International Affairs meeting (Feb 14)

Profiling – our social & environmental contribution

Held successful Look Good...Feel Better Dream Week and Dream Ball – see page 27

Developed and published ACCC-approved Accord Industry Guideline 'Labelling & Packaging of Liquid Laundry Capsules' for child safety (Aug 13)

Continued growth of **Recognised®** environmental credentials scheme for commercial cleaning products:

- close to 60 products accredited
- achieved acceptance of **Recognised®** accreditation as evidence towards product listing by sustainable procurement organisations EcoBuy and Sustainable Choice NSW
- promotion via presentations and trade publications (InClean magazine, Mar 14; AusClean, Oct 13; RACI Environment Symposium, Aug 13; CleanScene, Jun 13)

Finalised revision of Phosphorus Standard for household laundry detergents, including revised 'NP' logo

Participated in Office of the Chief Scientist survey on science workforce (Feb 14)

Reconstituted Sustainability Working Group

Actively promoted existing websites and initiatives and monitored traffic statistics

Communicating – taking our message to key audiences

Provided information to Members via *Regulatory Bulletins*, *Accord Priorities e-Newsletter* and *Industry News & Events*

Commenced development of new Accord website

Celebrated excellence in fragrance journalism via annual Jasmine Awards (Apr 14)

Contributed regular columns in industry trade magazines Esprit Magazine and InClean Magazine

Promoted and enhanced Furphies website: added *Preservatives* section; added social media connectivity; published first article (in series of four) in *RACI Chemistry*

in *Australia publication* (Mar 14); promoted in *InClean Magazine* (Mar 14)

Published article in ACCI Commerce & Industry magazine on 'Re-balancing the nation's regulatory system: Accord to target burdensome over-regulation of everyday, low risk products'

Gave presentations at relevant conferences, seminars and trade shows:

- RACI Health, Safety & Compliance Division Dangerous Goods Seminars on 'Transport of DGs – Exemptions, amendments & what's to come' (Sep 13)
- CleanScene on 'Compliance and Safety – a Key Focus' (Jun 13)

Attended communications training: Australian Science Communicators Conference (Feb 14), Science Communication Workshop (Nov 13)

Issued Member media alerts and statements re:

- 'Greens private member bill on animal testing and cosmetics: the need for any such laws remains highly questionable' (Mar 14)
- 'Cruelty Free' claims exposé in Sydney Morning Herald/The Age (Mar 14)
- Sydney Morning Herald investigative story on alleged child labour in Indian mica mines (Jan 14/Sep 13) – Accord provided background briefing
- Local media coverage of US reports on Food & Drug Administration (FDA) anti-bacterial decision (Dec 13)
- UK media associated with allergy claims and the preservative methylisothiazolinone (MIT) (Sep 13, Jul 13)
- ACCC recall of unsafe (microbial contamination) Nude by Nature and Australian Lavender Essentials cosmetic products (Aug 13)
- CHOICE magazine article on safety of household cleaning products (Aug 13) – including detailed response to CHOICE
- Labor party election policy announcement to ban animal testing on cosmetics (Aug 13)
- New Zealand television report coverage of San Francisco-based activist group Proposition 65 legal action on cocamide DEA (Sep 13)

Monitored international developments on issues including: animal testing, ingredients (fragrances, parabens, methylisothiazolinone, triclosan), sunscreens, antibacterial products, liquid laundry capsules

Submission to Global GreenTag re concerns with the draft Personal Product Standard and Expert Panel (Dec 13)

Accord Committee Meetings

- Accord Board of Directors: 9 May 2013, 22 August 2013, 6 November 2013, 20 February 2014
- Accord I&I Executive Committee: 8 August 2013, 6 November 2013, 12 March 2014
- Accord CTFA Executive Committee: 13 June 2013, 13 August 2013, 31 October 2013, 27 March 2014
- Accord Regulatory Affairs Committee: 23 August 2013, 8 November 2013, 28 March 2014

directors

Chairman



Chris Pedersen
Vice-President
South Pacific
Region, Managing
Director Australia
Colgate-Palmolive

Vice-Chairman



Terry Little¹
Managing Director
Estée Lauder
Companies

Vice-Chairman



Peter Keech²
Managing Director
Tasman Chemicals

Finance Director



Tony Girgis
Managing Director
& CEO
Albright & Wilson

Immediate Past Chairman



Clynton Bartholomeusz
Managing Director
Beiersdorf Australia

¹ Chairman of the CTFA Executive Committee
² Chairman of the I&I Executive Committee



Paul Rowe
General Manager
Applied Australia
Resigned 9/5/2013



Stephen Ford
President &
Managing Director
(Aust & NZ)
Avon Products



Chris Short
Managing Director
Dominant (Australia)



Darrell Brown
Executive
Vice President
Asia Pacific
Ecolab
Resigned 9/5/2013



Nikki Coulthard
Director
Asia Pacific
Regulatory Affairs
Ecolab
Appointed 9/5/2013



Steve Toner
Business Manager
Huntsman
Corporation Australia
Resigned 9/5/2013



Liz Tasdelen
Country Manager
& Technical Director
Huntsman
Corporation Australia
Appointed 9/5/2013



Dan Spira
Managing Director
- ANZ iNova
Pharmaceuticals -
A Valeant Company



Phil Lynch
Managing Director
Johnson & Johnson
Pacific
Resigned 1/2/2014



Johan Berg
Managing Director
(Aust & NZ) L'Oréal
Australia



David Brown
CEO / Managing
Director
Panamex Group
Appointed 9/5/2013



Mary Ann Azer
Communications
Director Procter &
Gamble (Aust & NZ)
Resigned 2/9/2013



Ampie Cabangon
Senior Manager,
Regulatory Affairs
Procter & Gamble
Australia
New Zealand
Appointed 2/9/2013



Con Gendis
Managing Director
PZ Cussons
Australia
Appointed 9/5/2013



Janie Heywood
ANZ Regional
Regulatory &
Medical Affairs
Director
Reckitt Benckiser



David Boxall
Managing Director
Australia & Asia
Pacific Recochem



Gillian Franklin
Managing Director
The Heat Group



Michel-Henri Carriol
Managing Director
Trimex



Brad Macdougall
Director True Blue
Chemicals



Greg Whiteley
Managing Director
Whiteley Corporation



Bronwyn Capanna
Executive Director
Accord Australasia



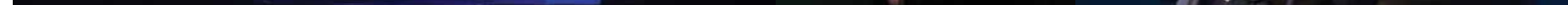
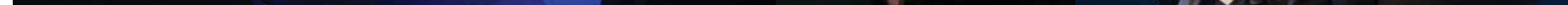
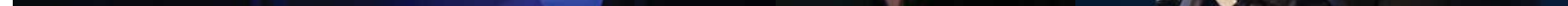
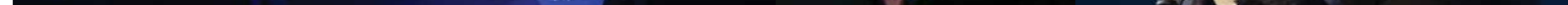
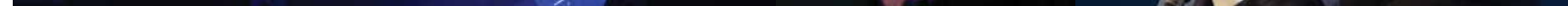
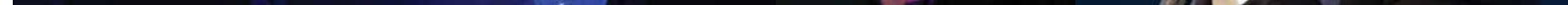
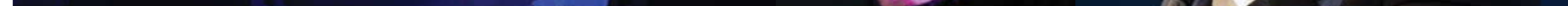
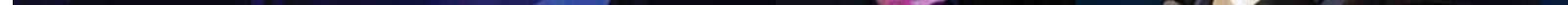
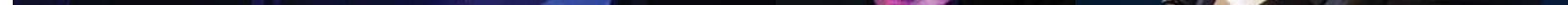
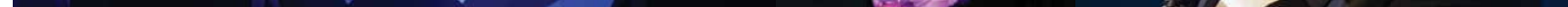
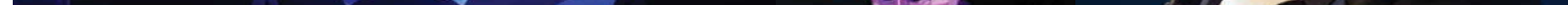
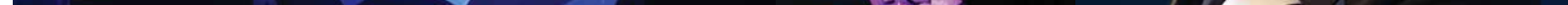
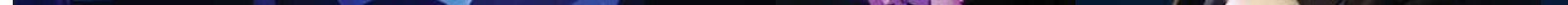
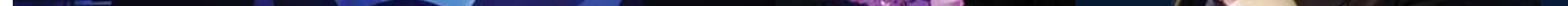
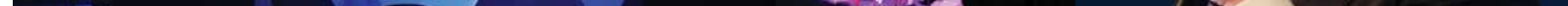
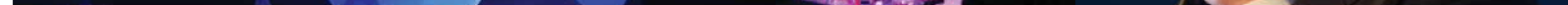
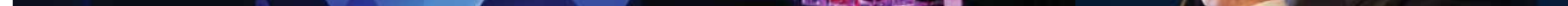
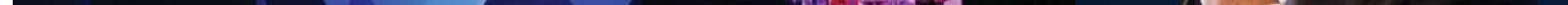
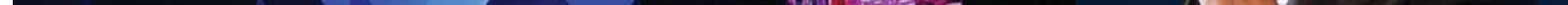
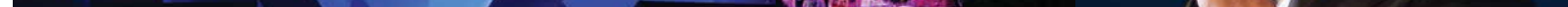
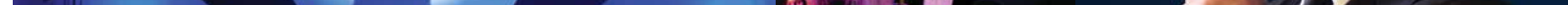
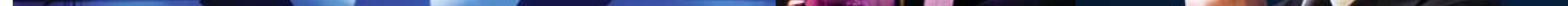
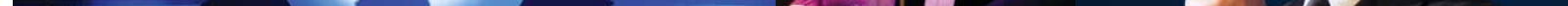
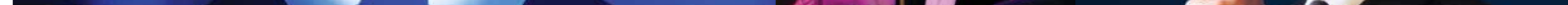
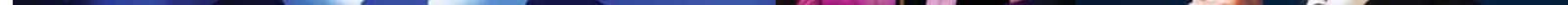
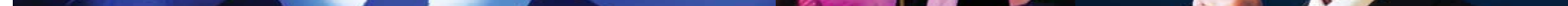
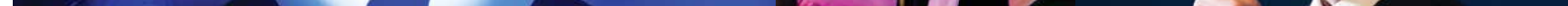
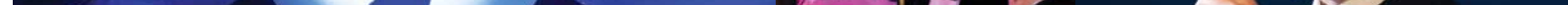
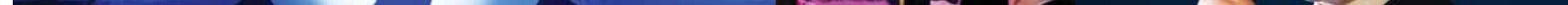
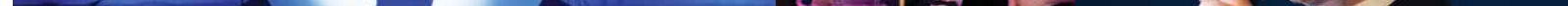
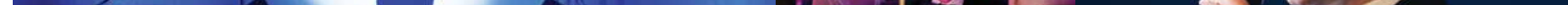
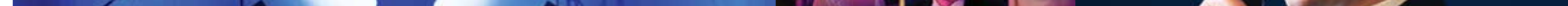
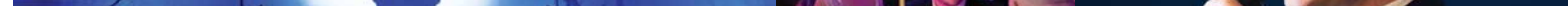
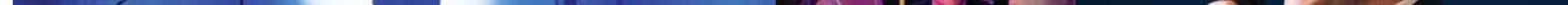
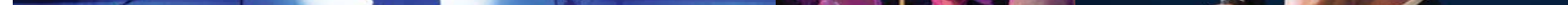
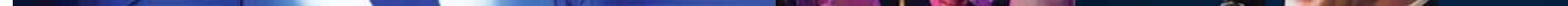
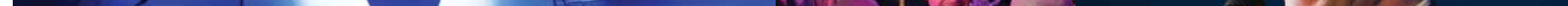
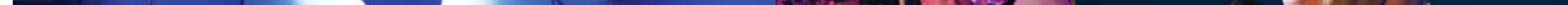
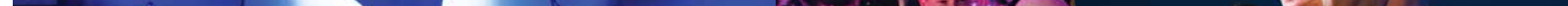
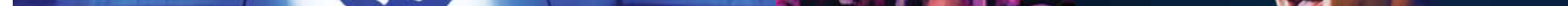
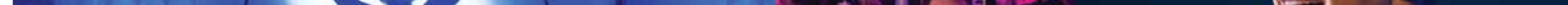
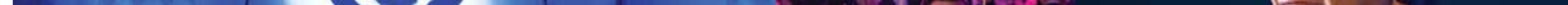
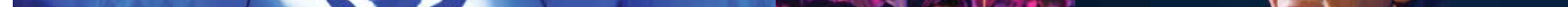
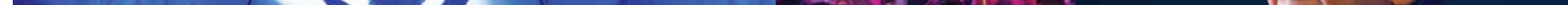
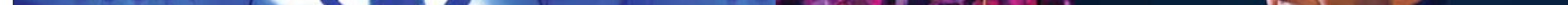
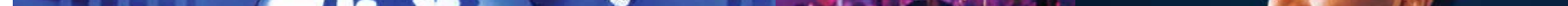
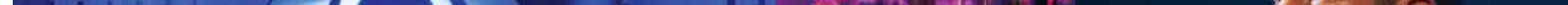
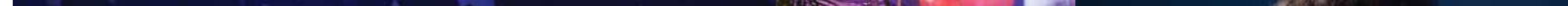
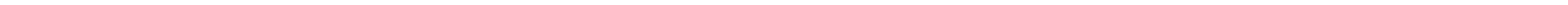
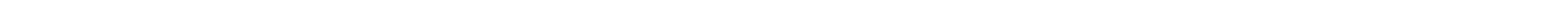
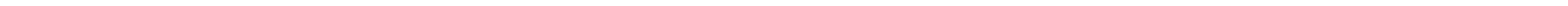
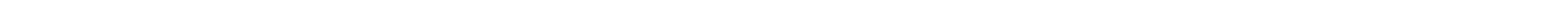
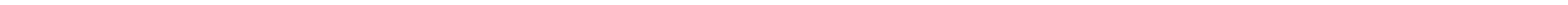
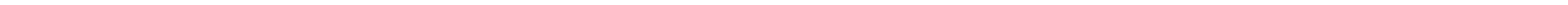
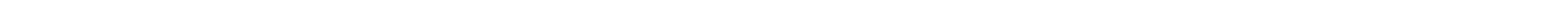
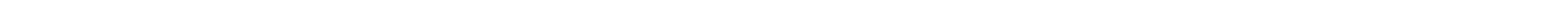
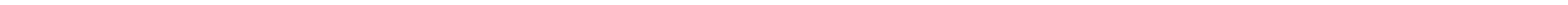
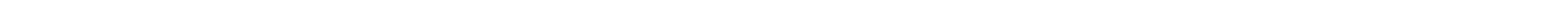
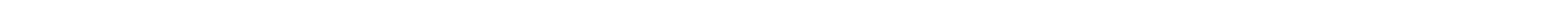
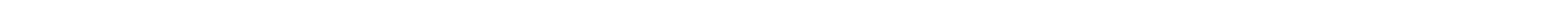
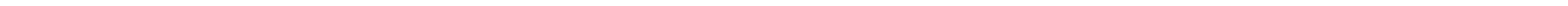
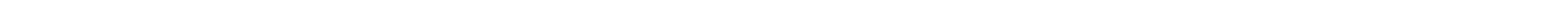
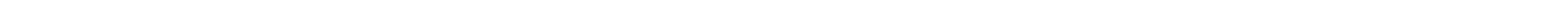
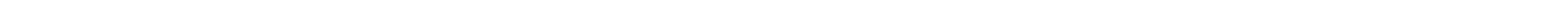
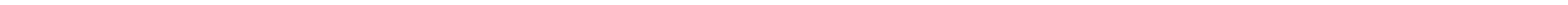
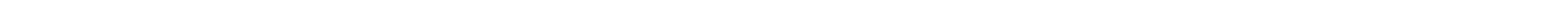
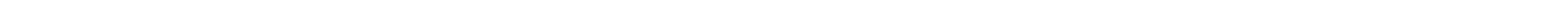
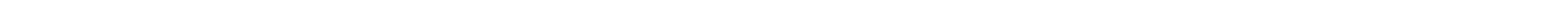
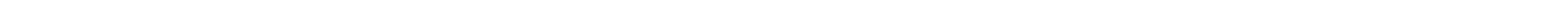
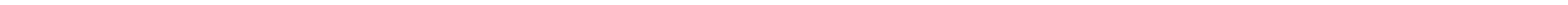
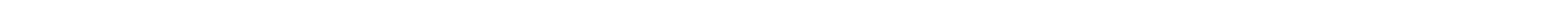
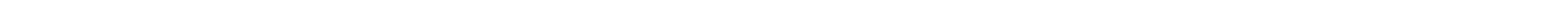
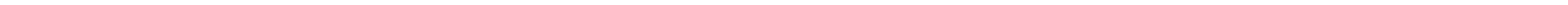
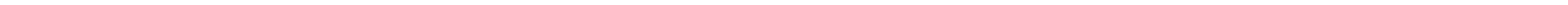
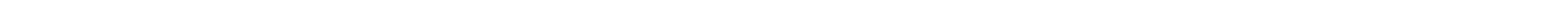
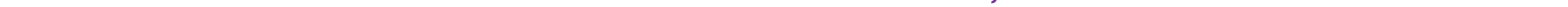
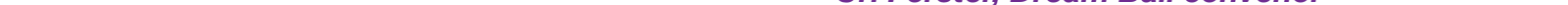
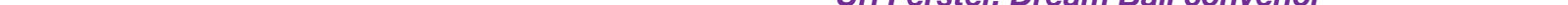
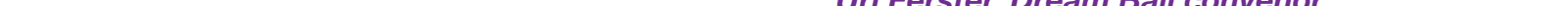
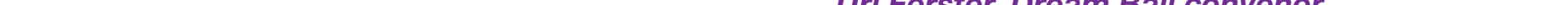
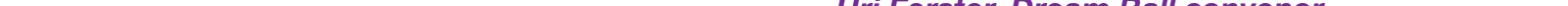
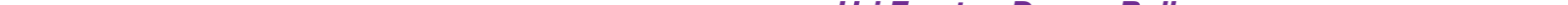
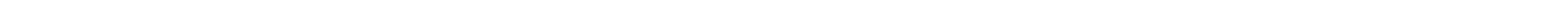
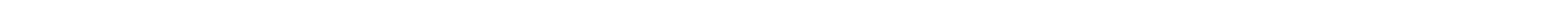
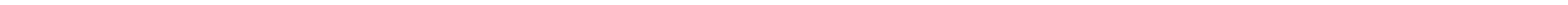
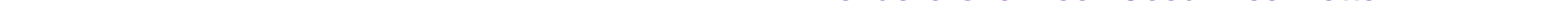
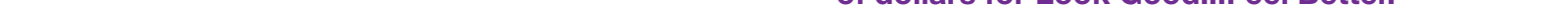
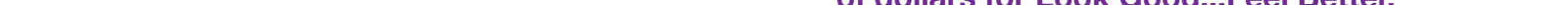
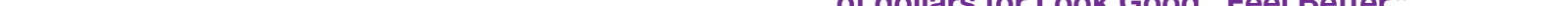
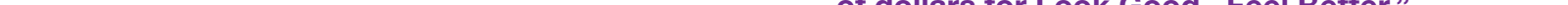
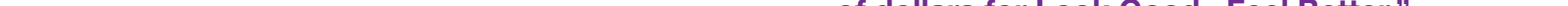
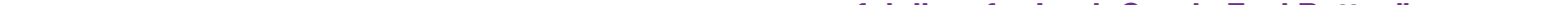
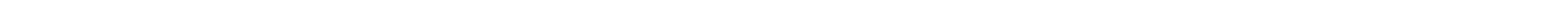
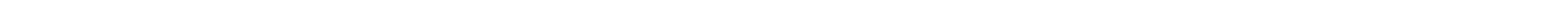
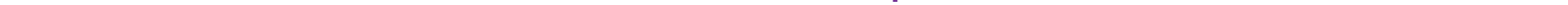
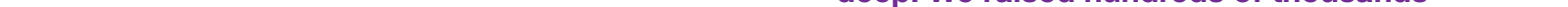
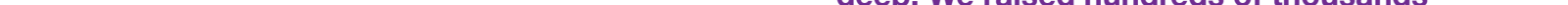
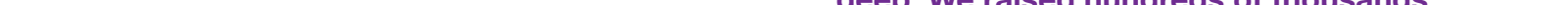
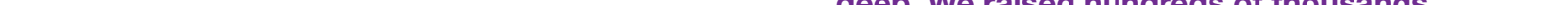
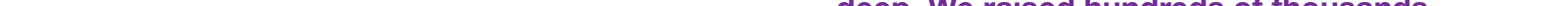
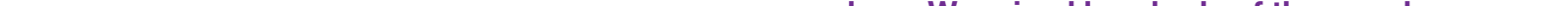
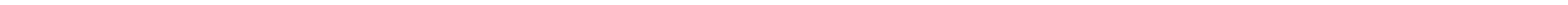
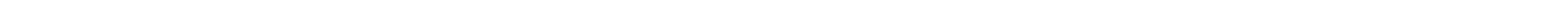
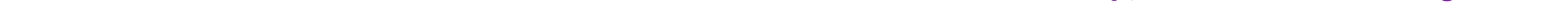
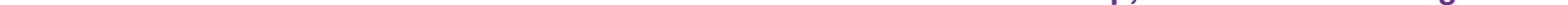
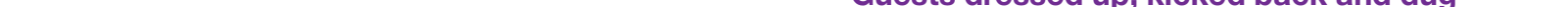
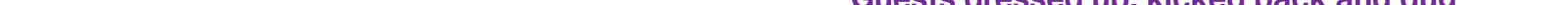
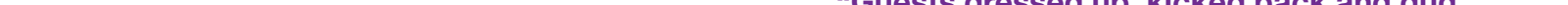
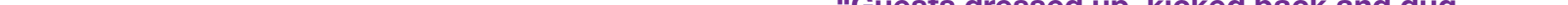
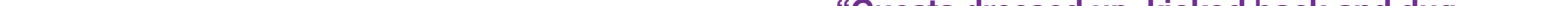
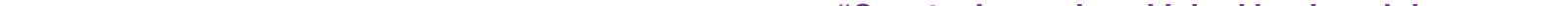
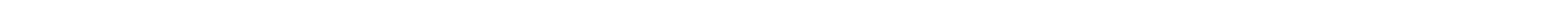
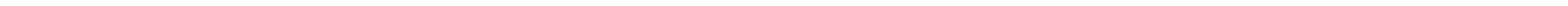
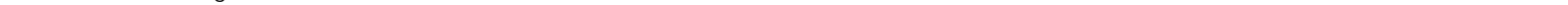
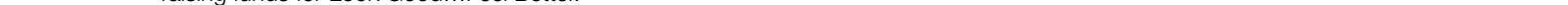
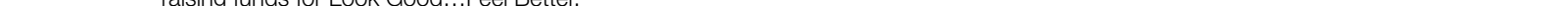
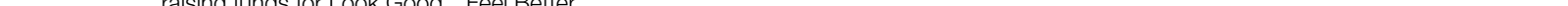
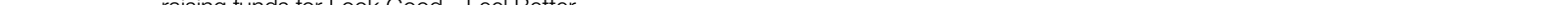
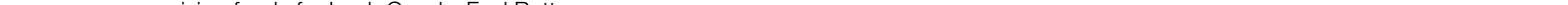
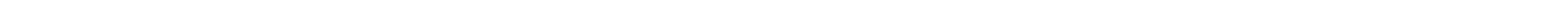
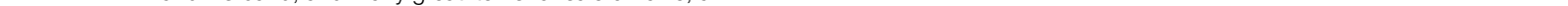
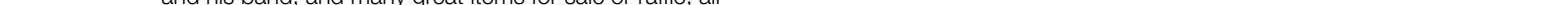
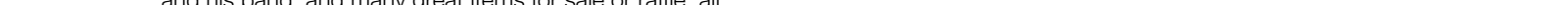
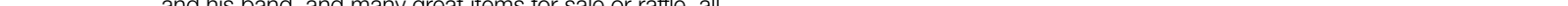
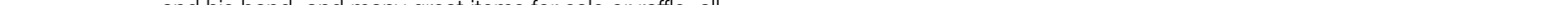
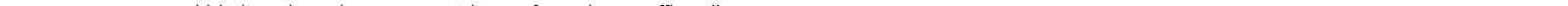
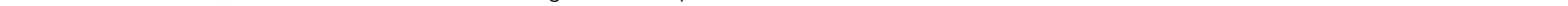
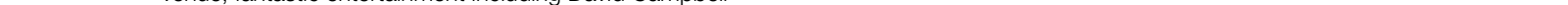
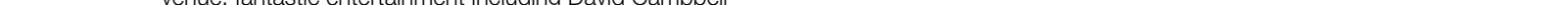
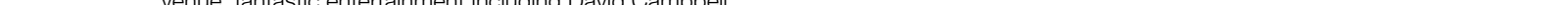
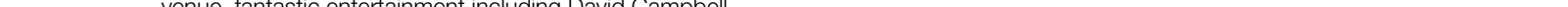
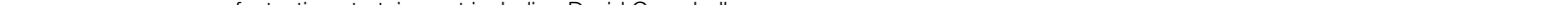
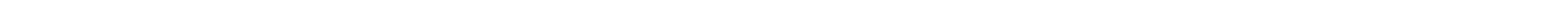
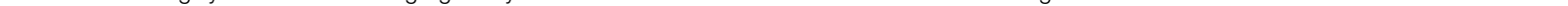
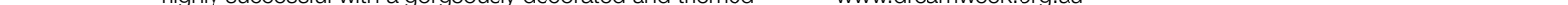
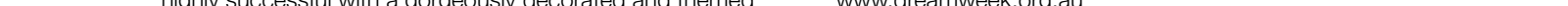
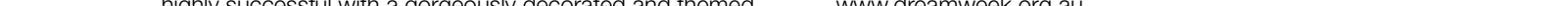
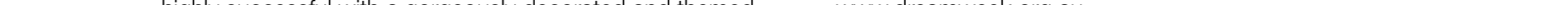
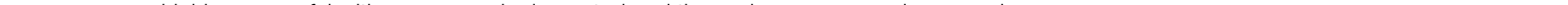
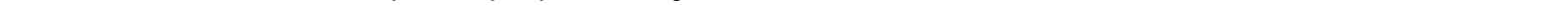
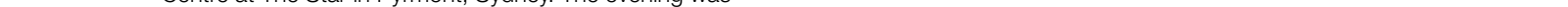
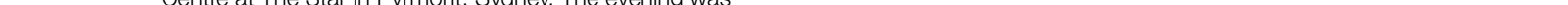
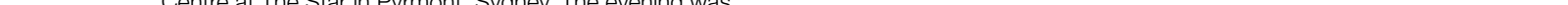
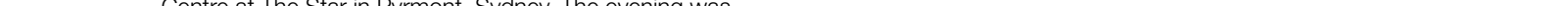
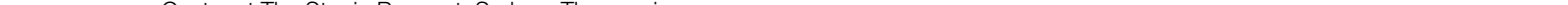
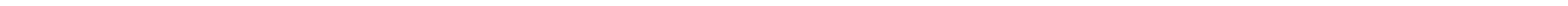
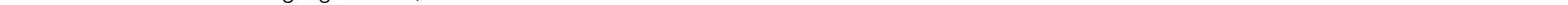
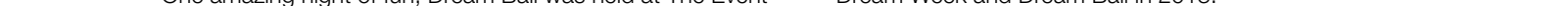
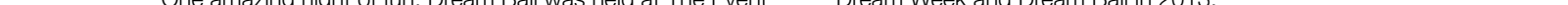
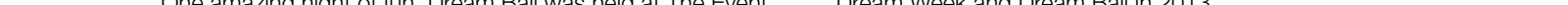
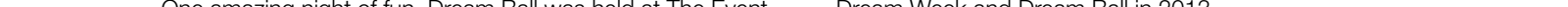
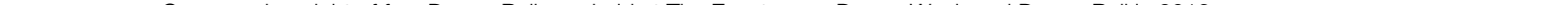
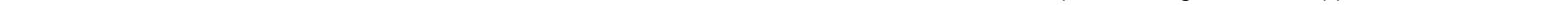
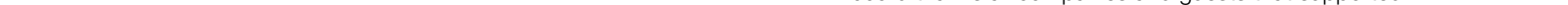
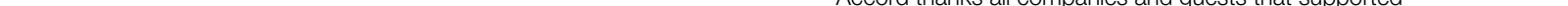
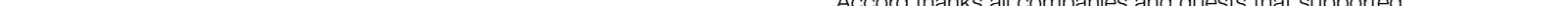
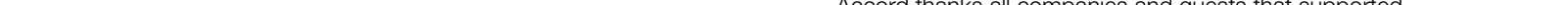
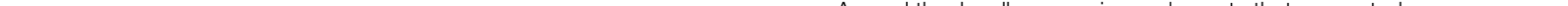
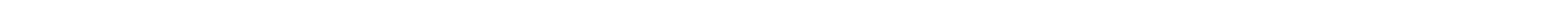
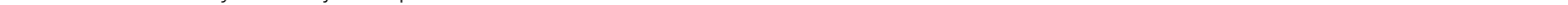
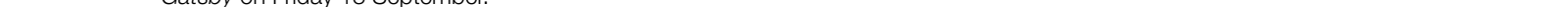
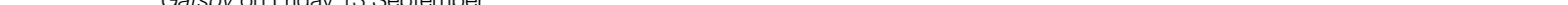
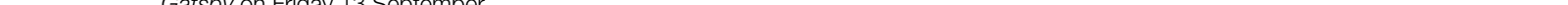
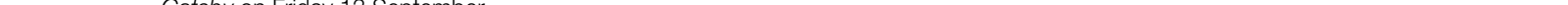
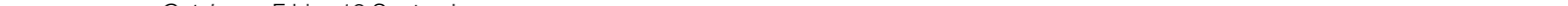
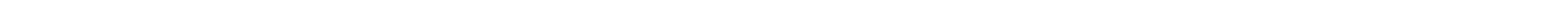
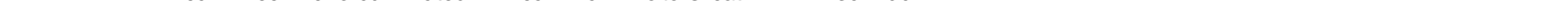
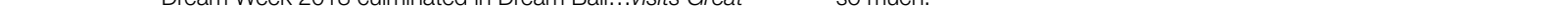
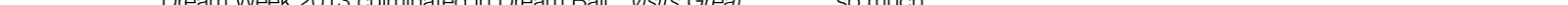
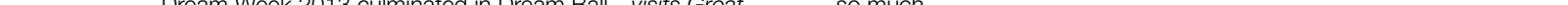
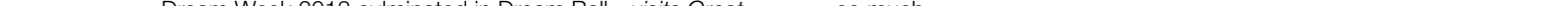
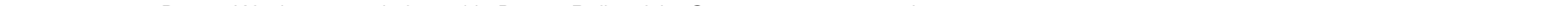
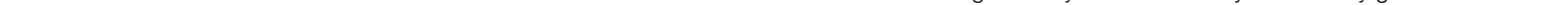
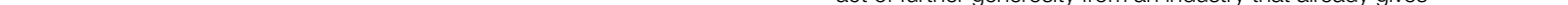
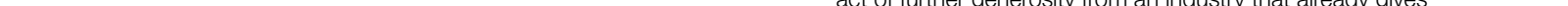
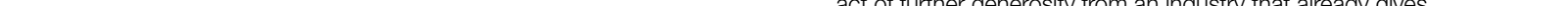
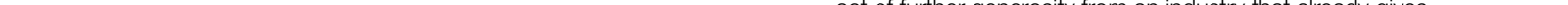
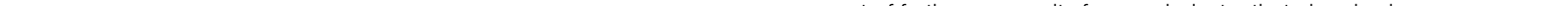
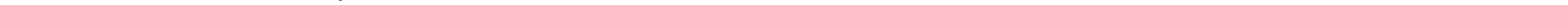
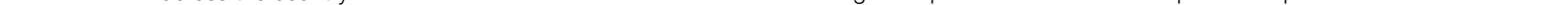
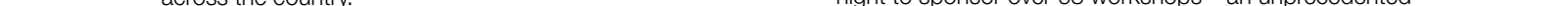
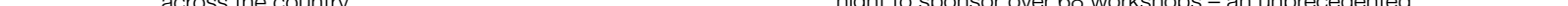
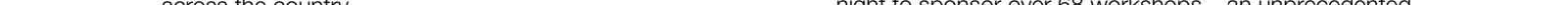
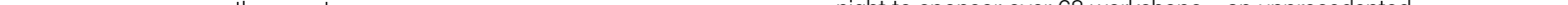
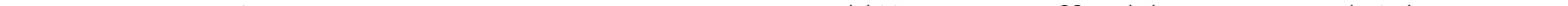
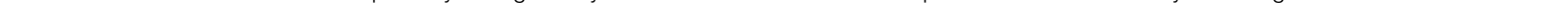
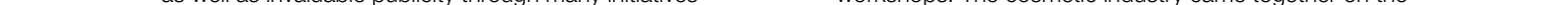
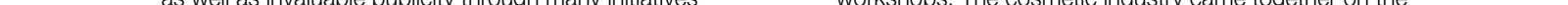
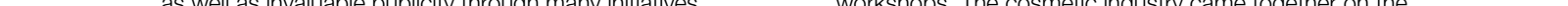
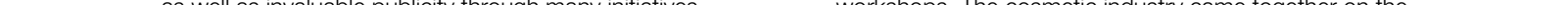
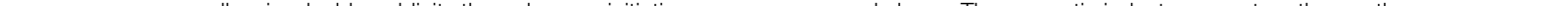
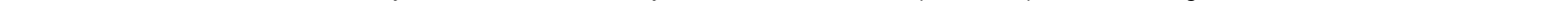
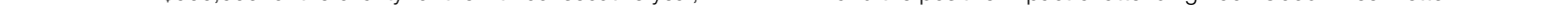
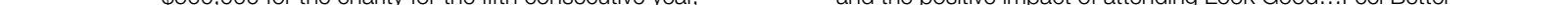
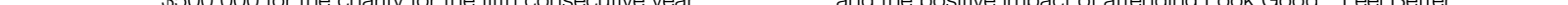
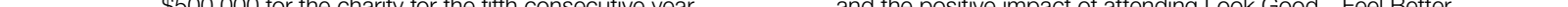
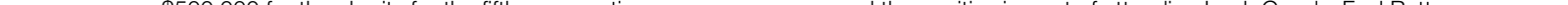
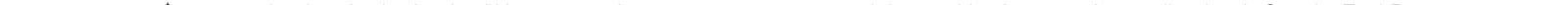
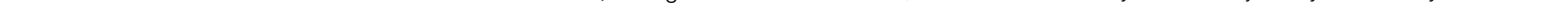
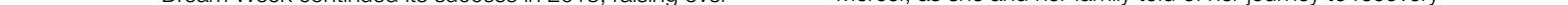
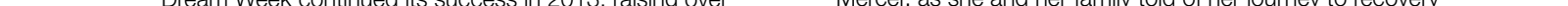
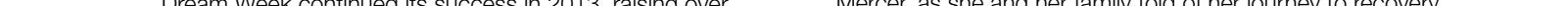
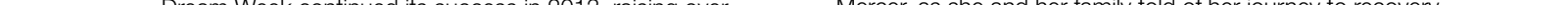
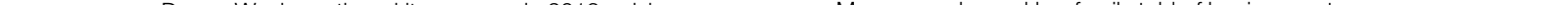
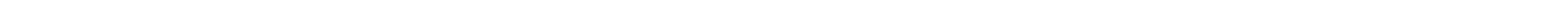
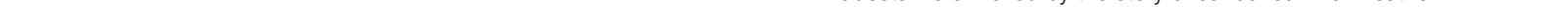
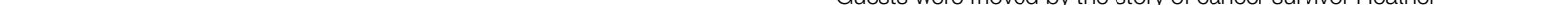
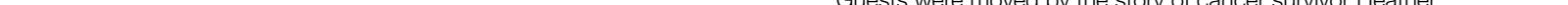
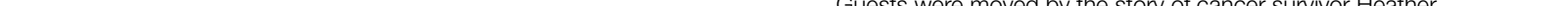
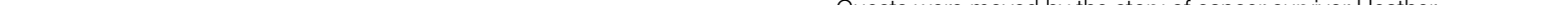
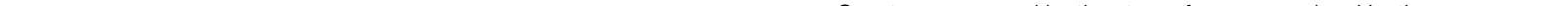
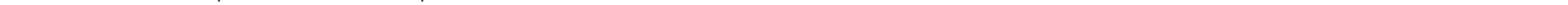
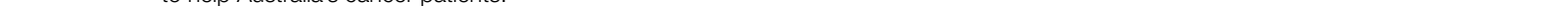
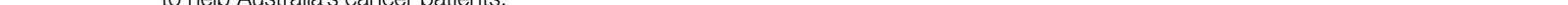
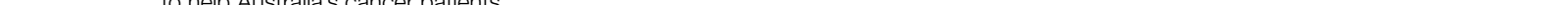
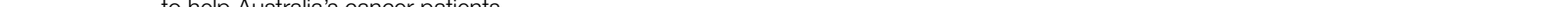
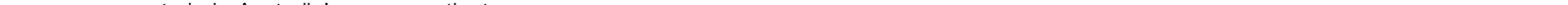
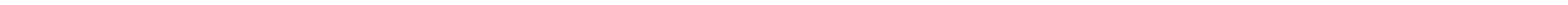
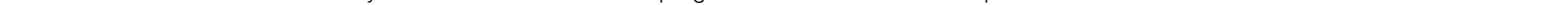
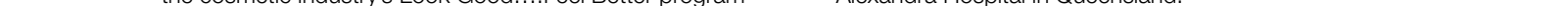
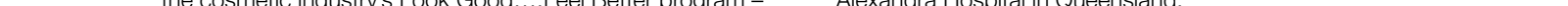
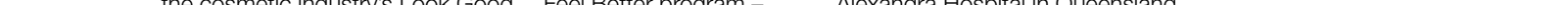
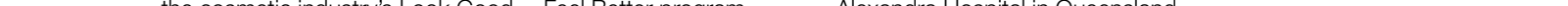
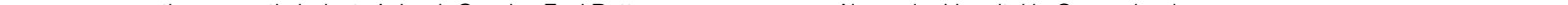
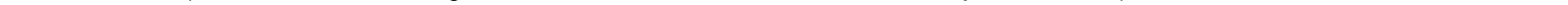
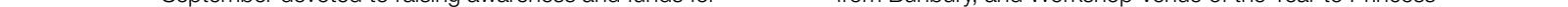
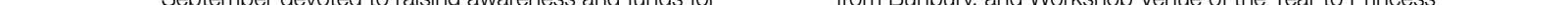
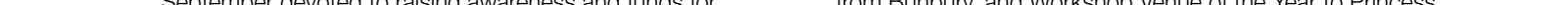
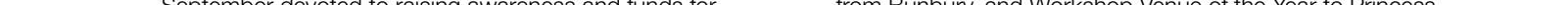
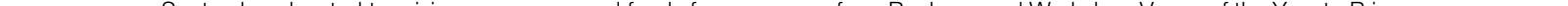
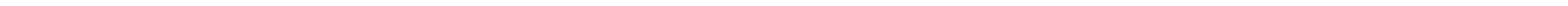
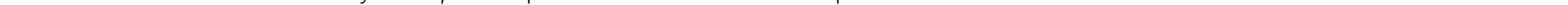
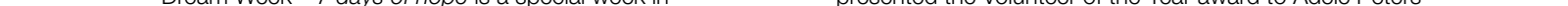
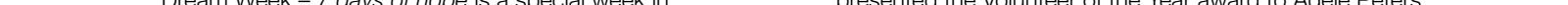
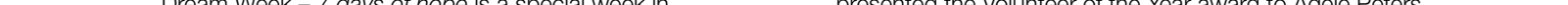
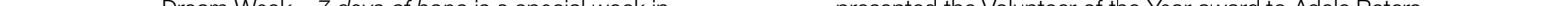
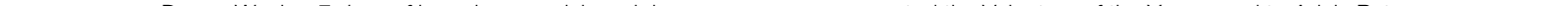
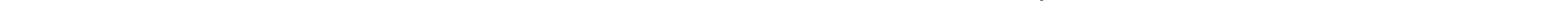
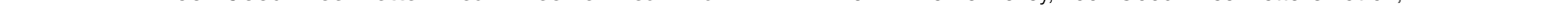
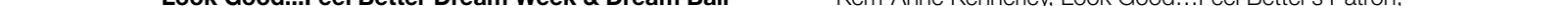
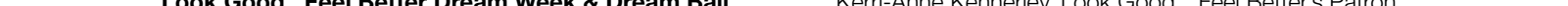
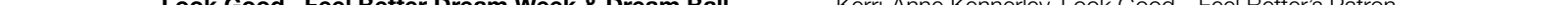
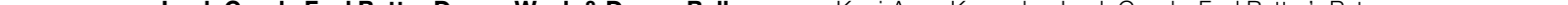
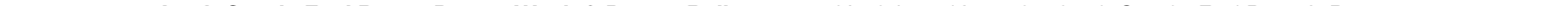
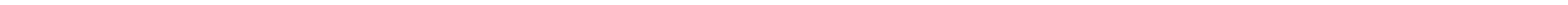
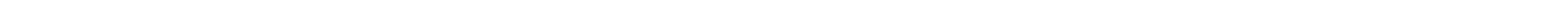
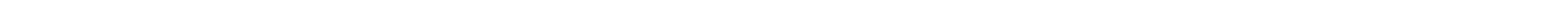
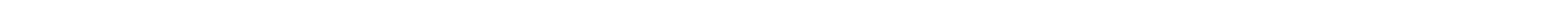
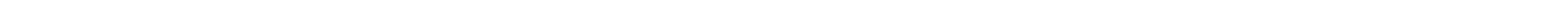
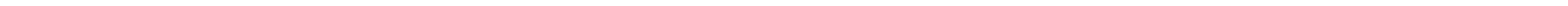
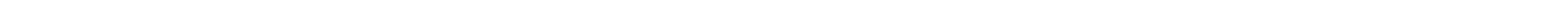
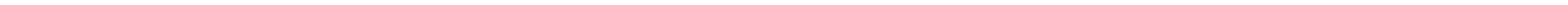
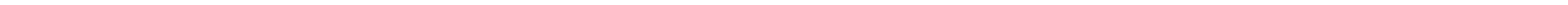
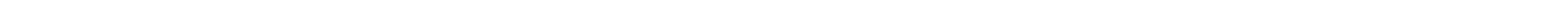
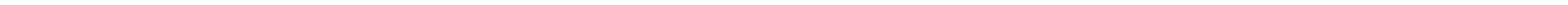
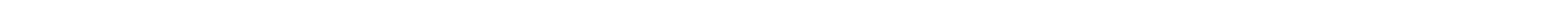
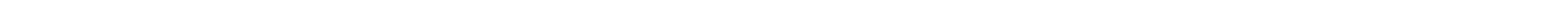
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Craig Brock Policy & Public Affairs Director
Bronwyn Capanna Executive Director
Dusanka Sabic Regulatory Reform Director

Back row:
Catherine Oh Science & Technical Manager
Erly Mifsud Administration Manager
Georgina Glover Events & Membership
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