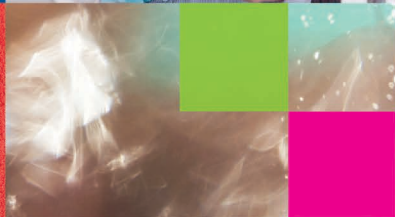


influencing profiling communicating connecting

accord.asn.au



Annual Report
2014.15

 **accord**
hygiene, cosmetic & specialty products industry

members

Consumer, Cosmetic and Personal Care

Advanced Skin Technology
Amway of Australia
Apisant
AVON Products
Beautopia Hair & Beauty
Beiersdorf Australia
BLC Cosmetics
BrandPoint
Chanel Australia
Clorox Australia
Colgate-Palmolive
Combe Asia-Pacific
Conair Australia
Cosmax Prestige Brands Australia
Coty Australia
De Lorenzo Hair & Cosmetic Research
Elizabeth Arden Australia
Emeis Cosmetics
Energizer Australia
Estée Lauder Australia
Evolve Hair Concepts
Frostbland
GlaxoSmithKline Consumer Healthcare
Hairjamm
Helios Health & Beauty
iNova Pharmaceuticals –
A Valeant Company
Integria Healthcare (Aus)
International Beauty Supplies
Johnson & Johnson Pacific
KAO Australia
Keune Australia
Kimberly-Clark Australia
Kosmetikos HQ
La Biosthetique Australia
La Prairie Group
L'OCCITANE Australia
L'Oréal Australia
LVMH Perfumes and Cosmetics
Mary Kay Cosmetics
Muk Haircare
Natural Australian Kulture
Nutrimetics Australia
NYX

Panamex Group
Procter & Gamble Australia
PZ Cussons Australia
Reckitt Benckiser
Revlon Australia
SC Johnson & Son
Scental Pacific
Shiseido (Australia)
Skin Health
Syndet Works
The Heat Group
Three Six Five
Trimex
True Solutions International
Ultraceuticals
Unilever Australasia
Vitafive
Weleda Australia

Hygiene and Specialty Products

Albright & Wilson (Aust)
BioPak
BP Castrol Australia
Brenntag Australia
Castle Chemicals
Chemetall (Australasia)
Clariant (Australia)
Deb Australia
Dominant (Australia)
Ecolab
Huntsman Corporation Australia
Jalco Group
Jet Technologies Australia
Lab 6
Novozymes Australia
Nowra Chemical Manufacturers
Peerless JAL
Recochem Inc
Rohm and Haas Australia
Solvay Interlox
Sopura Australia
Tasman Chemicals
Thor Specialties
True Blue Chemicals
Univar Australia
Whiteley Corporation

Associate Members

Corporate Travel Services
Platinum Travel Corporation

Graphic Design and Creative
Ident

Legal and Business Management
FCB Lawyers
K&L Gates
KPMG
TressCox Lawyers

Recruitment
On Q Recruitment

Regulatory and Technical Consultants
Clare Martin & Associates
Competitive Advantage
Engel, Hellyer & Partners
Robert Forbes & Associates
Seren Consulting
Sue Akeroyd & Associates
Toxikos
Tudor Chem

Specialist Laboratories and Testing
ams Laboratories
Dermatest
D.Lab Solutions

accord is recognised as
the peak representative
body for the formulated
products industry



contents

About Our Industry	4
About Accord	6
Chairman's Message	8
Sustainability	10
Our Community, Our Commitment	13
Accord Website	14
Snapshot of the Year	16
Executive Director's Letter	18
Achievements	20
Directors and Secretariat	25
Thank You and Farewell	26
Dream Week and Dream Ball	27



Our industry's products are used every day all across the nation in various situations from industries to our homes

about our industry

Our industry makes a significant contribution to national prosperity

Product sales:

- Approximately \$10 billion at retail level
- Close to 75% of members export product

Employment:

- More than 14,000 full-time equivalent positions
- Small Australian-owned businesses to large multinational companies

Operations:

- Over 180 offices in all Australian states and territories
- Close to 50 Australian manufacturing sites
- Approx. 60% of members have their head office in Australia
- Approx. 50% of members use local contract formulators
- Supporting a range of other industries including beauty & haircare, contract cleaning, catering & hospitality, manufacturing operations including food and agriculture, restaurants, hospitals, clinics and other care institutions

Innovation:

- Approx. 57% of members invest in local research and development

Highly regulated:

- Over 66% of members have dealings with at least 3 of the 5 major national product/ingredient regulators APVMA, AQIS, FSANZ, NICNAS & TGA*, and over 30% have dealings with at least 4
- Over 97% of members have dealings with NICNAS

*Respectively: Australian Pesticides & Veterinary Medicines Authority; Australian Quarantine Inspection Service; Food Standards Australia & New Zealand; National Industrial Chemicals Notification & Assessment Scheme; Therapeutic Goods Administration

Results from Accord Industry Size & Scale Survey 2014



Products for healthy living and a quality lifestyle

Our industry's products are used every day across the nation in homes, public places, commercial premises, institutions, industry and agriculture.

Cleaning agents, personal care products, disinfectants, hygiene products, cosmetics, sunscreens, perfumes & fragrances, oral hygiene products, adhesives, sealants, protectants – these products play vital roles in:

Safeguarding public health

Maintaining essential standards of hygiene and sanitation in institutions, hospitality, manufacturing and agriculture

Promoting personal wellbeing

Helping keep us clean and healthy, and helping shield us from harmful effects of the environment

Maintaining comfortable homes

Enabling us to keep our everyday surroundings clean and comfortable, making the home a relaxing place to unwind or to welcome and entertain guests

Enhancing quality of life

Giving us greater personal freedom through innovative time- and effort-saving technologies

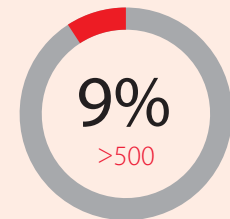
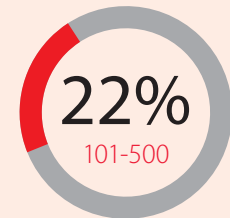
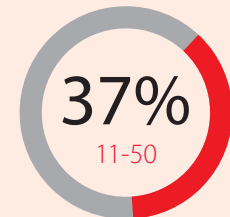
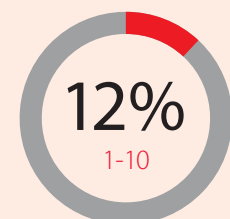
Boosting confidence and emotional wellbeing

Assisting us to look and feel our best, as well as providing opportunities for self-expression, individuality and pampering

Keeping the wheels of commerce and industry turning

Fulfilling specialised applications in households, institutions, industry, manufacturing and agriculture

All these benefits are essential to safe, healthy living and maintaining the quality lifestyle we often take for granted.



Size of Accord member companies by number of employees



We are the national voice of the Australian hygiene, cosmetic and specialty products industry

about accord

Indispensable Membership

Accord Australasia is the peak national industry association representing manufacturers and marketers of hygiene, cosmetic and specialty products, their raw material suppliers and service providers.

We are the respected and influential voice of a dynamic and innovative industry, representing over 100 leading businesses – ranging from large multinational firms to smaller Australian-owned enterprises, as well as both local manufacturers and product importers – in the pursuit of common, uniting objectives that create a strong business environment for our members.

Membership brings many benefits, including access to the expertise of Accord's professional team, our leverage as the respected national industry voice, and relationship-building opportunities through our networks.

Accord's core activities can be summarised as:

Influencing

Advocacy to simplify the regulation of industry products and reduce red-tape costs

Harnessing local industry partnerships to ensure industry is heard

Maintaining relationships with key policy makers

Active involvement in

- Key regulatory decision-making
- Consultation
- National policy development
- International regulatory alignment

See page 20 for current achievements

Profiling

Enhancing industry's reputation as an innovative solutions provider through our many proactive industry sustainability initiatives

Promoting the positive social, economic and environmental contribution of our industry's products

See page 24 for current achievements

Communicating

Active issues management to address public concerns

Delivering information and expertise to keep your company ahead of the pack

Issuing critical member updates on

- Regulatory changes
- Government policy initiatives
- Key commercial and industrial developments
- Breaking media stories

See page 24 for current achievements

Connecting

Ensuring current global awareness on key issues through active engagement with our industry's global and regional network

Events to expand our Members' networks, knowledge and influence

- Informative seminars
- Strategy & policy briefings
- Technical training
- Conferences
- Social gatherings

See page 20 for current achievements

Priority: Member Services

Outcome: Indispensable Membership through Provision of Essential Member Services

Priority:
Regulation &
Regulatory
Reform

Priority:
Sustainability
– Social &
Environmental
Contribution

Priority:
Public Affairs &
Communications

Outcome:

Respected, Credible & Influential Industry Voice

Enhanced Industry's Reputation & Consumer Confidence as an Innovative Solutions Provider

Brilliant Multi-stakeholder, Multi-media Communicator

Globally and Regionally Connected



Thank you to members for your ongoing support and engagement, enabling accord to deliver a strong industry voice



membership

Message from the Chairman

Accord turns 10 this year... our decade of successful advocacy is something we can all be proud of

Ten years ago, representation of the cosmetic, hygiene and specialty products sector was divided. Two industry bodies vied to represent our growing industry – the Australian Consumer & Specialty Products Association (ACSPA) and the Cosmetic Toiletries & Fragrance Association of Australia (CTFAA).

Each association set out to do their best in representing the industry, but a lack of critical mass in membership, coupled with limited resources and influence, restricted their overall efficiency and effectiveness.

These issues were recognised by industry leaders in both associations and, in 2004, led to negotiations to create a united voice for the Australian formulated products industry. A new entity, Accord Australasia (Advocate for the Cosmetic, Hygiene & Specialty Products Industry), was launched on 7 April 2005, following the voluntary winding up of the CTFAA. Accord was built on solid foundations, making use of the experienced secretariat within the ACSPA organisation.

The early challenges included building a sense of cohesion across an industry that spanned Australian-owned SMEs to global corporations, with products in the industrial specialities, fast moving consumer goods and luxury cosmetics sectors, while getting on with the job of prioritising and addressing the many regulatory challenges facing member businesses.

With this cohesion in place and continued focus on sound governance and member services Accord's reputation, influence and ability to attract new members grew.

Full credit is due to the Accord board of directors. Their personal leadership and example from the outset helped create the unity and sense of purpose which has truly energised Accord over the last decade.

Although influencing regulatory reform has been a challenge, due to lack of political will during most of the last 10 years, we are proud of our many achievements.

In the ten years since April 2005 Accord has:

- Launched an array of helpful websites and programs. Specifically, the Washwise, Hygiene for health and Furphies websites, the What's in it? ingredient disclosure initiative for consumer cleaning products, the Recognised® Enviro-label scheme for commercial cleaning products and the Industry Guideline for liquid laundry capsule child safety,
- Fostered more effective working relationships with our key global industry partners. We have stronger relationships with related industry associations in the USA, Canada, New Zealand, the EU and Asia and actively participate in key international fora like the APEC Chemical Dialogue and the International Network of Cleaning Product Associations
- Built a positive dialogue with Australia's governments, participating with professionalism and integrity in key policy debates relevant to our industry and its products. Accord's engagement on regulatory reform received a welcome boost last year with the Government's 'Accepting Trusted International Standards' policy announcement, and
- Reinvigorated the cosmetic industry's charity program, Look Good Feel Better. Highly successful Dream Ball and associated events are generating record funds enabling us to expand the program's reach to Australians undergoing cancer treatment.

While much has been achieved, significant regulatory reform opportunities remain. Our reform focus remains on the over-regulation of low-risk industry products and hard-to-justify, unique Australian regulatory rules, especially for those products which have been already assessed and approved by comparable overseas regulators.

I would like to thank everyone for their contribution to Accord's achievements over the last 10 years.

I would like to especially thank past chairmen, Peter Keech, Max Johnston and Clynton Bartholomeusz, for their inclusive and visionary leadership and all the Accord Board members whose strategic guidance and prioritisation has been vital for Accord's success.

A very special thanks also to Accord's experienced and professional secretariat which has successfully executed Accord's strategies and delivered the results we see today. We are very lucky to have such a dedicated, hard-working team.

Bronwyn Capanna has led this effort. Her tenacity, expertise and strong advocacy have become legendary. She is one of three staff, from a small secretariat team, who have passed the ten year milestone with the association.

Craig Brock and Dusanka Sabic, who are acknowledged for their extensive experience, commitment and member focus, have also celebrated 10 years of service. And very soon Erly Mifsud will also reach this milestone.

Our other key staff, Catherine Oh and Dr Jen Semple, have more than six years each with Accord and with their experience and dedication complete what is a very stable, yet dynamic Secretariat team.

But of course Accord's greatest strength is the stability, support and engagement of its membership. Membership continues to grow and is now just over 100 companies. To each and every one of our members thank you very much for your support.

While our decade of successful advocacy is something we can all be proud of we all acknowledge that there is still significant progress to be made, especially on regulatory reform. Essential reforms, some flagged over a decade ago, are yet to materialise. Such delay in policy actions not only lags the progress industry has made but is far from reflecting the realities of today's global competitive and regulatory environments.

Accord must continue to evolve its advocacy to meet the evolving challenges facing member industries and to help stimulate the product and technical innovation, investment and jobs that are vital to our members continued success.



Chris Pedersen
Chairman, Accord Australasia
May 2015



sustainability

Our industry's commitment
to the future

The hygiene, cosmetic and specialty products industry is committed to playing its part in meeting the sustainability challenges – social, environmental and economic – of importance to the overall wellbeing of the Australian community.

Accord's sustainability mission, vision and principles are articulated in our Sustainability Charter, which aims to:

- actively foster sustainability in our industry and along the supply chain for our industry products
- promote whole-of-business sustainability approaches
- be inclusive and aspirational for all business sizes – from multinationals to SMEs
- demonstrate meaningful achievements in sustainability to customers, suppliers, consumers and government with openness and transparency

Accord Sustainability Charter

Mission: To promote and coordinate a range of sustainability initiatives on behalf of industry

Vision: As leaders in production and supply of hygiene, cosmetic and specialty products, our members are committed to:

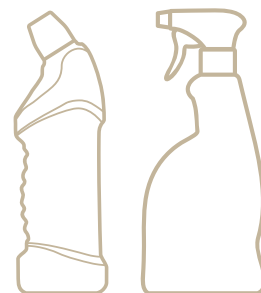
- progressive improvement in sustainability through whole-of-business ethos and practices
- generating tangible measures of improved environmental impacts, social benefits and economic progress
- effectively communicating our industry's essential role in protecting and promoting the health and wellbeing of Australians and our environment

Principles

Environmental stewardship: Encouraging a voluntary, progressive reduction in environmental impact throughout the lifecycle of our products by innovative solutions and reduction in the amount of resources consumed, waste generated and emissions produced.

Social responsibility: Committing to a policy of proactive, voluntary and continual improvement over and above basic legal requirements so that our industry's essential contribution in promoting and improving the health and quality of life of Australians, the communities in which we operate, and our staff is recognised and encouraged by society and government.

Economic progress: Contributing to economic growth through innovative delivery, based on sound science and ethical standards, of hygiene, cosmetic and specialty products for use across consumer, commercial and industrial applications.



Our industry is committed to meaningful action on sustainability through our many proactive initiatives

Environmental Stewardship

'Recognised® – Environmental Credentials Scheme'

Recognised® is an ambitious and unique Accord initiative, identifying environmentally preferable commercial cleaning products.

Recognised® is an evidence- and science-based scheme with two parts:

- Rigorous technical criteria defining the characteristics of environmentally preferable products
- Independent third-party scientific assessment to determine whether products meet the criteria

Sustainable procurement organisations EcoBuy and Sustainable Choice NSW accept accreditation under

Phosphorus Standard

Accord's national Phosphorus Standard has formed part of the laundry industry's contribution to protecting Australian waterways since 1994.

The Phosphorus Standard establishes sector-wide benchmarks for phosphorus content in household laundry detergents. The 'P' and 'NP' on-pack logos have become well-known identifiers of products which meet the requirements of the Standard.



the Recognised® scheme as evidence towards product listing on their respective procurement databases.

Since the first products entered the market in July 2012, close to 80 products have been accredited under the Recognised® Scheme.

www.accord.asn.au/sustainability/recognised/

The Phosphorus Standard has also served to drive innovation towards lower phosphorus formulations with increasing numbers of products licenced to bear the 'NP' logo – signifying negligible (less than 0.5%) phosphorus content.



washwise.org.au

The WashWise website provides a wealth of information on sustainable laundry practices – whilst also assisting consumers to use laundry products correctly.

WashWise provides tips and information about doing the laundry for Australians who value a great clean, the environment, and saving money.



sustainability continued

Social Responsibility

furphies.org.au

The Furphies website aims to address unfounded public alarm arising from common myths and misconceptions to do with the safety of our industry's products.



Furphies covers issues relating to cleaning products, cosmetics and personal care products, specific chemical ingredients, and chemical categories such as nanomaterials and preservatives.

"The Furphies website is an excellent resource. Unfounded safety fears about chemicals can do a lot of harm by causing unnecessary community anxiety and can also misdirect important efforts to protect and improve public health. Furphies helps put chemical risks into perspective in a balanced and evidence based way."

Professor Chris Baggoley

Australia's Chief Medical Officer, December 2013

hygieneforhealth.org.au

The Hygiene for Health website provides comprehensive, evidence-based information on the vital role of the cleaning and hygiene products industry in preventing the spread of infection and illness throughout our community.

Covering all key aspects of hygiene in personal care, households, public spaces, hospitality, healthcare and industry, the site also details how better hygiene has



contributed to a markedly increased life expectancy and quality of life for most Australians.

'What's in it?' household cleaning product ingredient disclosure



'What's in it?' provides consumers with ingredient information to aid choice and enhance confidence in household products.

Leading companies have embraced 'What's in it?'. Approximately 79%* of all air care, automotive cleaners, household cleaners, household floor maintenance products and laundry products on the Australian market are covered by 'What's in it?'. www.accord.asn.au/whats/

*Based on value figures from Retail World Annual Report 2014

Industry codes & guidelines

Delivering safe, effective products that enhance quality of life is core business for Accord members. The following Accord industry Codes and Guidelines all help ensure industry-wide best practice or assist in the safe use of products, to the benefit of society:

- Industry Guideline for Labelling & Packaging of Liquid Laundry Capsules
- Children and Safe Storage of Household Products
- Guideline for Cleaners and Sanitisers that may have Incidental Contact with Food
- Code of Practice for Household & Commercial Cleaning Products Claiming Antibacterial Action

Responsible Economic Progress

Accord Industry Quality Commitment

Accord's Commercial members give their commitment to doing the right thing for customers and the community in four key quality areas: Public and occupational health & safety; Environmental values; Compliance and continuous improvement; and Business ethics/Commercial practices.



Responsible Supplier Checklist

This valuable sustainable purchasing tool for members is based upon an ideal behaviour model and covers potential purchasing impacts under six key "Checkpoints". Organisations can use the Checklist to 'measure up' potential suppliers, or themselves, according to their performance across 11 key categories.

Our community our commitment

Look Good Feel Better

Look Good Feel Better is a free community service program dedicated to improving the wellbeing and confidence of people undergoing cancer treatment.

An initiative of the Australian cosmetic industry, the program helps cancer patients manage the appearance-related side-effects that can be caused by cancer treatment.

At Look Good Feel Better workshops, trained volunteers from the cosmetic, hairdressing and beauty industries share tips and techniques for minimising side-effects of treatment such as skin changes and hair loss. Nearly 1,500 volunteers enable workshops at more than 180 venues across every state and territory.

Look Good Feel Better is operated by registered charity the Cancer Patients Foundation, and relies on the generosity of the cosmetic industry and community support.

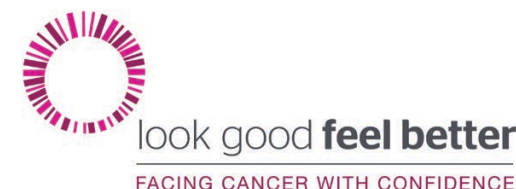
Each year, Accord's cosmetic Member companies provide significant support for the Look Good Feel Better program, including:

- More than \$2.5 million worth of skin-care and make-up products – allowing each workshop participant to receive a complimentary Confidence Kit
- Funding for nearly 1,000 workshops
- Funding for program support materials, such as videos, patient brochures and self-help booklets

The cosmetic industry also supports Dream Week, which is held annually in September to raise awareness and funds for Look Good Feel Better. Dream Week culminates in the cosmetic industry's annual Dream Ball, a stunning gala event that raises the majority of funds to enable Look Good Feel Better to keep doing its wonderful work (see page 27).

Look Good Feel Better reaches close to 10,000 cancer patients each year, and over 110,000 patients have benefited from the program since its foundation in 1990.

www.lgfb.org.au



"The very best part of the morning was coming home to the happy tears of my nine-year-old daughter who tearfully informed me that I was now 'THE prettiest Mummy in the World' – she had the biggest smile on her face. It wasn't until then that I realised that it was the kind of smile that I hadn't seen there in a very long time. I cannot thank you enough. Who knew a morning of hair, make-up and nattering could lift your spirits in the way that it has lifted mine... and then rippled out to affect my family in a positive way too. In a sea of struggle and pain, Look Good Feel Better has provided a little sheltered cove in the midst of our storm." Linda

"I certainly did not expect such generous gifts and I now have more cosmetics than I have ever had in my entire life. The whole experience left me feeling like a person again and helped me gain confidence with my new appearance." Kate

"The workshop took my mind off what I was going through with my chemotherapy treatment. Looking around the room at all the different women made me realise that I wasn't alone - it was very uplifting and inspiring and left me feeling good about myself." Lisa

Introducing our fresh new website

**ACCORD MEMBERS
CLICK HERE**

www.accord.asn.au

The new Accord website was launched in April 2015 and boasts a fresh, clean and contemporary look, with intuitive and clear navigation.

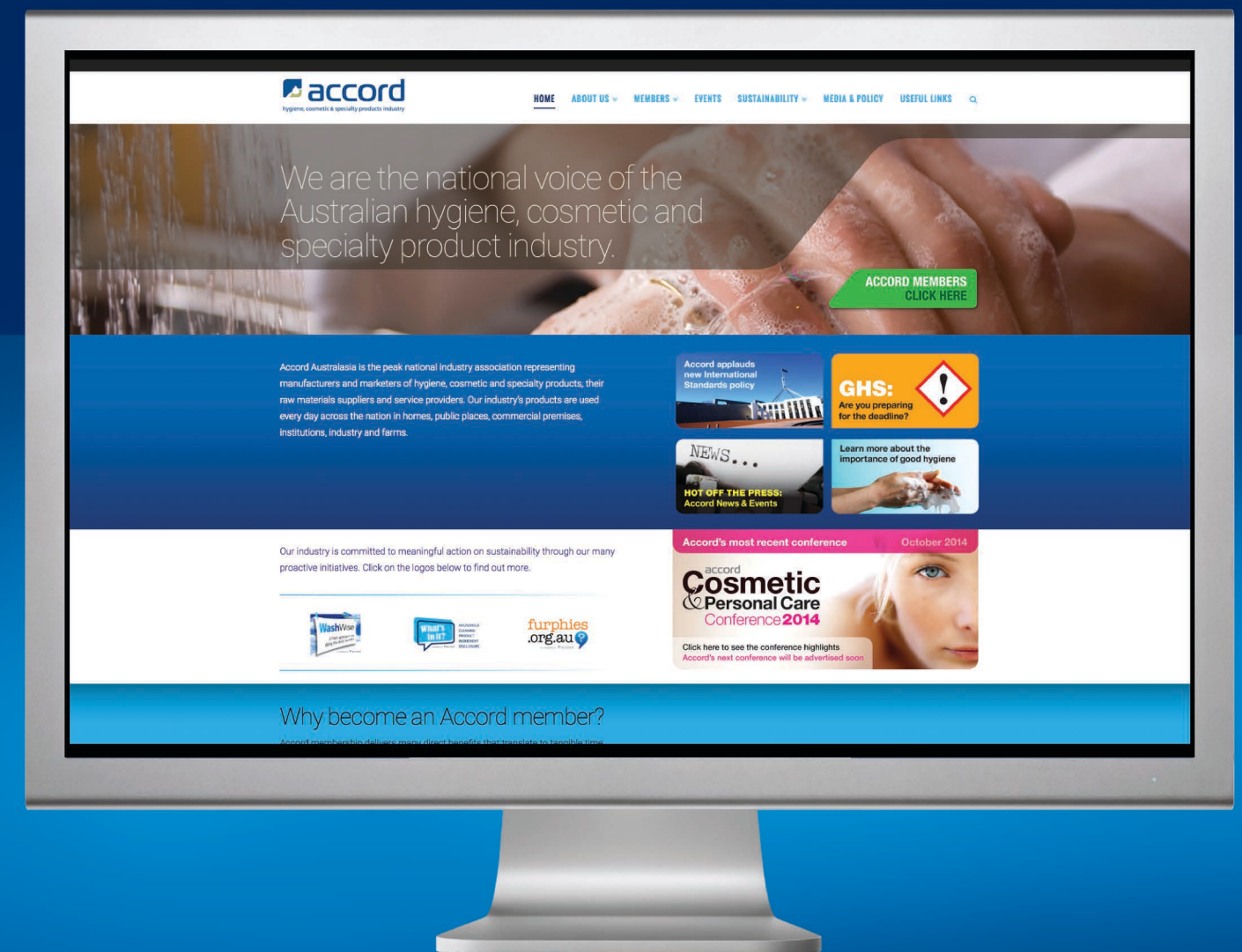
The Accord website is a key source of information for Accord members and the public. Its contents are updated regularly with news, statements, submissions and announcements of upcoming events. Our website also profiles the industry's substantial commitment to sustainability and is a portal for public access to our many programs and initiatives.

The exclusive members-only area provides member businesses with access to a comprehensive archive of information, including past editions of our many newsletters and bulletins.

Public statements on current topics relating to our industry are updated in the Media and Policy section.

The Accord website gives an overview of who we are, what we do and our engagement with industry and the wider community.

An accessible interface for the Australian hygiene, cosmetic and specialty products industry



snapshot of the year

29
MAY
2014

Accord Industry Briefing and AGM - KPMG, Melbourne

Seminar presenters included: ACCI's Chief Economist on Budget 2014 – Analysis and industry impacts; Andrew McNee, Assistant Secretary, Department of the Environment on National Chemical Reforms; Joseph Lawrence, Monash University and David Bergmann, PZ Cussons on Chemicals & Plastics Manufacturing Innovation Network; Parsons Brinckerhoff on Key environmental consideration for site expansion and decommissioning, including manufacturing and warehousing and Russell Zimmerman, Executive Director, Australian Retailers Association on major challenges facing retailers.



19-20
JUNE
2014

GHS Training - Ecolab, Sydney

Accord ran a free member-only GHS training over two days. The first day focused on GHS classification, SDS preparation and labels. The second day was centered around storage and handling of hazardous chemicals in workplaces. The training sessions were well attended and well received.

21
JULY
2014

Business Leaders' Roundtable - Dooleys Club, Sydney

Accord hosted a roundtable with prominent Liberal backbencher Craig Laundy MP in his electorate in Lidcombe. This event provided the government with examples of regulatory problems facing member businesses. More than 20 members attended together with association colleagues from the Australian Food and Grocery Council (AFGC), Plastics and Chemicals Industry Association (PACIA) and the Australian Aerosol Association.



28
AUG
2014

Canberra Day Seminar - East Hotel, Canberra

Our Canberra day seminar attracted a strong attendance including Accord members, colleague industry associations and senior bureaucrats. The seminar focused on the need for tangible regulatory reform actions.

Parliament Secretary to the Prime Minister, Mr Josh Frydenberg MP, opened the seminar with an overview of the Abbott Government's approach to addressing the problem of over-regulation. Other speakers included: Peter Anderson, National Competition Policy Review Panel Member; Mike Woods, Productivity Commission Deputy Chair; Kareena Arthy, APVMA Chief Executive; Dr Brian Richards, NICNAS Director; Dr Graeme Haley, Engel Hellyer & Partners Leading Regulatory Consultant; Catherine Oh, Accord Regulatory & Technical Manager and Dusanka Sabic, Accord Regulatory Reform Director.



31 AUG
- 6 SEP
2014

Roll up... roll up, It's Dream Ball, 5 September 2014 - Luna Park, Sydney

Dream Week raised over \$500,000 for our industry's national cancer patient charity, Look Good Feel Better. *More on Page 27*



22
OCT
2014

Accord Cosmetic & Personal Care Conference - InterContinental, Sydney

The Accord Cosmetic & Personal Care Conference was held at the InterContinental Sydney with over 110 attendees. The conference theme "The big picture – Australia's place in international cosmetic regulation" was very well timed with the Australian Government's announcement of further cutting red tape by accepting trusted international standards.

The high attendance was a reflection of the importance of the conference theme for all cosmetic and personal care businesses operating in Australia. The conference presenters included international guests Dr Chris Flower (Director General, UK Cosmetics, Toiletry and Perfumery Association); Linda Quirk (Canadian CTFA); Tonya Kemp (US Personal Care Products Council) and Cristina Arregui (International Fragrance Association, IFRA).

Workshops titled "Cosmetic Reform the Way Forward" and "Doing Business" were conducted in the afternoon featuring local and international speakers Anna Öst (L'oreal, Shanghai China); Dr Jorge Larranga (Australian Certified Organic); Dr Matthias Vey (IFRA, Brussels); Russell Zimmerman (Australian Retailers Association), Michelle Levine (Roy Morgan Research) and Alana Matheson (ACCI). The Conference concluded with presentations from Delia Rickard (Deputy Chair, ACCC) and Gruen Transfer panellist, Dan Gregory (The Impossible Institute).



23
OCT
2014

Ongoing Cosmetic International Collaboration - InterContinental, Sydney

The attendance of international colleagues to our Cosmetic & Personal Care Conference facilitated an informal discussion and provided an opportunity to update on key issues with global counterparts as well as priorities for the Cosmetic International Collaboration Initiatives. The focus of the meeting was to exchange information on key issues, identify common themes and where possible consider joint action. Issues discussed included animal testing, nanomaterials, microbeads, ingredient defence, preservatives, fragrances and new communication approaches – opportunities for common messaging.



14
NOV
2014

Accord HSNO/HSW Reforms NZ EPA Consultation - Novotel Central, Sydney

Accord's free consultation on HSNO/HSW reforms was very well received.





Here's hoping the coming year heralds streamlined regulation for our industry



time now to act

Executive Director's Letter

The federal government's mature and sensible 'Accepting Trusted International Standards' policy stands out as a shining light in a decade of otherwise missed opportunities for regulatory reform

In the decade following the establishment of Accord in April 2005, one issue has dominated our advocacy on behalf of members – regulatory reform.

The removal of unproductive red tape, a rebalancing of regulatory agency interventions so they are proportional to the actual risks, and an end to over-the-top Australian regulatory rules which are out of touch with those of other advanced nations have been an ongoing focus of Accord's dialogue with government.

From the very birth of Accord, we have consistently argued the case for a rebalancing of regulation. Not unrestrained deregulation. But instead removal of unproductive complexity and the achievement of the minimum level of regulation which is effective in protecting health, safety and the environment. Because streamlined regulation that has clarity and is properly targeted benefits not just industry innovation, but also overall compliance and safety.

Via our persistence, the last decade has seen a number of important milestones in the journey towards more streamlined regulation. Though, unfortunately, all too little in the way of tangible reform has materialised to date. And this has been despite strong bipartisan commitment to the goal of reducing red tape and over-regulation during most of the last ten years.

Under the Howard Government an important spin-off of its industry policy program was the establishment of a Chemicals & Plastics Industry Action Plan with a clear

focus on regulatory impediments. To provide the government with a 'road map' for reform action, then Treasurer Costello initiated a Productivity Commission study into chemicals regulation in late 2007. The Commission issued its final report – a detailed analysis that included extensive consultation with industry, government and community stakeholders – in August 2008; this time to the new Rudd Government.

From Accord's perspective the Commission's recommendations found a ready fit with the Rudd Government's ambitious Seamless National Economy policy. And for a time, under the oversight of then reform-minded Labor ministers like Emerson, Tanner and Butler, there were steps in the right direction to improve the Australian regulatory system.

But, as sadly can happen in the political cycle, firm and decisive policy decisions were put off, despite the 'road map' outlined by the Productivity Commission. And instead another review was commissioned, this time a Better Regulation Ministerial Partnership Review of the chemical regulator, NICNAS. Under the then Gillard Government, this review, which was commenced in 2010, plodded along at a glacial pace without resolution. After so much promise, we were left wondering about the disconnect between the policy rhetoric and the political reality.

Facing a Gillard Government which looked content to dawdle on much-needed reform and seemed uninterested in meaningful policy engagement with industry, Accord focussed its attention on welcome moves by the then federal opposition to initiate a Coalition Deregulation Taskforce policy consultation.

Following the election of the Abbott Government in September 2013, we have pleasingly witnessed a renewed focus and dialogue on whole-economy regulatory reform and also welcomed stronger ministerial engagement on the specific reform needs of our sector, especially from recent

deregulation portfolio 'ministers' Josh Frydenberg and Christian Porter. This willingness for stronger engagement is manifest in increased meetings with all relevant portfolios, MPs and Senators including Bruce Billson, Fiona Nash, Kelly O'Dwyer and Craig Laundry.

In his previous role as the Prime Minister's parliamentary secretary, Assistant Treasurer Frydenberg opened Accord's 2014 Canberra Day seminar outlining the Government's considered policy agenda. Having endured a near decade of reform inaction and a steady worsening of the overall regulatory burden, Accord members readily applauded the Government's agenda.

And as a demonstration that serious attention was finally being given to specific problems facing our globally regulated industry, the Government announced a gem of a policy, a potential circuit-breaker to the policy gridlock of the previous years – the 'Accepting Trusted International Standards' policy.

In their joint media announcement on 14 October 2014, Prime Minister Abbott and then Parliamentary Secretary Frydenberg stated the following:
"The Government will adopt a new principle that if a system, service or product has been approved under a trusted international standard or risk assessment, then our regulators should not impose any additional requirements for approval in Australia, unless it can be demonstrated that there is good reason to do so."

The looming challenge will be putting this policy into practice. Especially as applies to such global products as cosmetics, hygiene products and the ingredients they contain. All of which are already subject to extensive and expert regulation in places like the European Union, Canada and the USA. In this regard there is a clear fit with the unfinished business of reforming the Australian chemical regulator, NICNAS, and judicious application of the 'Accepting Trusted International Standards' policy.

There are some who may consider this not a great time in politics for the pursuit of essential reform. Well, not so Accord. There is plenty to like about the federal Coalition government's overall policy direction in relation to regulatory reform. There is plenty to like about the way the federal Labor opposition has also renewed its engagement with Accord on policy matters. So here's hoping that, after a decade of missed opportunity, the coming year heralds the introduction of streamlined regulation for our industry which will unshackle innovation, new product introduction, investment and jobs creation.

Bronwyn Capanna
Executive Director
Accord Australasia
May 2015



achievements

Connecting – our networks deliver value and growth

Welcomed new Members: Biopak, BLC Cosmetics, Hairjam, Kosmetikos HQ, muk Haircare, Skin Health, and associates D-Labs, On Q Recruitment and Tudor Chem
Held highly successful biennial Cosmetic and Personal Care Conference, with coverage in Esprit magazine (Sydney, 22 October 2014)

Hosted highly successful Canberra Day, with Parliamentary Secretary to the Prime Minister, Mr Josh Frydenberg MP, opening the seminar with a speech on the Abbott Government's approach to addressing the problem of over-regulation (Canberra, 28 August 2014)

Convened well-attended Business Managers' Roundtable with Liberal member for Reid, Craig Laundry MP, on chemicals and cosmetics over-regulation (Sydney, 21 July 2014)

Held Accord Industry Briefing (Melbourne, 29 May 2014)

Offered free Member-only training:

- Globally Harmonised System of Classification and Labelling of Chemicals (GHS) classification, labelling and Safety Data Sheets (Sydney, 19-20 Jun 2014)

Played an active role in strengthening global collaboration networks in the *cleaning, hygiene and chemicals sector*:

- Participation and presentation at American Cleaning Institute (ACI) Annual Meeting (USA, Jan 15)
- Active participation in the International Network of Cleaning Products Associations (INCPA): Attended meetings held as part of INCPA's attendance and profiling at 2014 World Conference on Fabric and Home care (Switzerland, Oct 14)
- NCPA website was launched. Accord played a major part in this project, especially in the new INCPA logo design, through Ident Pty Ltd

Played an active role in strengthening global collaboration networks in the *cosmetic and personal care sector*:

- Asian Societies of Cosmetic Scientists (ASCS) Conference (Australia, Apr 15)
- Personal Care Products Council (PCPC) Annual Meeting, including presentation at International Collaboration Session and International Association Leaders' meetings (USA, Feb 15)
- International Associations Informal Meeting, facilitated by Accord's Cosmetic and Personal Care Conference. Key issues and priorities of the Cosmetic International Collaborative Initiatives were discussed (Australia, Oct 14)
- Provided a webinar, requested by Personal Care Products Council (PCPC), for Accord members on Australian Cosmetics Regulations (Aug 14)
- International Associations Collaborative (IAC) Meeting (Belgium, Jun 14) taking a lead in IAC trade agreements/policy projects
- Cosmetics Europe 2014 Conference and General Assembly (Belgium, Jun 14)

- The International Consumer Product Health & Safety Organization Symposium (ICPHSO) (Belgium, Jun 14)
- New Zealand Cosmetic and Toiletry Association (NZ CTFA) Annual Conference (New Zealand, May 14)

Collaborated with other Australian and New Zealand associations on common-interest regulatory and sustainability issues: Australian Food and Grocery Council (AFGC), Australian Self-Medication Industry (ASMI), CropLife, Plastics and Chemicals Industry Association (PACIA), the Australian Paint Manufacturers' Federation (APMF), the Australian Aerosol Association (AAA), the Australian Retailers Association (ARA), the National Retailers Association (NRA), New Zealand Cosmetic, Toiletry and Fragrance Association (NZ CTFA), and New Zealand Food and Grocery Council (NZFGC)

Continued membership and strong voice within Australian Chamber of Commerce and Industry (ACCI): ACCI General Council meeting, AGM and Annual Canberra Dinner (Nov 14), ACCI Canberra breakfast with Parliamentary Secretary Christian Porter MP (Mar 15), ACCI General Council Sydney Dinner (Mar 15) and ACCI Lunch with Prime Minister Tony Abbott MP (April 15)

Influencing – A to Z of regulatory reform

Broad chemical reform agenda

Advanced advocacy for industry's regulatory reform, cementing chemical and cosmetic reform on the Government agenda

Liaised with Ministers, advisers and senior bureaucrats of all relevant portfolios and government departments to streamline the existing regulatory system, reduce its fragmentation and complexity and remove unique Australian-only requirements to achieve a minimum effective and cost efficient national regulatory system

Provided a submission to the Department of Prime Minister and Cabinet (PMC) Office of Deregulation Consultation paper, Regulator Performance Assessment Framework. Supported the government's deregulatory initiatives and its efforts to increase the accountability, responsiveness, flexibility and transparency of regulatory agencies (May 14)

Provided a scoping study to the Asia Pacific Economic Community (APEC) Chemical Dialogue (CD) on potential benefits to the chemical industry from participating in negotiations on free trade agreements (Philippines, Jan 15)

Provided a submission to the National Competition Policy Review (the Harper Review). The submission covered impediments to competition as a result of over-regulation (June 14)

Provided submissions to the Productivity Commission (PC) Issues Paper on its study into dairy manufacturing. The submission covered the over-regulation of dairy sanitisers for on-farm use and our work on developing a low regulatory approach to the regulation of dairy cleansers and sanitisers based on New Zealand model (May 14, July 14)

Provided comments to Standing Committee on Chemicals (SCOC) on duplication within the national regulatory framework (Nov 14)

Played a lead role in the APEC CD on moving forward with GHS implementation as well as promoting mechanisms for regulatory cooperation and convergence amongst member economies, for example, Accord's work on developing a glossary of regulatory terms as a reference tool was adopted (China, Aug 14)

Conducted the Regulators' Report Card 2015 survey. The report card is members' feedback on the performance of three national regulators, NICNAS, TGA and the APVMA. The responses formed the basis of a "Regulator Report Card" which will be compared to the 2010 Regulator Report Card and used for Accord's strategic engagement

Presented on the costs to industry of over-regulation to federal Treasury at ACCI Briefing with Treasury Secretary Martin Parkinson (Jun 14)

Presented at Hazmat 2014 on the need for NICNAS reform and technical policy on dangerous goods reform needs (May 14)

Letters/Submissions:

- Parliament Secretary Christian Porter MP (Feb 15)
- Health Minister Sussan Ley MP (Jan 15)
- Prime Minister Tony Abbott MP (Dec 14)
- Secretary of Dept. of Health Martin Bowles PSM re Update and Clarification on NICNAS review (Nov 14)
- Prime Minister Tony Abbott MP re Accepting Trusted International Standards Policy (Oct 14)
- Parliamentary Secretary Josh Frydenberg MP re Canberra Day address (Sep 14)
- Competition Policy Review (Jun 14)

Meetings:

- APEC CD GHS Virtual Working Group (VWG) Teleconference (Dec 14, Jan 15, Apr 15)
- APEC CD VWG Regulatory Cooperation teleconference (Jul 14, Oct 14, Dec 14, Jan 15, Mar 15)
- Chief Medical Officer and senior officials (Mar 15)
- APEC CD industry pre-meetings and CD meetings (China, Aug 14; Philippines, Jan 15)
- APEC CD Workshop on Advancing regulatory cooperation (China, Aug 14)
- APEC Regulatory Forum (China, Aug 14)
- APEC CD Joint meeting with the OECD New Chemicals Clearing House (China, Aug 14)
- The G20 Agenda for Growth: Opportunities for SMEs Conference (Australia, Jun 14)
- Assistant Health Minister Fiona Nash (Jun 14)
- Small Business Minister Bruce Billson MP (May 14)

AgVet products

Supported potential reform options e.g. variation to chemical formulation, to reduce costly red tape and improve regulatory efficiency

Supported the principle of user pays, and did not object to 100% cost recovery of registrations and approvals. Accord remains opposed to continuation of the levy scheme

Advanced progress towards lighter-touch regulation

Bronwyn Capanna is a member of the advisory board to the CEO of the APVMA

Letters/Submissions:

- Minister Joyce in support of reform work undertaken by the Department (Feb 15)
- Dept. of Agriculture's Consultation Paper First Principles Review of Cost Recovery at the Australian Pesticides and Veterinary Medicines Authority, June 2014 (Oct 14)
- Dept. of Agriculture re Import Risk Analysis (Sep 14)
- PC re Dairy Products Manufacturing (May 14, Jul 14)
- Minister Joyce re removal of cosmetics and skin care from National Standard for Organic and Bio-Dynamic Produce and from Export Control (Organic Produce Certification) Orders (Jul 14)
- APVMA on draft legislative instruments (May 14)

Meetings:

- APVMA Industry Consultation (Apr 15)
- Dept. of Agriculture re ag/vet reform for low risk member products (Aug 14, Mar 15)
- APVMA Risk Assessment (Mar 15)
- APVMA Futures Forum (Nov 14)
- APVMA Training (Jun 14)

Chemical Scheduling

Successfully defended safety and availability of many ingredients and associated product categories under threat of additional regulatory imposition and/or control

Provided comments to the pre-meeting of the ACCS and ACCS/ACMS joint meetings (Jul 14, Nov 14, Mar 15)

Provided comments to the Delegate's Interim Decisions post ACCS and ACCS/ACMS joint meetings (Jul 14, Nov 14)

Bronwyn Capanna continued as Industry Expert on Advisory Committee on Chemicals Scheduling (ACCS) until end 2014

Letters/Submissions:

- ACCS re March 2015 pre-meeting Submission (Feb 15)
- ACCS and ACMS re Joint November 2014 meeting Delegate's Interim Decision (Feb 15)
- ACCS re November 2014 meeting Delegate's Interim Decision (Feb 15)
- ACCS re July 2014 meeting Delegate's Interim Decision submission (Nov 14)
- ACCS re November 2014 pre-meeting submission (Oct 14)
- ACCS and ACMS re November 2014 pre-meeting submission (Oct 14)
- ACCS and ACMS re November 2014 pre-meeting submission (Sep 14)

Dangerous Goods (DG)

Continued to lobby for changes to the current regulatory requirements for transporting small quantities of DG

Re-raised concern with the 'inner packaging labelling' requirements in the ADG7

Offered an alternative response to non-adoption of the Limited Quantities (LQ) clause, to amend the current Retail Distribution Load clause in the ADG7 to a Retail



more achievements

Distribution Package Clause, removing the load limitation and also removing the marking, labelling and documentation requirements

Letters/Submissions:

- PC re Review of Mutual Recognition Schemes and the Trans-Tasman Mutual Recognition Act (Feb 15)
- National Transport Commission (NTC) in response to Australian Dangerous Goods Code amendment (Feb 15)
- NTC re Issues Scoping Paper (Nov 14)
- NTC re Accord's exemptions, e.g. for reduced shipping documentation (Jun 14)

Meetings:

- NTC re Limited Quantity dangerous goods clause (Jun 14)
- NTC re industry engagement (Jun 14)

Environment

Provided advice on potential costs related to environmental assessments of chemicals/ingredients as part of Dept of Environment's survey for cost benefit analysis data

Active member of industry/stakeholder working group for Microbeads. The working group was established by NSW EPA and Environment Minister Rob Stokes MP

Discussed potential options for addressing problems with flushing of wipes together with the peak body for water/sewage utilities Water Services Association of Australia (WSAA)

Submitted industry's final draft report on Volatile Organic Compounds (VOCs) in household and personal care products to NSW EPA (Jul 14)

Letters/Submission:

- Accord Statement re Microbeads (Nov 14)
- VOCs in household and personal care products report (Jul 14)

Meetings:

- WSAA re flushable and non-flushable wipes (Mar 15, Apr 15)
- Microplastics Working Group (Feb 15, Apr 15)
- NSW EPA re microbeads (Nov 14)
- NSW EPA re VOCs (Jun 14)

Globally Harmonised System of Classification and Labelling of Chemicals (GHS)

Participated in the consultation process through the Australian Chamber of Commerce and Industry (ACCI), one of two industry members of SWA, in the review of the model WHS laws/improving WHS laws

Pushed for an extension to the deadline for GHS compliance for mixture products

Raised the possibility of acceptance of 4th and 5th edition of GHS, which may require changes to State and Territory regulations, and continue to seek flexibility in this area

Meetings:

- Accord GHS discussion group meetings (Sep 14, Oct 14, Apr 15)

- Safe Work Australia CEO and senior staff (Feb 15)
- UN GHS meeting debrief teleconference (Aug 14)
- Senior Adviser to Employment Minister Senator Eric Abetz re GHS deadline for mixture products (Jun 14)

Industrial Chemicals

Participated as active member of NICNAS' Industry Government Consultative Committee (IGCC) and Industry Engagement Group (IEG)

Facilitated meeting and ongoing engagement between NICNAS and International Fragrance Association (IFRA) to promote understanding of international assessments and controls

Raised concern with NICNAS Director on evidence provided to Senate Estimates hearing regarding cosmetics and their regulation

The final decision on our Administrative Appeals Tribunal appeal against NICNAS was reached on July 2014, finding partially in favour of Accord, removing the volume restrictions and recommending a review of substances taking into consideration Accord's expert toxicologists findings

Participated in NICNAS review process and dialogue Raised concern with Minister Nash over NICNAS changes to criteria for less than 1% cosmetic exemption for non-hazardous ingredients

Requested that NICNAS perform a regulatory impact assessment on the requirements set by Guidance for Exempt Information and Confidential Listing

Sought urgent joint industry meeting with ACCI, PACIA and APMF with Assistant Minister Nash about NICNAS Review process and recommendations (Mar 15)

Letters/Submissions:

- NICNAS re cosmetic ingredients used at 1% or less (Jul 14, Mar 15)
- Assistant Health Minister Fiona Nash re NICNAS fee increase (Mar 15)
- Assistant Health Minister Nash re NICNAS Consultative Arrangements (Aug 14, Feb 15)
- Ministers Dutton and Nash expressing industry concerns about the NICNAS Review (Apr 14, Jul 14)
- Department of Health on NICNAS Draft Regulatory Impact Statement (RIS) (Aug 14)
- NICNAS on revised guidelines re confidential listing of chemicals on the AICS (Jul 14)

Meetings:

- NICNAS re hair dye ingredients on IMAP (Apr 15)
- NICNAS IGCC meetings (Mar 15, Dec 14, Aug 14)
- NICNAS re IMAP (Dec 14)
- NICNAS and IFRA (Oct 14)
- NICNAS re Compliance (Sep 14)
- NICNAS stakeholder consultation review (Aug 14)
- Dr Brian Richards, Director of NICNAS re outcome of AAT appeal and next steps (Jul 14)
- NICNAS Industry Engagement Group (IEG) (Jun 14)

Labelling & measurement

Worked with National Measurement Institute (NMI) for the acceptance of the "e" mark as a suitable alternative compliance mechanism for unit measure placement

Obtained breakthrough re online disclosure of cosmetic and personal care ingredient information. The ACCC published 'clarification of ingredient disclosure rules as they apply to on-line sales' of cosmetics and personal care products

Meetings:

- Neville Matthews, General Manager, Product Regulation and Compliance, Product Safety and Ruth Mackay, General Manager, Strategy, Policy and International Engagement, Product Safety from ACCC (Apr 15)
- NMI Consumer & Industry Liaison Committee (Oct 14, Apr 15)
- NMI and Dept. of Industry (Dec 14, Mar 15)
- ACCC re safety and compliance issues (Oct 14)
- NMI, ACCI, AFGC and Dept. of Industry re flexibility in unit measure placement (Sep 14)
- ACCC re regulations for online cosmetic products (May14)

New Zealand

Catherine Oh is a member of NZ EPA formed Compliance Advisory Group

Continued active engagement with New Zealand Environmental Protection Authority (NZ EPA)

Supported NZ EPA's organization of their stakeholder consultation workshop/forum on Hazardous Substances reform proposal, Sydney (Nov 14)

Letters/Submissions:

- NZ EPA re Nano Labelling (Mar 15)
- NZ EPA re Reforms of "Hazardous Substances Management under the HSNO Act – Proposals for EPA Notices for Classification, Labelling, SDS and Packaging" /Hazardous Substances reform proposal (Feb 15)
- NZ Ministry of Business, Innovations and Employment re Consultation paper "Developing regulations to support the new Health and Safety Work Act" (Aug 14)

Meetings:

- NZ EPA Compliance Advisory Group (Oct 14)
- NZ EPA Hazardous Substances Conference, Wellington (May 14)

Standards

Dusanka Sabic continued as Chair of Standards Australia (SA) Committee CS-108 'Organic & Natural'

Accord participated as a mentor in SA mentoring programme for 2015

Accord participated as an Observer for the Committee ME-017 in the update of AS/NZS 1940 Storage and Handling of Flammable and Combustible Liquids

Meetings:

- The CS-108 discussed the Draft International Standard ISO/DIS 16128-1, guidelines on Technical Definitions and Criteria for Natural and Organic Cosmetic Ingredients and Products (Part 1 & 2), (May 14, Sep 14)

- The ME-017 kick-off meeting for update of AS/NZS 1940 (Oct 14)
- Standards Australia Industry Leaders Forum (May 14)

Therapeutic Goods (incl. sunscreens)

Continued to press for sunscreen reform as a priority activity. Provided the TGA with a submission on sunscreen reform alternatives, developed with oversight of the Regulatory Affairs Committee and the Sunscreen Working Group. Accord supported the proposal that all sunscreens should be regulated as cosmetic products and further expanded alternative lighter touch approaches

Actively participated in Expert Panel consultations on the review of Medicines and Medical Devices, providing a comprehensive follow up written submission, supporting previous submissions and advocating for lighter touch regulation with specific examples and recommendations

Engaged GRACosway to assist with advocacy for sunscreen reform

Sought clarification on cosmetic advertising with Accord recommending the TGA qualify its statement on the website regarding what is considered a therapeutic claim

Sought to exclude Accord Member's products from application of the new requirements under TGO 79

Accord is a member of the Therapeutic Goods Industry Consultative Committee (TICC), TGA/Industry Working Group on GMP (TIWGG) and its sunscreen working group, and continues as an observer on the Therapeutic Goods Advertising Code Council (TGACC)

Letters/Submissions:

- TGA on adoption of EU guidelines (Apr 15)
- Assistant Minister Fiona Nash re TGA fee increase (Mar 15)
- Professor Skerritt, TGA National Manager, re Free TV Advertising (Feb 15)
- TGA on review of Medicines and Medical Devices Regulation (Jan 15)
- TGA on labelling review (Nov 14)
- TGA on sunscreen reform (Jun 14)
- TGA re Consultation Paper on Low Value Turnover (LVT) scheme (May 14)

Meetings:

- Professor John Skerritt and senior staff, TGA, bilateral meeting (Mar 15)
- TGA Industry Working Group on GMP (TIWGG) (Dec 14, Mar 15)
- Australian Therapeutic Goods Advertising Code Council (TGACC) (Oct 14, Dec 14, Mar 15)
- TGA Expert Review Panel (Dec 14)
- TGA Over the Counter (OTC) section teleconference (Dec 14)
- TGA Expert Review Consultation (Nov 14)
- Meeting with Professor John Skerritt and Elizabeth Flynn, TGA's Chief Operating Officer re TGA's low value turnover (LVT) scheme (and TGA review and possible sunscreen reform) (Oct 14)
- Assistant Health Minister Nash re sunscreen reform (Jun 14)

more achievements

Trade

Facilitated through regulatory reform agenda, promotion of accepting international assessments and enhanced regional/ international engagement and priority activities - see separate items.

Liaised with ACCI re general policy matters such as non-compliant imported products

Liaised with Department of Foreign Affairs and Trade (DFAT) on relevant trade-related issues

Liaised with international industry colleagues on Trans Pacific Partnership (TPP) and Regional Comprehensive Economic Partnership (RCEP) issues

Letters/Submissions:

- DFAT on technical barriers to trade concerns with new Chinese regulatory rules (Dec 14)
- ACCI re non-compliant parallel imports of formulated chemical and food products (Jun 14)
- ACCC re comparative advertising (Apr 14)

Meetings:

- DFAT on EU/Australia trade (Jul 14)

Profiling – our social & environmental contribution

Held successful Look Good Feel Better circus themed Dream Week and Dream Ball – see page 27

Continued growth of Recognised® environmental credentials scheme for commercial cleaning products, close to 80 products accredited

Reestablished Accord's Sustainability Working Group and identified future priority projects

Meetings:

- Green Chemicals Futures opening, Monash (Mar 15)
- Sustainability Working Group meeting. Terms of reference, review of Sustainability charter and key issues were discussed (Sep 14)
- AFGC Sustainability Commitment forum (Sep 14)
- ACCI Women's Empowerment (Jul 14)

Communicating – taking our message to key audiences

Launched new Accord website in April 2015

Provided information to Members via Regulatory Bulletins, Accord Priorities e-Newsletters and Industry News & Events

Contributed regular columns in industry trade magazines Esprit Magazine and InClean Magazine

Furphies website received more recognition. The Royal Australian Chemical Institute's newsletter Chemistry in Australia praised the website in a letter to the editor

Demonstrated the flaws in the unworkable Australian Greens bill on animal testing and cosmetics

Engaged in dialogue on issues of animal testing and cosmetics

Monitored international developments on issues including: animal testing, sunscreens, antibacterial products, endocrine disruptors, preservative safety, liquid laundry capsules, flushable wipes and microbeads

Letters/Submissions:

- Policy Brief – Unworkability of Australian Greens Animal Test Bill (Sep 14)
- Letter to ALP Animal Testing consultation process clarifying some misquotes of Accord's policy position (Sep 14)
- Letter to Health Minister Dutton and Assistant Health Minister Nash (Sep 14)
- Letter to RSPCA (Aug 14)
- Accord submission to ALP Policy consultation on animal testing and cosmetics (Aug 14)
- Letter to NICNAS seeking clarity on industry confusion regarding legally mandated animal test data for cosmetic ingredients (Jun 14)

Meetings:

- Shadow Assistant Health Minister Stephen Jones MP (Feb 15)
- Australian Society of Cosmetic Chemists (ASCC) (Sep 14)
- ALP consultation on animal testing: meeting with MP panel, attendance at Melbourne public forum (Aug 14)
- Tanya Plibersek's office re animal testing (May 14)

Media & Industry Statements:

- Collaboration with water industry on wipes issue (Apr 15)
- Liquid Laundry Capsules Safety (Mar 15)
- Microbeads and Microplastics in personal care products (Nov 14)
- ACCC mandatory reporting figures (Oct 14)
- Chairman praises Abbott Government's new Accepting Trusted International Standards policy (Oct 14)
- Accord welcomes Government's policy to recognise overseas regulatory approvals (Oct 14)
- INCPA Montreux news release (Oct 14)
- Policy Brief - Unworkability of Greens' Animal Test Bill (Sep 14)
- Accord welcomes Parliament Secretary Josh Frydenberg's Push to Improve Regulator Culture (Aug 14)

Accord Committee Meetings

- Accord Board of Directors: 29 May 2014, 21 August 2014, 5 December 2014, 18 February 2015
- Accord I&I Executive Committee: 12 November 2014
- Accord CTFA Executive Committee: 21 May 2014, 23 October 2014, 12 March 2015
- Accord Regulatory Affairs Committee: 28-29 August 2014, 21 November, 9 April 2015

directors

Chairman



Chris Pedersen
Vice-President
South Pacific
Region, Managing
Director Australia
Colgate-Palmolive

Vice-Chairman



Terry Little¹
Managing Director
Estée Lauder
Companies

Vice-Chairman



Peter Keech²
Managing Director
Tasman Chemicals

Finance Director



Tony Grigs
Managing Director
& CEO
Albright & Wilson
Resigned 20/2/2015

Immediate Past Chairman



Clynton Bartholomeusz
Managing Director
Beiersdorf Australia

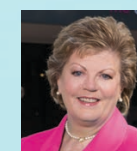
¹ Chairman of the CTFA Executive Committee
² Chairman of the I&I Executive Committee



Dan Spira
Managing Director
- ANZ iNova
Pharmaceuticals -
A Valeant Company
Resigned 25/8/2014



Stephen Ford
President &
Managing Director
(Aust & NZ)
Avon Products
Resigned 13/6/2014



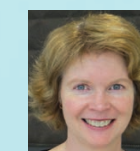
Sharon Plant
President &
Managing Director
Avon Products
(Aust & NZ)
Appointed 28/11/2014



Steve Saboune
Managing Director
Deb Australia



Chris Short
Managing Director
Dominant (Australia)



Nikki Coulthard
Director
Asia Pacific
Regulatory Affairs
Ecolab



Liz Tasdelen
Country Manager
& Technical Director
Huntsman
Corporation Australia



Anna Lozynski
General Counsel
(Aust & NZ) L'Oréal
Australia
Resigned 23/1/2015



Rodrigo Pizarro
Country Manager
(Aust & NZ) L'Oréal
Australia
Appointed 23/1/2015



Con Gendis
Managing Director
PZ Cussons
Australia
Resigned 12/9/2014



Rory Gratton
Managing Director
- Commercial
(Aust & NZ)
PZ Cussons
Appointed 28/11/2014



David Brown
CEO / Managing
Director
Panamex Group



Ampie Cabangon
Senior Manager,
Regulatory Affairs
Procter & Gamble
Australia
New Zealand



David Boxall
Managing Director
Australia & Asia
Pacific Recochem



Janie Heywood
ANZ Regional
Regulatory &
Medical Affairs
Director
Reckitt Benckiser



Gillian Franklin
Managing Director
The Heat Group



Michel-Henri Carriol
Managing Director
Trimex
Resigned 20/12/2014



Brad Macdougall
Director True Blue
Chemicals



Greg Whiteley
Managing Director
Whiteley Corporation



Bronwyn Capanna
Executive Director
Accord

secretariat



Bronwyn Capanna
Executive Director
Accord



Craig Brock
Director
Policy & Public
Affairs



Dusanka Sabic
Director
Regulatory Reform



Catherine Oh
Manager
Science & Technical



Jennifer Semple
Manager
Education &
Sustainability



Erly Mifsud
Administration
Manager

thank you & farewell

Always critical to our success is the great commitment and effort shown by our members and service partners. Of these, the following deserve special mention.

On behalf of all members, thanks go to the executive members of our board of directors: **Chris Pedersen** (Colgate-Palmolive and Accord Chairman), **Terry Little** (Estée-Lauder, Accord Vice-Chairman and CTFA Chair) and **Peter Keech** (Tasman Chemicals, Accord Vice-Chairman and I&I Chair).

Accord is again indebted to the following for their dedicated contributions during 2014-15:

David Blakeley (Chanel) as Chair of the Cancer Patients Foundation, the administering body for Look Good Feel Better.

Uri Ferster (Frostbland) as Accord's convener of the Dream Ball.

Garth Phillips (Wedding Looks and Event Hire), for again generously giving his time and expertise as Dream Ball Creative Director.

Fiona Keogh (Star PR & Events) for her invaluable assistance with the Jasmine Awards, Dream Week PR, Accord Cosmetic & Personal Care Conference and contribution to Accord Industry News & Events.

For specific expert or technical assistance: **Ken Lee** (Beiersdorf), **Clare Martin** (Clare Martin & Associates), **Mike Tichon** (Competitive Advantage), **Uma Adhar** and **Peter Rich** (Ecolab), **Dr Graeme Haley** (Engel Hellyer & Partners), **John Koppl** (Estée Lauder), **Margaret Richards** and **Temi Stavroulakis** (Johnson & Johnson), **Neil Richards** (Kimberly Clark), **Samantha Hass** (L'Oréal), **Sarah Fregon** (PZ Cussons) and **Amanda Baker** (Reckitt Benckiser), **Paul Capper-Duffin** (Recochem), **Paul Jurickskay** (Sopura), **Kevin Roden** (Thor Specialties), **Jane Eakin** (True Blue Chemicals), **Phil Tudor** (Tudor Chem) and **Julie Newlands** and **Rachael Linklater** (Unilever).

We also thank our many colleagues at our international sister associations for their ongoing help on critical issues, and in particular **Dr Chris Flower** (UK CTPA), **Tonya Kemp** (US PCPC), **Linda Quirk** (CCTFA) and **Cristina Arregui** and **Dr Matthias Vey** (IFRA) for travelling to Sydney to join us for our 2014 Conference. Also thanks to colleagues from the Australian Chamber of Commerce and Industry for their help and support.

Thanks also to the outstanding and generous support of our Associate members: **Ident**, for their tireless design of the Dream Ball collateral; and **TressCox Lawyers**, for donating their time and expertise on many legal matters.

Welcome and thanks to our colleagues at Look Good Feel Better **Carol Kavurma** (National Manager), **Maya Zahran** (PR & Communications Manager), **Connlaith Ni Raifertaigh** (Accounts & Admin Officer), **Alison Matthews** (Volunteer Manager) and **Nicole Jervis** (Fundraising Manager).

farewell

We said goodbye and best wishes to a number of valued association and industry colleagues during 2014-15.

Sincere thanks to resigning Board Directors **Tony Girgis** (Albright & Wilson) who also stepped down from the Finance Director role, **Stephen Ford** (Avon Products), **Dan Spira** (ANZ iNova Pharmaceuticals – A Valeant Company), **Anna Lozynski** (L'Oreal Australia), **Con Gendis** (PZ Cussons) and **Michel-Henri Carriol** (Trimex).

We thank our dear colleagues **Georgina Glover** (Accord Events & Membership) and **Atsushi Nakata** (Accord Office Assistant) for their efforts and wish them all the best in their future endeavours.

It is with sadness that we note the passing of **Dr Paul Priscott** on 19 August, 2014. Paul was Managing Director and founder of long-time Accord Associate Member AMS Laboratories. He will be sincerely missed by the Accord Secretariat and our member companies that had the privilege to have known and worked with him. He was a very kind and patient man who was always willing to give generously of his time and knowledge.



part of **DREAMWEEK** 7 days of hope

Look Good Feel Better Dream Week & Dream Ball

Dream Week: 7 days of Hope kicked off on 31 August 2014, promoting a week-long campaign of fundraising and awareness-raising events for the Look Good Feel Better program.

Dream Week was supported by a David Jones and Myer retail initiative which saw \$1 from the sale of every lipstick donated to the charity. A retail outpost was set-up at Westfield Sydney City equipped with Dream Week branded merchandise, and two information posts at Bondi Junction and Chadstone in Melbourne to strengthen community awareness. Discount Drug Stores and Terry White Chemists supported the charity with the sale of Tree of Dreams pins in stores Australia-wide.

Dream Week 2014 culminated in Dream Ball, the cosmetic and fragrance industry's annual gala event. Held on Friday 5 September at Luna Park's Big Top, the Ball was an opportunity for supporters to celebrate the success of the charity and to further raise funds for Look Good Feel Better.

The circus-themed ball was hosted by journalist and comedian David Smiedt who introduced acts including the Laser Man, Sax on Legz, and a special guest appearance by Prinnie Stevens, Mahalia Barnes and John Swan.

Look Good Feel Better's Patron, Kerri-Anne Kennerley announced the Volunteer of the Year to Western Australia's Janet Norman, while Dream Ball Convener Uri Ferster announced Venue of the Year to Murray Valley Private in Wodonga, Victoria.

Board Director Sally Harrold, invited special guest Nina Carette on stage to talk about her shock cancer diagnosis and her journey to recovery.

The cosmetic industry displayed an unprecedented act of generosity – sponsoring a record 100 Look Good Feel Better workshops on the night.

Accord thanks Event Organiser Garth Phillips, the Dream Ball Steering Committee, members and guests for supporting Dream Week and Dream Ball.

www.dreamweek.org.au

“Guests dressed up, kicked back and dug deep. We raised hundreds of thousands of dollars for Look Good Feel Better.”
Uri Ferster, Dream Ball convener





Fusion C4.02-03
22-36 Mountain Street
Ultimo NSW 2007

Tel 61 2 9281 2322

Fax 61 2 9281 0366

Accord Australasia Limited
ACN 117 659 168 ABN 83 205 141 267

