

PRODUCTS FOR

INFLUENCING  
COMMUNICATING  
PROFILING  
CONNECTING



Accord is the peak national industry association representing manufacturers and marketers of hygiene, cosmetic and specialty products, their raw materials suppliers and service providers.

We are an inclusive, consensus-driven organisation. We represent the interests of the entire industry and pursue common, uniting objectives that have maximum benefits for our industry. We strive tirelessly to enhance and improve our Members’ business operating environment and for recognition of our industry’s positive role in society.

Vision

The national voice of the hygiene, cosmetic and specialty products industry

Mission

Providing indispensable membership services to facilitate sustainable growth and productivity for a globally competitive industry

Values

Respected, credible, trusted, influential, science and evidence-based

Annual Report covers the period 1 April 2018 – 31 March 2019

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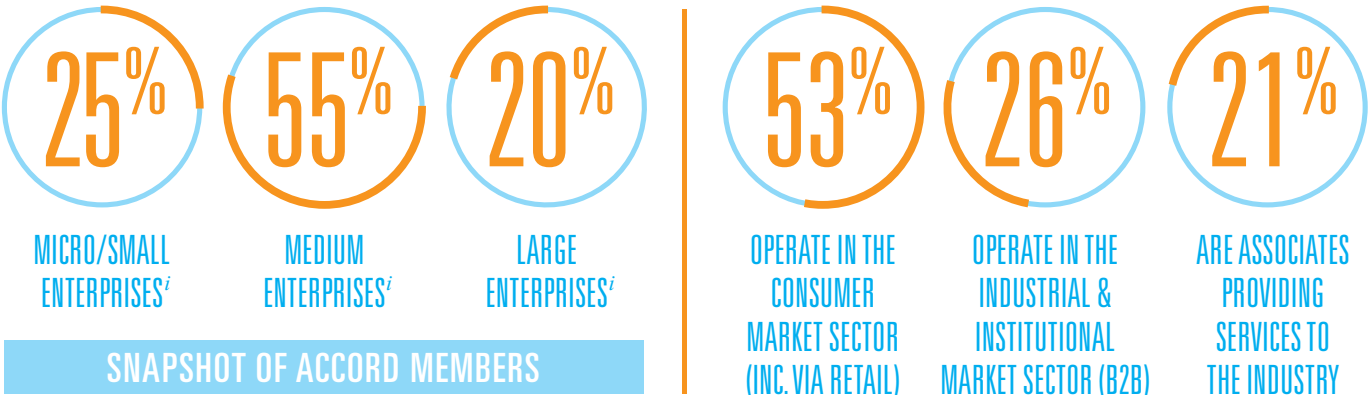
Our Strategic Plan

“Thankfully Accord continues to raise the key industry issues, both politically and strategically, to comprehensively improve the environment in which Member companies operate.”

Terry Little, Managing Director, Estée Lauder Companies



# about our industry



The industries that Accord Members operate in have a high degree of globalisation. Accord Members contribute to this through:



Accord's Member companies are leading businesses ranging from large multinational firms to smaller Australian-owned enterprises; local manufacturers to product importers.

Our valued Associate Members are companies that provide specific services and expertise for our industry.

There is a high level of regulatory oversight imposed on our industry. While all companies need to comply with federal consumer regulations administered by the ACCC and NMI<sup>ii</sup>, there are five major chemical-specific regulators in Australia. Many of Accord's Members have dealings with these regulators:

- 90% with NICNAS<sup>iii</sup>
- 77% with the TGA<sup>iv</sup>
- 32% with FSANZ<sup>v</sup>
- 28% with Biosecurity Australia
- 27% with APVMA<sup>vi</sup>

Results from Accord Industry Size & Scale Survey 2018

<sup>i</sup> Business size definitions according to the Australia Bureau of Statistics based on number of employees: micro/small = 1-19, medium = 20-199, large = 200+  
<sup>ii</sup> Australian Competition and Consumer Commission and National Measurement Institute, respectively  
<sup>iii</sup> National Industrial Chemicals Notification and Assessment Scheme  
<sup>iv</sup> Therapeutic Goods Administration  
<sup>v</sup> Food Standards Australia New Zealand  
<sup>vi</sup> Australian Pesticides & Veterinary Medicines Authority

## Products for healthy living and a quality lifestyle

Our industry's products are essential for everyday living. Each day across the nation in homes, public places, commercial premises, institutions, industry and agriculture, our industry delivers effective solutions that promote health protection, and add value, convenience and comfort to daily life.

In some cases, products become experiences inextricably linked to aspects of life and personal identity.

Our industry spans the full range of formulated products: cleaning and hygiene products, disinfectants, personal care products, cosmetics, sunscreens, perfumes & fragrances, oral hygiene products, adhesives, sealants and protectants.

These products play integral roles in:

**Safeguarding public health** – Maintaining essential standards of hygiene and sanitation in institutions, hospitality, manufacturing, agriculture and everyday households

**Promoting personal wellbeing** – Helping keep us clean and healthy, and helping shield us from harmful effects of the environment

**Maintaining comfortable homes** – Enabling us to keep our everyday surroundings clean and comfortable, making the home a relaxing place to unwind or to welcome and entertain guests

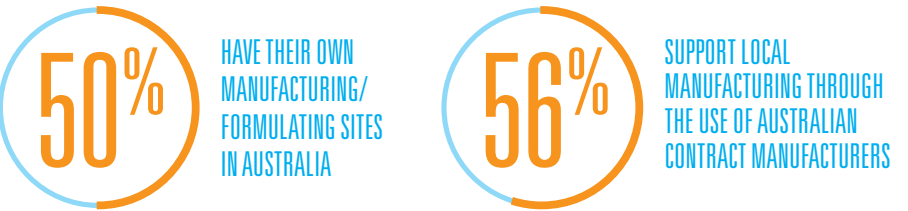
**Enhancing quality of life** – Giving us greater personal freedom through innovative time- and effort-saving technologies

**Boosting confidence and emotional wellbeing** – Assisting us to look and feel our best, as well as providing opportunities for self-expression, individuality and pampering

**Keeping the wheels of commerce and industry turning** – Fulfilling specialised applications in institutions, industry, manufacturing and agriculture



## ACCORD MEMBERS ARE COMMITTED TO MANUFACTURING



## ACCORD MEMBERS ARE INNOVATIVE



## Accord Members make a significant contribution to the Australian economy



# member value strategy

**A responsive and respected team, delivering indispensable services and knowledge across the breadth of membership, focused on stewardship initiatives to maximise sustainability and innovation.**

Accord's primary goal is to provide our Members with essential services and business value-add. The key focus areas for our Member Value strategy include new and improved services, such as expanding our event offerings and training options, new and refreshed Member-only information resources, and additional external partnerships with direct benefits to Member companies.

member  
companies



## Member Value

Responsive and respected,  
delivering indispensable services  
and knowledge, focusing on  
stewardship initiatives to maximise  
sustainability and innovation.



# member value strategy

## Events

Our regular events provide Members with informative networking opportunities as well as access to key government decision-makers.

The reporting period proved a busy year for our events calendar! Accord hosted a number of successful events including seminars, strategy & policy briefings, conferences and social gatherings.

### Industry Briefing & AGM 31 May 2018 – Melbourne

The 2018 Industry Briefing & AGM had a sustainability focus, with presentations on water stewardship, innovations in plant-based surfactants, sustainable procurement and ethical sourcing. The AGM also saw the appointment of three new Directors to Accord's Board and the election of Tracey Raso (Regional Managing Director – Pacific, Revlon & Elizabeth Arden) as Accord's new Chair.

### Cosmetic Industry CEO Networking 4 July 2018 – Sydney

Generously sponsored by L'Oréal Australia & New Zealand, this networking event provided Accord's cosmetic CEOs a top-line update on the issues affecting the sector and an opportunity to network and engage with fellow industry leaders.

### Industry Leaders' Dinner 22 August 2018 – Canberra

The annual Industry Leaders' Dinner was held at Waters Edge Restaurant, where guest of honour Senator the Hon Bridget McKenzie gave a refreshing address that emphasised the importance of effective, well-balanced regulation for industry growth.

### Canberra Day 2018 23 August 2018 – Canberra

Accord's 9th Annual Canberra Day, *Pathways to Better Balanced Regulation for Innovation*, brought together government and industry for updates and discussions on the reform landscape for regulation of Member products. Senior departmental and agency officials provided essential updates on ongoing reform initiatives, with presentations from the TGA, NICNAS, the APVMA, the New Zealand EPA and the Australian Packaging Covenant Organisation.

### Dream Ball 2018 31 August 2018 – Sydney

The always glamorous Dream Ball, *Paint the Town Red*, brought together the Australian cosmetic, retail and publishing industries for a memorable night raising vital funds for Look Good Feel Better to provide free confidence-building workshops to cancer patients around the country. A record-breaking 152 workshops were donated by companies and attendees on the night, an amazing result!

### Accord Export Seminar 27 September 2018 – Sydney

This half-day seminar was aimed at Member and non-member SMEs interested in expanding their export capabilities, with presentations on do's and don'ts for exporters, free trade agreements, breaking into the Chinese market, and financial solutions for businesses looking to export.

### Accord Cosmetic & Personal Care Conference 5-6 December 2018 – Sydney

The Accord Cosmetic & Personal Care Conference – *Future Proofing our Industry: the cosmetic and personal care sector taking control* took place at the PARKROYAL Hotel Darling Harbour on Thursday 6 December. The Conference looked at our sector taking control, examining the threats and opportunities created by a dynamic, ever-changing global environment, and featured an exciting program of expert national and international speakers.

In conjunction with the Conference, Wednesday 5 December saw an intimate Accord Member Briefing focusing on happenings in Europe, the UK, the USA and New Zealand. The briefing was followed by the Industry Leaders' Dinner, allowing Members to make the most of opportunities to connect with our international colleagues.

## Training

Our training helps Members to navigate the complex regulation of our industry's products.

### Dangerous Goods transport by road & rail training

#### 4 July 2018 – Sydney 2 August 2018 – Melbourne

Accord hosted two in-demand training sessions for Dangerous Goods, run by Accord's Catherine Oh. The training focused on a "big picture" look at the regulation and covered the new edition of the ADG Code 7.6, including the code's expected benefits for Member products.

### Regulatory Basics training 7 December 2018 – Sydney

Accord's popular Regulatory Basics training returned in 2018, held in conjunction with the Cosmetic & Personal Care Conference. The sold-out training provided an introductory overview of the Australian chemical regulatory system that impacts Accord Members.

### Therapeutic Goods Advertising Code training 15 March 2019

Accord facilitated free Member-only training provided by the TGA on the Therapeutic Goods Advertising Code with particular reference to the new sunscreen provisions.

## Information

Accord Members have unique access to our team of industry experts on regulatory, policy, technical and public affairs issues.

Our regular communications inform Members of key regulatory changes, government policy initiatives, important commercial and industrial developments, breaking media stories and upcoming events. These regular communications include:

- our monthly Regulatory Bulletin, assisting Members with compliance and helping them to stay ahead of the game with advice on forthcoming changes;
- our quarterly Industry News and Events, keeping Members connected with what's happening in their industry as well as information on not-to-be-missed events;
- a new quarterly Advocacy Update (coming mid-2019!);
- weekly AusChamber Insights from the Australian Chamber; and
- direct email alerts concerning policy briefs and media updates to ensure our Members are kept up to date on a range of important issues.

Accord Members also have priority access to a range of publications including The Salon Guide (a revised version for GHS compliance), the Dangerous Goods exemptions list, GHS Frequently Asked Questions, Palm Oil Information Paper, and a Microbeads Q&A, all which provide specific assistance to Member companies.

## Membership Growth

Accord boasts 102 Member companies, ranging from large global companies to local SMEs. In 2018-19, we were thrilled to welcome 6 new Member companies.

**Active Members:** Core Metrics, Givaudan, Heritage Brands, Pierre Fabre.

**Associate Members:** Delphic HSE, Merieux NutriSciences.

## Sustainability & Innovation Initiatives

### 'Recognised® – Environmental Credentials Scheme'

Recognised® is an independently assessed, science- and evidence-based ecolabel initiative that identifies environmentally preferable commercial cleaning products, including microorganism-based products.

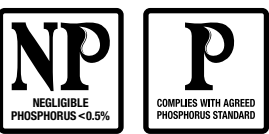
Over 100 products are accredited under the rigorous Recognised® scheme.

[www.accord.asn.au/sustainability/recognised](http://www.accord.asn.au/sustainability/recognised)



## Phosphorus Standard

Accord's national Phosphorus Standard, represented by the 'P' and 'NP' on-pack logos, has set sector-wide benchmarks for the phosphorus content in household laundry detergents, contributing to the industry's efforts to protect Australian waterways and driving innovation towards lower phosphorus formulations.



## Industry Codes, Guidelines and Reports

Accord's Codes and Guidelines all help ensure industry-wide best practice or assist in the safe use of products, to the benefit of society.

- Industry Guideline for Labelling & Packaging of Liquid Laundry Capsules
- Children and Safe Storage of Household Products
- Guideline for Cleaners and Sanitisers that may have Incidental Contact with Food
- Code of Practice for Household & Commercial Cleaning Products Claiming Antibacterial Action
- Estimating the Relative Contribution of Major Categories of Formulated Household & Personal Care Products to Tropospheric VOC Emissions ('VOC Report' – in collaboration with NSW Environment Protection Authority)

[www.accord.asn.au/sustainability/codes-guidelines](http://www.accord.asn.au/sustainability/codes-guidelines)

## Ethical Sourcing Information Paper

During the reporting period, Accord published the Ethical Sourcing Information Paper. Following on from our 2016 Palm Oil Information Paper, this document looks at ethical sourcing issues more broadly/in greater detail than as related to one specific commodity and its associated environmental and social issues.

It is intended to be a useful information resource for Accord Members, and specifically for smaller companies who may be less advanced in their ethical sourcing activities particularly in advance of the implementation of the Modern Slavery Act 2018.

## Accord Industry Quality Commitment

Accord's Commercial Members give their commitment to doing the right thing for customers and the community in four key quality areas: Public and occupational health & safety; Environmental values; Compliance and continuous improvement; and Business ethics/Commercial practices.



## Responsible Supplier Checklist

This valuable sustainable purchasing tool for Members is based upon an ideal behaviour model and covers potential purchasing impacts under six key "Checkpoints". Organisations can use the Checklist to 'measure up' potential suppliers or themselves, according to their performance across 11 key categories.

## Partnerships, Resources And More!

We are always striving to deliver more value-add to our Members. Over 2018-19, we have progressed the following initiatives with direct benefits for our Members:

- In early 2019 Accord joined the NSW Business Chamber, allowing our Members access to expert workplace advice, greater networking opportunities and discounts on a range of the Chamber's services.
- In 2018 we launched the Innovation Resources Page on our website. This page compiles a thorough list of resources including funding, export, business growth and collaboration opportunities.
- A mutually beneficial innovation partnership with Monash University has continued throughout the period, connecting our industry with academia and creating a pathway for job-ready graduates.
- Scoping and targeted promotion of selected external events, offers and opportunities of relevance to our different membership sectors also continued throughout the year.

Accord Members can also participate on internal committees and working groups including:

- Innovation & Sustainability Executive Committee
- Regulatory Affairs Committee
- Sunscreen WG
- NICNAS Reforms WG
- Disinfectants WG
- TGA Low-risk Products WG

These committees and working groups allow Members to get directly involved with the work of the association, enabling them to influence change and achieve best outcomes for industry.

# advocacy strategy

**A trusted and influential partner, visibly communicating in all relevant fora and engaged with all relevant stakeholders, reinforcing the essential role industry’s products play in public health, personal wellbeing and quality of life.**

Accord’s strategic approach has established our prominent profile with stakeholders and influencers in government, opposition, departments & agencies, and other trade associations. We actively engage with our industry’s global and regional networks to maintain current global awareness on key issues in the media and on policy and regulatory matters. We invest in activities that demonstrate our industry’s relevance and significance, profiling industry as a solutions provider.

member  
companies



## Advocacy

Trusted and influential,  
engaging with all relevant  
stakeholders, reinforcing industry  
products’ essential role in public health,  
personal wellbeing and quality of life.



# advocacy strategy

## Government & Stakeholder Relations

Accord has built a positive dialogue with Australian governments and officials, operating with professionalism and integrity within a challenging and contentious policy environment to achieve the right outcomes for our industry. We frame our solutions in terms of the policy priorities and commitments articulated by the federal government, supporting these with tangible details and impacts from our Member businesses. We have raised the industry's issues and concerns via written representations and meetings with Ministers, Ministerial offices, senior government officials and the opposition.

In addition to meetings and written submissions, Accord draws upon our strong relationships with key government contacts, regulators and external stakeholders, through invitations to meet with Accord Members and present at our events. This allows our Members to engage with key policy- and decision-makers, to have their concerns directly heard. During the reporting period, the following government departments, regulators and external organisations presented at our industry events:

- Australian Pesticides and Veterinary Medicines Authority (APVMA)
- Australian Chamber of Commerce and Industry (AusChamber)
- Australian Packaging Covenant Organisation (APCO)
- Department of Health & Therapeutic Goods Administration
- Environmental Protection Authority NZ
- Export Finance and Insurance Corporation
- Global Trade Professionals Alliance
- Mintel
- National Industrial Chemicals Notification and Assessment Scheme (NICNAS)
- NSW Business Chamber
- Pinnacle Quality
- Roy Morgan
- Social Traders
- Thomson Geer

## Committees & Working Groups

Accord is an active participant on many key committees, representing the views of our Members.

We participated on the Therapeutic Goods Advertising Code Council, Environmental Microplastics WG, NICNAS Strategic Consultative Committee (SCC), NMI Consumer and Industry Liaison Committee (CILC), TGA Consultative Committee (TCC) and Industry Forum, TGA Industry WG on GMP (TIWGG), TGA GMP Sunscreen WG, TGA Scheduling Policy Framework WG (SPF), NTC Transport of Dangerous Goods Maintenance Advisory Group, and DAWR Biological Consultative Group.

Members of the Secretariat and Accord Member company representatives are active on up to 15 Standards Australia committees relevant to our industry's interests. Additionally, Dusanka Sabic is Chair of CS-108 Cosmetics Terminology, Australia's representative on the ISO TC217 Cosmetics Working Group 4, and a representative of the National Retail Associations Technical Standards Committee. Catherine Oh is an appointed independent expert to the Advisory Committee on Chemical Scheduling (ACCS), and Rachael Linklater is on the NICNAS Reform Ad-Hoc Working Group on Risk-Based Categorisation and Assessment.

## External Networks

Locally, Accord is an active member of the AusChamber and the NSW Business Chamber. We also promote collaborative, constructive dialogue on issues of mutual interest with local associations including the Australian Dental Industry Association (ADIA), Australian Food and Grocery Council (AFGC), Australian Paint Manufacturers' Federation (APMF), Australian Self Medication Industry (ASMI), Chemistry Australia, CropLife, Dairy Australia, Direct Selling Association of Australia (DSAA) and the Water Services Association of Australia (WSAA). We are also involved collaboratively with professional organisations the Australian Society of Cosmetic Chemists (ASCC), the Royal Australian Chemical Institute (RACI) and the Australasian College of Toxicology & Risk Assessment (ACTRA).

Regionally, Accord represents the Australian downstream chemical industry at the Asia-Pacific Economic Cooperation Chemical Dialogue (APEC CD), a high-level regional forum on issues affecting chemical-based products. We participate on three virtual working groups on Regulatory Cooperation, GHS and Data Exchange. Accord's Dusanka Sabic participated in the APEC CD and other related meetings held in Santiago, Chile (February 2019). Additionally, Accord plays an active role in APEC's regulatory solutions for chemical safety and trade.

## Communication

### Media Statements

Accord takes a strategic approach to media claims and announcements, releasing public statements on key matters of importance to the industry.

- 'Outstanding industry progress on phase-out of solid plastic microbeads', April 2018
- 'Passing the Industrial Chemicals Bill 2017 without amendment will deliver a workable and timely animal test ban for cosmetics in Australia', January 2019
- 'Australian consumers urged to bin rather than flush most types of wipes: new WipeSmart website', January 2019
- 'Passage of Industrial Chemicals Bill 2017 brings welcome certainty for industry', February 2019

## Published Articles

We promote and profile Accord and our industry initiatives via selected publications.

Esprit Magazine:

- Good news on microbead phase-out (July-Sept '18)
- It's complicated – regulation of cosmetics in Australia (Oct-Dec '18)
- Accord Cosmetic & Personal Care Conference – in pictures (Jan-March '19)
- Accord Cosmetic & Personal Care Conference – 'Future proofing our industry' (April-June '19)

Inclean Magazine:

- Accord Industry Briefing is all about Sustainability (July-Aug '18)
- Regular training to ensure compliance (Sept-Oct '18)
- Cleaning industry meets government at Accord's Canberra Day seminar (Nov-Dec '18)
- Wet wipes – cleaning without clogging (May-June '19)

## Education & Sustainability

### washwise.org.au

Check out the new-look WashWise website!

WashWise provides a wealth of information on sustainable laundry practices and assists consumers in using laundry products correctly.

The site provides tips on doing the laundry for Australians who value a great clean, the environment, and saving money.



### sunsible.org.au

Sunsible® is all about staying sun safe with sunscreens. It is a consumer-focused, brand-neutral website promoting the essential role of sunscreens for health protection, addressing common questions and misconceptions about sunscreen with practical tips on staying sun safe.



### furphies.org.au

Furphies helps address unfounded public alarm about the safety of our industry's products. Furphies takes an evidence-based approach to the common myths and misconceptions about our products.



### 'What's in it?' Household cleaning product ingredient disclosure

'What's in it?' provides consumers with ingredient information to aid choice and enhance confidence in household products. 'What's in it?' covers air care, automotive cleaners, household cleaners, household floor maintenance products and laundry products.

[www.accord.asn.au/sustainability/whats](http://www.accord.asn.au/sustainability/whats)



HOUSEHOLD  
CLEANING  
PRODUCT  
INGREDIENT  
DISCLOSURE

### hygieneforhealth.org.au

Check out the new look Hygiene for Health – coming mid-2019!

Hygiene for Health provides evidence-based information on the vital role of the cleaning and hygiene products industry in preventing the spread of infection and illness throughout our community. The website addresses the role of these products in personal care, households, public spaces, hospitality, healthcare and industry.



## Environment

### wipesmart.org.au

WipeSmart is our latest consumer education initiative launched to promote better use and disposal of wet wipes. This forms part of industry's stewardship approach to foster more sustainable use of important everyday hygiene products. WipeSmart provides many timely reminders about what can go wrong if you flush the wrong types of wipes.

Parallel to this new initiative, Accord's Craig Brock is actively engaged on Standards Australia WS041 - water supply and wastewater systems, which is currently developing a robust local standard for flushable products.



### BeadRecede

BeadRecede is a voluntary Accord initiative to raise industry awareness and foster engagement of companies in meeting calls by Australian environment ministers for the voluntary industry phase out of plastic microbeads in personal care, cosmetic and cleaning products.

At their meeting in December 2018, Australia's environment ministers noted in their official communique the successful *"(P)hasing out of almost all microbeads from cosmetic and personal care products."*

In late December 2018, the Commonwealth issued Accord with a monitoring and assurance protocol outlining expectations for the next stages of the BeadRecede campaign; Accord has agreed to maintain a range of actions to support the success of the phase out, until June 2022.



[www.accord.asn.au/sustainability/beadrecede](http://www.accord.asn.au/sustainability/beadrecede)

## International Collaboration

Accord has fostered strong relationships with international counterparts to facilitate the exchange of timely information and leverage their expertise and resources on industry issues.

Liaison with relevant Embassies and Consuls also sought to facilitate internationally aligned local trade and regulatory policies, as did meetings and submissions on Australia's negotiation of free trade agreements.

Our global network includes sister associations in Canada: the Canada Consumer Specialty Products Association (CCSPA) and Cosmetic Alliance Canada (formerly CCTFA); Europe: International Association for Soaps, Detergents and Maintenance Products (AISE), Cosmetics Europe (CE), UK Cleaning Products Industry Association (UKCPI) and UK Cosmetic, Toiletry and Perfumery Association (CTPA); Japan: Japan Soap and Detergent Association (JSDA) and Japan Cosmetic Industry Association (JCIA); India: Indian Home and Personal Care Industry Association (IHPCIA); New Zealand: Cosmetics New Zealand (formerly NZ CTFa); and the USA: American Cleaning Institute (ACI), Household & Commercial Products Association (formerly CSPA), and Personal Care Products Council (PCPC), together with a strong dialogue with the International Fragrance Association (IFRA).

In the cleaning & hygiene sector, Accord is part of the International Network of Cleaning Products Associations (INCPA) and the Asia Oceania Soap and Detergent Associations Conference (AOSDAC). We also promote and profile Accord and our initiatives through presentations at selected international conferences, such as CCSPA's Annual Meeting to celebrate their 60th birthday (September 2018), and ACI's Annual Meeting and Industry Convention (January 2019) at which formal INCPA meetings were also convened. We have also been chosen to host the biennial AOSDAC in 2019, the second time the conference will be held in Australia.

Our cosmetic sector networks include the International Communications Network and International Associations Collaboration (IAC). Accord is also an Associate Member of the ASEAN Cosmetics Association. Accord attended the IAC meetings held in conjunction with Cosmetics Europe Week (June 2018) and the PCPC Annual Meeting (Feb/March 2019). Presentations about the changing face of Australian cosmetic regulations were provided to European industry colleagues at meetings convened by sister organisations in both France (October 2018) and Germany (October 2018).

Our international colleagues John Chave (Director-General, CE), Lisa Powers (Executive Vice President, Public Affairs & Communications, PCPC), and Garth Wyllie (Executive Director, Cosmetics New Zealand) gave presentations at Accord's most recent Cosmetic & Personal Care Conference.

# industry growth strategy

**A well-connected and credible industry voice, facilitating economic growth and employment by supporting global regulatory convergence based on sound science, commitment to regulatory best practice, and no barriers to trade.**

Our industry is frequently burdened by overly complex, nationally inconsistent and often poorly designed regulation that is frequently out of step with other advanced economies. To improve this, we ensure industry's voice is heard through active involvement in regulatory policy decision-making, consultation and national policy development, as well as local and international standards development. We adopt a principled, evidence-based approach to our policy inputs and representation, harnessing local industry partnerships and relationships with key policy makers to achieve a business environment with minimum, effective regulation.

2018 and 2019 are potentially landmark years for our industry due to new laws just passed in the federal parliament and several major national reviews underway, impacting the range of formulated product sectors that we represent.

## Industry Growth

Connected and credible, facilitating economic growth and employment via global regulatory convergence based on sound science, with no barriers to trade.

member  
companies





# industry growth strategy

## Lighter Touch, Lower Cost, Faster to Market

### ‘Passage of Industrial Chemicals Bill 2017 brings welcome certainty for industry’

Passage of the Industrial Chemicals Bill 2017 (IC Bill) by the Senate on 14 February 2019 delivered much needed certainty for industry, following more than fifteen months of delay since the Bill first entered the Senate in 2017.

The legislation maintains the much-needed alignment with the EU’s approach on animal testing and cosmetics. Another plus from the passage of the Bill is the streamlining of measures intended to reduce the regulatory burden for low-risk ingredients and products, such as ‘polymers of low concern’. These measures should aid in the faster introduction of innovative new ingredients used across a variety of industries.

Passage of the Bill was the highest priority for Accord and our Member companies. During the reporting period, Accord:

- provided 5 submissions to NICNAS
- participated in 13 meetings and discussions relating to the IC Bill and NICNAS reforms
- Facilitated 2 Accord Member forums with NICNAS (April/ May 2018)

With the Bill now passed, Accord’s priority is to ensure a workable implementation of the new legislation through the finalisation of the rules and regulations that will have the least disruption to industry.

## Therapeutic goods regulatory reform

In late 2016 the government decided to undertake a review of a range of products currently listed in the Australian Register of Therapeutic Goods and subject to the therapeutic goods regulatory framework with a view of ensuring that:

- Products that might be best regulated under other regulatory frameworks, without undermining public health and safety, are removed from the auspices of the Act; and
- Goods remaining under the auspices of the Act are subject to regulatory requirements that are commensurate with the risk posed by the regulated products.

Accord took the opportunity to maximise the review of low-risk products and seek better guidance for our industry, as well as the promotion of an internationally-aligned scheduling system.

We have actively participated in the TGA’s Industry Working Group on GMP (TIWGG) and its subcommittee on sunscreens, resulting in a greater understanding of Accord Member issues and specific reform proposals.

Disappointingly the reforms endorsed by the government resulted in a lack of tangible change in many areas and required clarification in others.

Despite the disappointment in limited change for disinfectants and essentially the regulatory status quo for sunscreens, Accord continues to work with the TGA to reduce the regulatory burden on both these extremely important product categories for Members. Accord also met with the relevant Minister’s office to provide further detailed briefing and product samples, recommending that all secondary sunscreens could be regulated as cosmetic products.

Accord raised our concerns directly with the Department of Health and organised for Adjunct Professor John Skerritt, Deputy Secretary for Health Products Regulation to speak at Accord’s 2018 Canberra Day where, pleasingly, he revealed the reforms relating to low-risk products should reduce the cost and burden for introducing new products to Australia.

As a participating Member on the reformed Therapeutic Goods Advertising Code Council (TGACC), Accord has been involved in reforms relating to the therapeutic goods advertising framework which resulted in the introduction of the Therapeutic Goods Advertising Code (No. 2) 2018. Accord has kept Members abreast of these changes through regular updates in the Regulatory Bulletin and in March organised for the TGA to present free training to Accord Members on the new code.

Accord participated in:

- 19 meetings and consultations relating to the review and regulation of therapeutic goods.
- 9 submissions to the TGA and Department of Health on a range of regulatory issues affecting Member companies.

## Agricultural and veterinary (agvet) products reform, including dairy sanitisers

Accord continues to work with the Department of Agriculture and Water Resources (DAWR) and the APVMA on the implementation of agvet reforms to provide a better regulatory framework for industry.

We have made 1 submission and participated in at least 4 meetings relating to broad agvet reform issues. Accord also invited the CEO of the APVMA, Dr Chris Parker, to address Members at the Canberra Day Seminar on the APVMA’s priorities and the Regulatory Affairs Committee met with DAWR to discuss pending agvet reforms.

## Trade measurement and pre-packaged goods labelling reform

Accord continues to engage with the government to achieve greater flexibility with unit measure placement and unnecessary over-labelling of imported products through the National Measurement Institute (NMI).

We participated in 4 key meetings and made 2 submissions relating to trade measurement and labelling. Importantly, we provided suggestions for administrative options that could achieve and formalise flexible unit measure placement.

## Transport and labelling of dangerous goods

Accord achieved some wins during the reporting period on transport regulation reforms in relation to low-risk dangerous goods (DGs). Under the new ADG Code 7.6, all personal care products in consumer packaging were exempted and can be transported as general freight. Disappointingly, the exemption was unexpectedly amended to remove aerosol products.

Accord raised our significant concerns on these changes directly with the Minister in charge and the National Transport Commission (NTC). We continue to work with the NTC for the best outcome for Members.

Accord participated in 4 key meetings and made 4 submissions relating to DG issues. We also ran two Member-only dangerous goods transport by road & rail training days.

## Biosecurity

Accord is continuing our consultation with the DAWR concerning overly-stringent biosecurity requirements for cosmetics and other formulated chemical products.

Accord participated in 2 key meetings and wrote directly to the Minister for Agriculture and Water Resources on unwarranted measures implemented on products arriving without an import permit, raising concerns on the lack of consultation and no identification of increased risk to biosecurity to warrant such action. The Accord regulatory team has been actively assisting Members with permits and clearance issues as a result of these measures.

## New Zealand Environmental Protection Authority (EPA)

Accord continues to represent Members’ views on the reform implementation for New Zealand’s hazardous chemicals regime administered by the NZ EPA.

Accord also had Dr Alan Freeth, Chief Executive of the NZ EPA, brief Accord Members on the reforms at the 2018 Canberra Day and a Senior Technical Policy Advisor attended the Regulatory Affairs Committee meeting to brief Members on the latest developments in New Zealand.

## International Alignment

### Globally Harmonised System for Classification and Labelling of Chemicals (GHS)

Accord has continued to increase awareness amongst Members of requirements, exemptions, and practical GHS implementation issues and solutions through our Regulatory Bulletin, GHS FAQs on our website, and continued dialogue with SafeWork Australia and SafeWork NSW. We are also active in coordinating the APEC Chemical Dialogue (CD) annual progress report to Trade Ministers on GHS implementation in the APEC region.

## Chemical scheduling

Accord continues to provide regular input into the chemical scheduling process via the TGA public consultation process and direct engagement with the TGA.

Accord responded to approximately 24 chemical ingredients, made 6 submissions, and participated in 4 meetings and teleconferences related to chemical scheduling. Accord was instrumental in initiating a review focusing on Members’ products with a view to greater international alignment of scheduling decisions.

## Facilitate Trade and Commerce

### Australian Consumer Law

The Australian Consumer Law (ACL) as well as its administration and enforcement have been under review by Consumer Affairs Australia New Zealand (CAANZ) and the Productivity Commission. Consumer Affairs Ministers have agreed to a suite of legislative reforms to improve the operation of the ACL.

Accord was invited to attend a stakeholder engagement session by the Department of Treasury on the ACL Final Review. Our Cosmetic & Personal Care Conference also featured a presentation by Peter Le Guay, Partner at Thomson Geer, on *Australian Consumer Law: getting ready for business, product safety and product claims*.

## Environmental Risk Management of Industrial Chemicals

In February 2018 the Meeting of Environment Ministers announced the government would begin drafting the legislation for a National Standard for the Environmental Risk Management of Industrial Chemicals. Accord remains in active dialogue with the Health and Environment Departments on the proposed framework, participating in 3 key meetings and stressing industry’s willingness to engage closely and provide input into the drafting implementation process.



“My company has stayed focused on our business whilst Accord has carried the heavy weight of engagement with policy makers and politicians.”

Greg Whiteley, Executive Chairman, Whiteley Corporation



# message from the chair

**The value our industry delivers goes far beyond company balance sheets to enhance important aspects of our lives, across the entire community.**

It was an honour and privilege to have been appointed Chair of Accord Australasia mid last year, replacing our long-serving chairperson Chris Pedersen. Chris' tenure saw out four Australian prime ministers, a record I optimistically predict my time at the board table will not replicate. Coming years will instead hopefully herald a period of greater political stability and national leadership than the last decade. Fingers crossed.

Gearing up for the opportunities and challenges ahead has been top of mind for Accord's board and, in preparation, the association's new Strategic Plan to 2021 was launched in November 2018. Member services remains a paramount goal. For this Accord will increase training options, information alerts and networking sessions for Members. Our aim is to be an indispensable resource for all our Member businesses.

Being an evidence-based and ethical advocate also remains a core value of Accord. Via such effective advocacy we will spearhead action on our goal for a national policy environment that leads to sustainable and productive industry growth across our sector. Having been part of this industry for decades, I have always been impressed by its resilience and innovative approach to embracing changing markets and navigating challenging economic times. Past successes aside, our industry's full potential for growth, investment and employment can only be reached if governments in Australia and New Zealand get their policy settings right and deliver consumer and industry confidence.

To assist governments in gaining a deeper understanding of our industry's economic contribution and jobs creation role, the Accord board is commissioning a major economic value-add study for later in 2019; the first of its kind for our industry. The Accord board has long been concerned about the lack of policy recognition for the extensive reach of our sector's products. Especially as these products stand out as

both essential markets for key upstream industries and also as vital inputs for many important downstream industries such as retailing, wellness and beauty, food production, agriculture and general manufacturing.

Being able to present tangible data on how our industry feeds economic activity and supports jobs in other industries and institutions will breathe new life into Accord's advocacy platforms. While this will be a good thing of itself, it is important to remember that much of the value our industry delivers to the nation and across our communities goes well beyond retail sales figures and company balance sheets.

I am thankful that ours is a progressive and forward-looking industry, and this is reflected in the work Accord does. Rather than sitting back and waiting for directions from government, Accord has a long history of taking the lead on important sustainability and consumer education initiatives. For example, two years ago our association launched the sun safety *Sunsible* website ([www.sunsible.org.au](http://www.sunsible.org.au)) encouraging consumers to apply the correct amount of sunscreen when out and about, and to reapply more often. And this year, we followed up with a new *WipeSmart* site ([www.wipesmart.org.au](http://www.wipesmart.org.au)) which encourages consumers to do the right thing and stop disposing of baby wipes, facial wipes and homecare wipes by flushing them down the toilet. A simple way of quantifying the value of Accord's various initiatives is to consider how much they would cost for government to implement them instead. Noting that such savings of government funds collected by taxation due to our industry programs, means either funding of other essential community services or no increased taxation burden. More data on this contribution is expected to be revealed via our economic value-add study but, in the meantime, I encourage you to peruse this annual report for an update on the 10-plus programs Accord administers.

Of all the programs our industry sponsors and delivers, the Look Good Feel Better cancer patient support program stands out for its 29 years of assistance to more than 135,000 Australians undergoing cancer treatment. Look Good Feel

Better is a truly national program, operating in every state and territory. It receives no direct government funding other than the goodwill and collaboration of Australia's public and private hospital systems. Instead, the program's funding relies on the ongoing and unstinting generosity of our industry and its partners to deliver approximately 1,000 workshops nationwide in 180 venues, reaching upwards of 7,000 people per annum. None of us have been untouched by cancer, whether it be personally or via the impacts on a loved one, family member, friend or acquaintance.

Core to Look Good Feel Better is the well-documented boost it gives to the mental wellbeing of people, predominantly women, undergoing chemotherapy or radiotherapy. Cancer may be a heart breaking fact of life, but the \$2 million in support our industry provides in administration and care packs for Look Good Feel Better workshops and the estimated 20,000 hours of work time donated by the program's volunteers from across the hair/beauty industry represent a significant injection to community wellbeing and have become an invaluable economic asset for the nation.

Community wellbeing and public health protection are a fundamental feature of our industry's many products. There are so many examples, but a few deserve special mention for the tangible value they deliver.

The first relates to our industry's hygiene products and their role in combatting the spread of infection and illness, such as flu and food poisoning. As I write this message, health authorities are already sounding the alarm about the early and intense onset of the 2019 flu season in Australia, spring-boarding from flu outbreaks in the Northern Hemisphere. During the 2018 Australian flu season more than 48,000 individuals succumbed to this debilitating illness. Alongside annual vaccinations, regular hand washing with quality hand wash products and considerate cough and sneeze etiquette play an important role in reducing the spread of flu, which is estimated to be a \$115 million burden on the national health system during its high incidence years.

Food poisoning also causes an estimated \$1.25 billion drain throughout the economy. Hand hygiene products and regular handwashing help to alleviate food hygiene risks. Keeping food facilities and preparation surfaces hygienically clean is just as critical, and this is where our industry's indispensable sanitising and disinfecting products come to their fore. Our community contains many at-risk populations, from the very young to very old, as well as those suffering immunosuppression. Hygiene products help protect these vulnerable groups, along with everyone else in our society, from infection and illness. As the old proverb says, "Hygiene is two thirds of health."

Also warranting mention are our industry's personal care products, and the value these too add for health protection and personal wellbeing. Take sunscreens for example. Melanoma is the fourth most common cancer in Australia, with an annual incidence of around 14,000 cases. The Cancer Council of Australia states that sunburn causes 95 percent of melanomas, meaning that this devastating disease is preventable. Sunscreens play a role here offering personal protection against dangerous sun damage. It is worth noting that melanoma alone places a major cost burden on the national health system and the overall economy, with the total economic

cost of skin cancer for NSW alone estimated at \$536 million.

Other personal care products are virtually indispensable in our everyday lives and these include feminine hygiene products (which the Australian parliament finally excluded from GST imposition on 1 January 2019), deodorants and antiperspirants, toothpaste and oral care products, baby care products and skin health moisturisers. What would be the cost if, say for example, we didn't have quality toothpaste products? With national dental services costing an estimated \$10.2 billion in 2016-17, it is sobering to imagine what the level of cost blow-out would be were it not for the preventative benefits of our industry's oral care products.

All of the above are reminders that our industry adds significant value, in terms of both financial benefit and societal wellbeing, throughout the national economy in ways which benefit the entire community. Unfortunately, this value appears only occasionally to be adequately acknowledged by governments increasingly distracted by media 'noise' and populist concerns. Reversing this will be a major task for Accord in the next few years. And the Accord board will guide this endeavour in a progressive and forward-looking manner.

My final words are of thanks to my board director colleagues, the professional and hardworking Accord secretariat, and our association's many Members for their support and engagement throughout the last year and into 2019 and beyond.

**Tracey Raso**  
Chair, Accord Australasia  
May 2019

“Community wellbeing and public health protection are a fundamental feature of our industry's many products.”

Tracey Raso





# message from the executive director

## Evidence-based policy and a mature globally-connected trade agenda will drive innovation, sustainability and industry growth.

Few people outside of our industry circles will have marked this event, but 12 March 2019 saw the ending of the chemicals regulation framework introduced some 30 years ago by the Hawke-Keating Government and the assent into law of the new *Industrial Chemicals Act 2019*. A momentous occasion welcomed by industry for the policy certainty it delivers into the future, but regrettably one which we celebrated more with a sense of relief than outright rejoicing.

Why so? Well one factor would simply be policy fatigue. Without going through the wearisome task of recounting all policy milestones leading to this change, it only needs to be said that this process commenced with a July 2007 letter signed by then federal Treasurer Peter Costello asking the Productivity Commission to undertake a comprehensive study to streamline Australia's overcomplicated chemicals regulation system. In the period that unfolded since, we saw seven changes of prime minister and virtually lost track of the number of policy submissions we made, as well as the many meetings, briefings and parliamentary inquiries we attended. Though we doggedly kept at it and maintained a sense of hope as we faced a revolving door of responsible ministers. It was therefore a credit to the hard work of Coalition minister Senator Bridget McKenzie and a level-headed Labor opposition that the improved Act was finally passed in the twilight of the 45th Australian Parliament.

Welcome in the new scheme established by this Act are reforms to streamline regulatory approval of 'polymers of low concern', a low-risk ingredient category in widespread beneficial use across the global and Australian industry. Until the recent legislative change, these ingredients were subject to disproportionate over-regulation locally, especially compared to their treatment in other robust regulatory schemes within the EU, USA, Canada and New Zealand. Also welcome is the alignment of the scheme's ban on new animal test data for

cosmetics with the EU regulations, as this was essential for the workability of the Australian ban from an innovation and trade policy perspective.

However, the breadth of streamlining reform within the *Industrial Chemicals Act 2019* and its related regulatory rules falls well short of the policy roadmap recommended by the Productivity Commission in 2008 and cannot foreseeably deliver the \$23 million per annum in red tape savings announced by the government back in May 2015. Disappointment at this missed opportunity has also contributed to industry's stoically muted response to the Act's passing.

Growth, jobs creation, global competitiveness and the export potential of Australian industry are all underwritten by successful innovation and local investment. And this fact is unfortunately often overlooked by governments when framing policies, especially if these are being pushed along by populist responses which are often prominent in debates on regulatory 'reforms'.

In this regard, it is still vital that policies which may propose necessary regulation, do so in a manner which delivers focused, efficient and internationally aligned regulation, not just more rules and more complexity for their own sake. The World Bank's annual 'Ease of Doing Business' surveys have regrettably seen a steady drop in Australia's performance over a number of critical economic and business factors, not just regulation. Back in 2008 Australia ranked 9th, while neighbouring New Zealand ranked 2nd. Fast-forward ten years to 2019 and New Zealand is now ranked 1st but Australia's ranking is 18th. Clearly this points to opportunities for future Australian governments to reverse this decline via a period of political stability, mature governance with firm financial and ministerial accountability, and forward-looking policies.

The transformational challenges of the coming decade – economic, social and environmental – cannot be solved with soundbite politics or kneejerk reactions in which governments seek to be 'seen to be doing something'. Instead, the way

forward is to develop and implement better designed, targeted and evidence-based policies and, to keep innovation at the forefront, as this is where many of the solutions our nation needs will be generated. Back to the perennial issue of the Siren-like lure to governments of regulatory interventions, the Grattan Institute, in its federal policy priority briefing for the May 2019 election, warns that regulation often has hidden costs, including some that may even run contrary to a government's stated objectives: *"Regulation itself is not free: staffing and funding regulators involves costs, as does complying with regulation. Regulation can often have unintended consequences, such as raising the costs of goods and services. Increasing complexity and regulation can stifle innovation, increase the costs of doing business, and make it easier for interest groups to capture public policy."*

For globally connected, technologically advanced industries like ours, a pragmatically sensible and mature trade and international relations agenda is also a must have. Thankfully, with the one in five Australian jobs reliant on trade, there still exists bipartisan agreement for Australia to promote free and open trade under the WTO rules-based trade system. Further policy action and engagement to forge regional trade agreements is essential so that our local industry stays connected and up-to-date on the latest global innovations and technologies, and improves its export potential. As the World Bank notes: *"Substantial evidence suggests that knowledge flows from international buyers and competitors help improve the performance of exporting firms."*

It is therefore troubling that Australia currently rates poorly on the 'Ease of Doing Business' measure of 'Trading across borders.' In global terms our nation's current ranking as 103rd on the list, with Kenya just ahead of us at 102nd, is disappointing. And while island nations like ours would be expected to have substantial border protection rules, with more compliance and inspection than, say, a major continental EU country like France or Germany, it is sobering that our nearest equivalent island nation New Zealand manages to again surpass us by ranking 60th, just behind Japan, Canada and the Republic of Ireland. Investigating how this situation can be improved would seem an early policy opportunity for an incoming government. Particularly as our industry's experience has been that the operational impact of regulation frequently imposes unnecessary red tape at all phases of the supply chain. For example, biosecurity intervention is often poorly targeted, capturing product categories for which there is zero evidence of a tangible biosecurity risk. Accord is currently engaged with biosecurity and customs officers to seek a proper risk-based approach on this issue.

Evidence-based policies remain equally critical in the key areas of health protection and environmental safety, and this is where a robust weight-of-science approach becomes essential. Without proper weight-of-science consideration, with reliance on the consensus of respected and knowledgeable experts, public policy can fall into the trap of being distorted by extreme views holding scientifically unfounded but damaging positions such as, for example, climate change denialism, anti-vaccine activism or the ideological view that all gene technologies or nanotechnologies are dangerous. Across the industry Accord represents there are numerous examples of unfounded

scares about products and their safety. These scares warrant challenging because they mislead consumers and can thereby misdirect policy attention. That's why Accord developed the [www.furphies.org.au](http://www.furphies.org.au) website.

Accord is proud to represent our innovative and progressive industry which proactively seeks to maximise the many benefits of its products while generating economic growth and prosperity. This last year we have developed a partnership agreement with Monash University which will allow for furthering of mutually beneficial engagement on green chemistry and sustainable manufacturing developments. We have also successfully guided the voluntary industry phase out of solid plastic microbeads via our BeadRecede campaign and launched an education site for the appropriate disposal of wipe products, the [www.wipesmart.org.au](http://www.wipesmart.org.au) website.

We stand ready to work constructively with Australia's governments to meet the challenges of the next decade with evidence-based policy ideas and solutions.

**Bronwyn Capanna**  
Executive Director, Accord Australasia  
May 2019

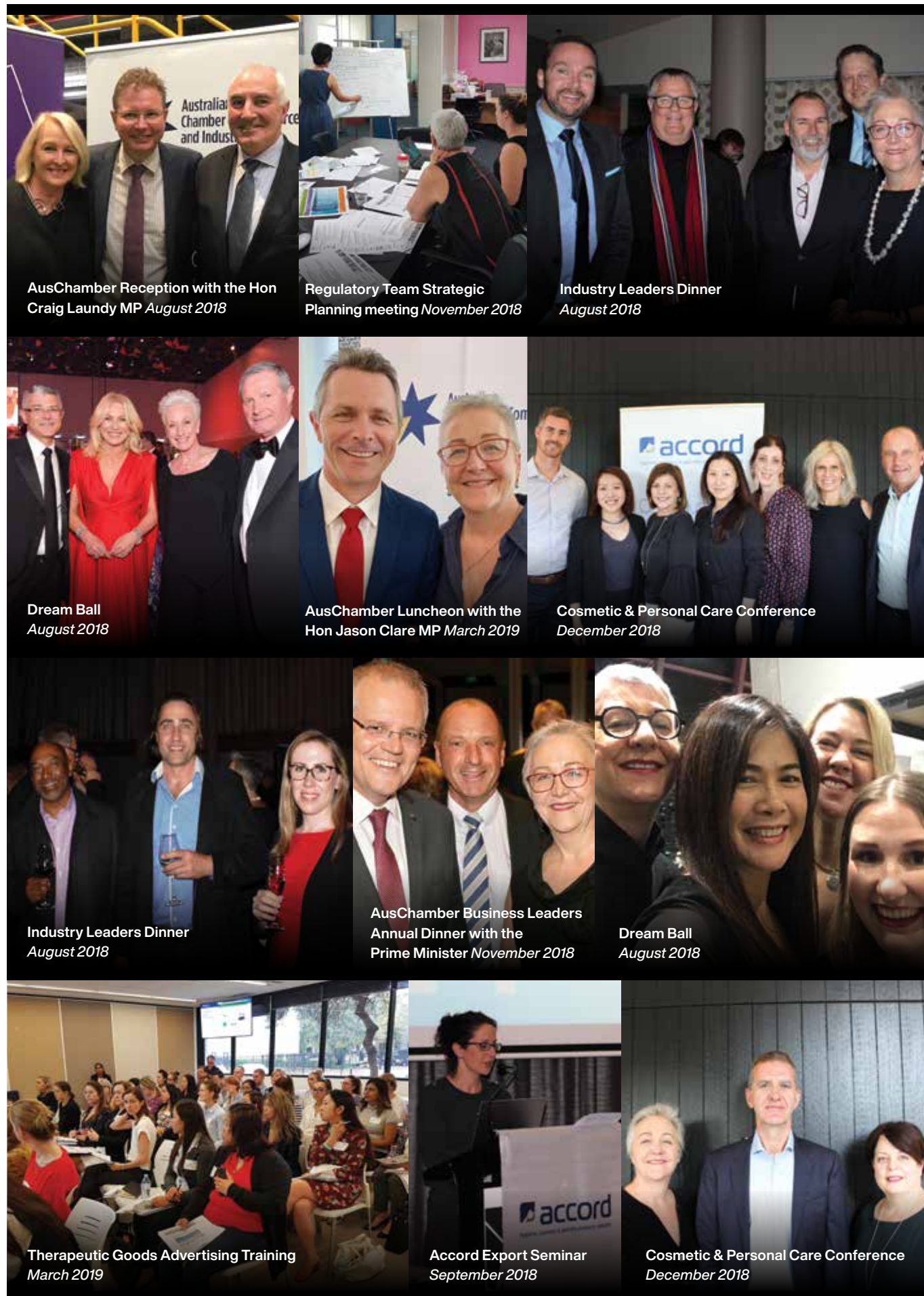
“The way forward is to develop and implement better designed, targeted and evidence-based policies, keeping innovation at the forefront.”

Bronwyn Capanna





# the year in photos



# thank you

Always critical to our success is the great commitment and effort shown by our Members and service partners. Of these, the following deserve special mention.

Thank you to former Board Chairman **Chris Pedersen** (Colgate-Palmolive), who served as a member of the Board of Directors for many years and as our Chairman for eight of those years. Through his extensive experience and dedicated leadership, Chris' positive and constructive influence on Accord has been enormous. The membership elected Chris as a Life Member at the 2018 Accord AGM, in recognition of his distinguished service.

On behalf of all Members, thanks goes to all of the Board of Directors, and particularly to the Executive & Finance Committee members:

**Tracey Raso** (Revlon & Elizabeth Arden, Accord Chair)  
**Terry Little** (Estée Lauder, Accord Vice-Chair)  
**Peter Keech** (Tasman Chemicals, Accord Vice-Chair)  
**David Brown** (Panamex, Accord Finance Director)  
**Clynton Bartholomeusz** (Beiersdorf, Immediate Past Chair)  
**Denise van Gessel** (Albright & Wilson)  
**Greg Whiteley** (Whiteley Corporation)

Accord would also like to thank the following for their dedicated contributions during 2018-19:

**David Blakeley** (Chanel) as Chair of the Cancer Patients Foundation, the administering body for Look Good Feel Better.

Members of the **Accord Regulatory Affairs Committee**:  
**Kiran Raval** (Amway), **Ken Lee** (Beiersdorf), **Graham Hatfield** (Castle Chemicals), **Clare Martin** (Clare Martin & Associates), **Afroz Ali** (Clorox), **Alice Gock** (Colgate-Palmolive), **Mike Tichon** (Competitive Advantage), **Karen Humphrey** (Dow Chemical Company), **Uma Adhar** (Ecolab), **Paola Becvar** & **Glenn Berg** (Edgewell), **Melissa English** (Emeis Cosmetics), **Graeme Haley** (Engel, Hellyer & Partners), **John Koppl** (Estée Lauder), **Jennifer Hughes** (GlaxoSmithKline), **Temi Stavroulakis** & **Michelle Stewart** (Johnson & Johnson), **Samantha Hass** (L'Oréal Australia), **Aimee Kam** & **Marilyn Katrib** (Procter & Gamble), **Amanda Yeo** (PZ Cussons), **Amanda Baker** & **Anne McArthur** (RB), **Joann Abrahamse** (SC Johnson & Son), **Rizalie Vergara** (SC Johnson Professional), **Mandi Godden** & **Mitch Polley** (Seren Consulting), **Kevin Roden** (Thor), **Phillip Tudor** (Tudor Chem), **Rachel Jefferson** & **Brooke Sprott** (Unilever) and **Edward Wrightson** (Whiteley Corporation).

Members of the **Accord Innovation & Sustainability Committee**: **Steve Toner** (Albright & Wilson), **Ross Walker** (BP Castrol Australia), **Graham Hatfield** (Castle Chemicals), **Mike Tichon** (Competitive Advantage), **Peter Richardt** (D Lab Solutions), **Damien Rankine** & **Christopher Short** (Dominant), **Peter Rich** (Ecolab), **Annabel White** (Emeis Cosmetics), **Tony Bryan** (Novozymes), **John J Lamont** (Nowchem), **Summar Hammam** (Peerless Jal), **Anne McArthur** (RB), **David Boxall** (Recochem), **Steve Saboune** (SC Johnson Professional), **Jon Athanasopoulos** (Skin Health), **Russell Crowe** (Solvay Interlox), **Peter Bruce** & **Paul Juricskay** (Sopura), **Peter Keech** (Tasman Chemicals), **Kevin Roden** (Thor), **Rianna Goodwin** & **Brad Macdougall** (True Blue Chemicals), **Phillip Tudor** (Tudor Chem), **Geoffrey Heber** (Ultraceuticals) and **Greg Whiteley** & **Edward Wrightson** (Whiteley Corporation).

For specific expert or technical assistance (other than listed above): **Luke Pierce** (Amway), **Jim Wilterink** (Amway), **Andrew Harris** (Johnson & Johnson) and **Neil Richards** & **Julia Schembri** (Kimberly-Clark).

We also thank our many colleagues at our international sister associations for their open dialogue and assistance on key issues.

Accord again gratefully acknowledges the generous support of our Associate Members: **Ident**, for the ongoing provision of updated images and materials; **Look Print** and **Active Display Group**, for assisting with the printing of the Dream Ball program and displays, **HWLE Lawyers**, for donating their time and expertise on many legal matters; and **Davoren Environmental**, for their diligent external assessment to support the **Recognised**® Environmental Credentials Scheme.

Throughout the year, we also celebrated a 10-year milestone reached by **Jennifer Semple** (Accord's Innovation & Education Manager) who started work with Accord in 2009 – many thanks for your enormous contribution over the years.

We also acknowledge the Look Good Feel Better national team of **Carol Kavurma** (General Manager), **Nicole Jervis** (Fundraising Manager), **Vanessa Gambin** (PR & Communications Manager), **Kate Rowan** (Volunteer Program Coordinator), **Tess Barrie** (Program Coordinator) and **Melinda Ammit** (Program Coordinator).

## farewell

Sincere thanks to outgoing Board Directors **Jerome Toulza** (Coty) and **Janie Heywood** (RB).


It is with great sadness that we note the passing of two important figures within the I&I industry this year.

**Ahmed Hammam** passed away on 20 April 2018. Ahmed was Managing Director of Peerless Jal, and a longstanding Member of Accord. Ahmed loved work and meeting new people, evidenced through his significant contributions to the I&I sector and his dedicated camaraderie. Accord donated to the Liver Transplant Unit at the Austin Hospital in memory of Ahmed.


**Reginald Whiteley** passed away on 21 December 2018. Reg was a founding Member of the Australian Chemical Specialty Manufacturers Association (now Accord). A successful entrepreneur, fearless competitor and a talented, innovative chemist, Reg's positive attitude impacted everyone he met. Accord donated to the Smith Family in memory of Reg.





# directors

**Chair**  
  
**Tracey Raso**  
Regional Managing Director, Pacific  
Revlon & Elizabeth Arden Australia

**Vice-Chair**  
  
**Terry Little**  
Managing Director  
Estée Lauder Companies


**Vice-Chair**  
  
**Peter Keech**  
Managing Director  
Tasman Chemicals  
Chairman of the Innovation Executive Committee

**Finance Director**  
  
**David Brown**  
CEO / Managing Director  
Panamex Group

**Immediate Past Chair**  
  
**Clynton Bartholomeusz**  
Managing Director  
Beiersdorf Australia


  
**Denise van Gessel**  
Managing Director & CFO  
Albright & Wilson (Aust)


  
**Julie Dillon**  
Vice President & General Manager,  
South Pacific  
Colgate-Palmolive


  
**Peter Rigby**  
General Manager – Consumer Beauty  
Coty Australia

  
**Chris Short**  
Managing Director  
Dominant (Australia)

  
**Marcus Warner**  
VP and General Manager, Food & Beverage Division,  
ANZ Ecolab


  
**Peter Thanopoulos**  
Director of Regulatory Affairs  
(Aust & NZ)  
GlaxoSmithKline Consumer Healthcare

  
**Liz Tasdelen**  
Country Manager  
Huntsman Corporation

  
**Rodrigo Pizarro**  
Managing Director  
L'Oréal Australia & New Zealand

  
**Jessica Miller**  
Senior Counsel, Legal and Government Relations,  
Procter & Gamble Australia

  
**Anne McArthur**  
Head of Regulatory Affairs ANZ,  
Hygiene & Home RB

  
**David Boxall**  
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Recochem

  
**Steve Sabounie**  
Chief Executive  
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**Gillian Franklin**  
Managing Director  
The Heat Group

  
**Brad Macdougall**  
Managing Director  
True Blue Chemicals

  
**Dr Greg Whiteley**  
Executive Chairman  
Whiteley Corporation

  
**Bronwyn Capanna**  
Executive Director  
Accord Australasia

# secretariat



- Bronwyn Capanna** Executive Director
- Craig Brock** Director, Policy & Public Affairs
- Dusanka Sabic** Director, Regulatory Reform
- Catherine Oh** Assistant Director, Regulatory Reform
- Dr Jennifer Semple** Manager, Innovation & Education
- Rachael Linklater** Manager, Regulatory Science & Technical
- Erlly Mifsud** Administration Manager
- Stephanie Hollands** Membership Services Officer

# members

## Consumer, Cosmetic & Personal Care

Advanced Skin Technology Pty Ltd  
Amway of Australia Pty Ltd  
Beiersdorf Australia Ltd  
Chanel Australia  
Clarins Group/Trimex Pty Ltd  
Clorox Australia Pty Ltd  
Colgate-Palmolive Pty Ltd  
Combe Asia-Pacific Pty Ltd  
Core Metrics Pty Ltd  
Cosimer Pty Ltd  
Coty Australia Pty Limited  
Crabtree & Evelyn Australia  
De Lorenzo Hair & Cosmetic Research Pty Ltd  
Edgewell Personal Care  
Emeis Cosmetics Pty Ltd  
Estée Lauder Australia  
Frostbland Pty Ltd  
Givaudan Australia Pty Ltd  
GlaxoSmithKline Consumer Healthcare  
Hairjamm Pty Ltd  
Helios Health & Beauty Pty Ltd  
Heritage Brands  
Inglot Cosmetics Pty Ltd  
Integria Healthcare (Aus) Pty Ltd  
Johnson & Johnson Pacific  
KAO Australia Pty Ltd  
Keune Australia  
Kimberly-Clark Australia  
La Biosthetique Australia  
La Prairie Group  
L'OCCITANE Australia Pty Ltd  
L'Oréal Australia & New Zealand Pty Ltd  
Luxasia Oceania  
LVMH Perfumes and Cosmetics  
Mary Kay Cosmetics Pty Ltd  
Muk Haircare Pty Ltd  
Natural Australian Culture Pty Ltd  
Nutrimetics Australia  
Panamex Group  
Pierre Fabre Australia Pty Ltd  
Procter & Gamble Australia Pty Ltd  
Puig Oceania Pty Ltd  
PZ Cussons Australia Pty Ltd  
RB  
Revlon & Elizabeth Arden Australia  
SC Johnson & Son Pty Ltd  
Shiseido Asia Pacific Pte Ltd  
Skin Health Pty Ltd  
Syndet Works Pty Ltd  
The Heat Group Pty Ltd  
Ultraceuticals  
Unilever Australasia  
Weleda Australia Pty Ltd

## Commercial/Hygiene & Specialty Products

A S Harrison & Co Pty Ltd  
Albright & Wilson (Aust) Ltd  
BP Castrol Australia Pty Ltd  
Brenntag Australia Pty Ltd  
Castle Chemicals Pty Ltd  
Clariant (Australia) Pty Ltd  
Crisp Solutions  
Dominant (Australia) Pty Ltd  
Dow Chemical (Australia) Pty Ltd  
E.D. Oates Pty Ltd  
Ecolab Pty Limited  
Huntsman Corporation Australia Pty Ltd  
Hypred SAS  
Lab 6 Pty Ltd  
Novozymes Australia Pty Ltd  
Nowchem  
Peerless JAL Pty Ltd  
Recochem Inc  
SC Johnson Professional  
Schulke Australia Pty Ltd  
Solvay Interrox Pty Ltd  
Sopura Australia Pty Ltd  
Symbio Australia Pty Ltd  
Tasman Chemicals Pty Ltd  
Thor Specialties Pty Limited  
True Blue Chemicals Pty Ltd  
Whiteley Corporation Pty Ltd

## Associate Members

### Graphic Design and Creative

Active Display Group  
Ident Pty Ltd  
Look Print

### Legal and Business Management

FCB Lawyers  
HWL Ebsworth Lawyers  
K&L Gates

### Regulatory and Technical Consultants

Clare Martin & Associates Pty Ltd  
Competitive Advantage  
Davoren Environmental Pty Ltd  
Delphic HSE  
Engel, Hellyer & Partners Pty Ltd  
International Cosmetics & Regulatory Specialists, LLC  
Merieux Nutrisciences  
RFA Regulatory Affairs Pty Ltd  
Seren Consulting Pty Ltd  
Sue Akeroyd & Associates  
Tudor Chem Pty Ltd  
UL International Australia Pty Ltd

### Specialist Laboratories and Testing

D.Lab Solutions Pty Ltd  
Eurofins ams Laboratories Pty Ltd  
Eurofins | Dermatest Pty Ltd

## Elected Life Members

Mr P.W. Adams  
Mr J.D. Alder  
Mr W.P. Barry  
Mr G. Blackburn  
Mr R.F. Brady  
Mr B. Brown  
Mr K. Clark  
Mr K.D. Coutts  
Mr P. Donovan  
Mr G. Harris  
Mr G. Howard  
Mr F.C. Lawson  
Mr S. Macdougall  
Mr W.C. Monteith  
Mr C. Pedersen  
Mr D.A.B. Phillips  
Mr B.L. Reidy  
Mr B.R. Russell  
Mr C.K. Scampton  
Mr P. Strasser  
Mr K.C. Winning



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