

“Our Member companies are creating employment, innovating and competing to meet consumer and customer needs”

**Chris Pedersen**  
Chairman, Accord Australasia

Annual Report 2016/17

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Advocacy for innovation and contemporary regulation







# The national voice of the hygiene, cosmetic and specialty products industry

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## Mission

Providing indispensable membership services to facilitate growth and productivity for a globally competitive industry

## Values

Respected, credible, honest, influential, science and evidence-based

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This Annual Report covers the period 1 May 2016 – 30 April 2017

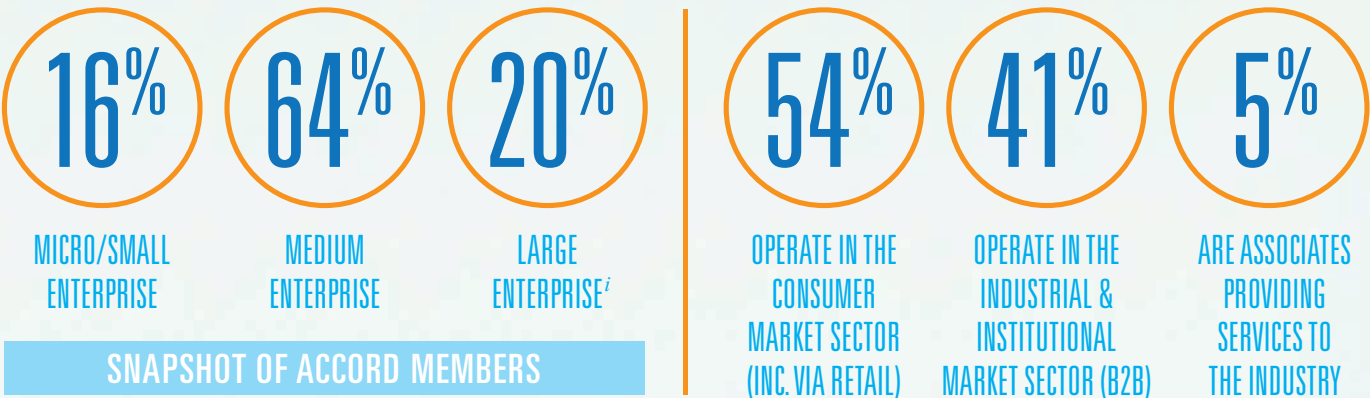
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# about our industry



The industries that Accord Members operate in have a high degree of global connection. Accord Members contribute to this through:



Accord is the respected voice of a dynamic industry. Our Member companies are leading businesses ranging from large multinational firms to smaller Australian-owned enterprises; local manufacturers to product importers.

Our valued Associate Members are companies who provide specific services and expertise for our industry.

There is a level of regulatory oversight imposed on our industry. While all companies need to comply with federal consumer regulations administered by the ACCC and NMI<sup>ii</sup>, there are five major chemical-specific regulators in Australia. Many of Accord's Members have relationships with these regulators:

- 94% have dealings with NICNAS<sup>iii</sup>
- 72% have dealings with the TGA<sup>iv</sup>
- 27.5% have dealings with FSANZ<sup>v</sup>
- 22.5% have dealings with APVMA<sup>vi</sup>
- 16.3% have dealings with Biosecurity Australia

Results from Accord Industry Size & Scale Survey 2016

<sup>i</sup> Business size definitions according to the Australia Bureau of Statistics based on number of employees: micro/small = 1-19, medium = 20-199, large = 200+

<sup>ii</sup> Australian Competition and Consumer Commission and National Measurement Institute, respectively

<sup>iii</sup> National Industrial Chemicals Notification and Assessment Scheme

<sup>iv</sup> Therapeutic Goods Administration

<sup>v</sup> Food Standards Australia New Zealand

<sup>vi</sup> Australian Pesticides & Veterinary Medicines Authority

## Products for healthy living and a quality lifestyle

Our industry's products are essential for everyday living. Each day across the nation in homes, public places, commercial premises, institutions, industry and agriculture,

our industry delivers effective solutions that promote health protection, and add value, convenience and comfort to daily life.

In some cases, products become experiences inextricably linked to aspects of life and personal identity.

Our industry spans the full range of formulated products: cleaning and hygiene products, disinfectants, personal care products, cosmetics, sunscreens, perfumes & fragrances, oral hygiene products, adhesives, sealants and protectants.

These products play integral roles in:

**Safeguarding public health** – Maintaining essential standards of hygiene and sanitation in institutions, hospitality, manufacturing, agriculture and everyday households.

**Promoting personal wellbeing** – Helping keep us clean and healthy, and helping shield us from harmful effects of the environment

**Maintaining comfortable homes** – Enabling us to keep our everyday surroundings clean and comfortable, making the home a relaxing place to unwind or to welcome and entertain guests

**Enhancing quality of life** – Giving us greater personal freedom through innovative time- and effort-saving technologies

**Boosting confidence and emotional wellbeing** – Assisting us to look and feel our best, as well as providing opportunities for self-expression, individuality and pampering

**Keeping the wheels of commerce and industry turning** – Fulfilling specialised applications in institutions, industry, manufacturing and agriculture

*All these benefits are essential to safe, healthy living and maintaining a quality lifestyle*



Accord Members make a significant contribution to the Australian economy



Product sales are approximately \$10 BILLION at retail value



# advocacy strategy

**Goal:** to operate as a highly performing, responsive, communicative and well connected team (locally and internationally) capable of efficiently delivering the industry's goals.

Accord is recognised as the peak representative body for formulated products. We have built a prominent profile with stakeholders and influencers in government, bureaucracy, the media and in industry. Accord is viewed as our industry's leader in local consultative processes, and as a policy 'solutions provider' in the pursuit of common, uniting objectives that create a strong business environment for our Members.

Our reputation and influence are the fruit of sound governance, inclusive engagement, strategic foresight, and strong emphasis on indispensable Member services over many years. A dynamic team of business professionals and an invested Board of Directors lead Accord. But our great strength is also in the support and engagement of our Member companies – annual growth in membership and the ongoing commitment of many long-term Members underpins, and is testament to, all that Accord achieves and provides by way of value-add to companies.





# advocacy strategy

## Accord's Membership has grown in the past year, now standing at just over 100 companies.

During 2016-17 we welcomed new Member companies Hybred SAS, Ingredients Plus, International Hair Cosmetics Group and Pierre Fabre Australia.

We also welcomed new Associate Members Apitton Scientific Consulting, APPharma, Chylis, DibbsBarker and UL International.

### Our Profile

**Accord invests in activities that maximise the profile of Accord and our industry. We build strategic relationships, participate in relevant policy and standards development, make selective media inputs, and target on-topic columns to key publications.**

Accord has built a positive dialogue with Australia's governments and bureaucrats, participating with professionalism and integrity in key policy debates relevant to our industry and its products. We frame our solutions in terms of the policy priorities and commitments articulated by federal government, supporting these with examples from industry, where relevant. We have raised our issues and concerns via written representations and meetings with Ministers, Ministerial offices, senior bureaucrats and the opposition.

Over the past year, Accord has overcome challenges of extraordinary political flux and instability to build relationships with key federal ministers and other parliamentarians. Including Ministers for the Departments of Prime Minister & Cabinet, Health, Small Business, Rural Health, Agriculture & Water Resources, Environment & Energy, Industry, Innovation & Science, Treasury and Foreign Affairs and Trade. Accord has also continued to maintain and strengthen our relationship with important influencers on the wider industry including the Deputy Secretary for the Health Benefits Group, Deputy Secretary for Strategic Policy and Innovation, Economic/trade counsellors from the Embassy of The United States of America, Economics/trade counsellors of the Embassy of the European Union, the Counsellor for Economic Affairs for the United States Embassy, Deputy Counsellor at the United States Embassy and the Advisor on Trade, Investment and Economics at the Delegation from the EU to Australia.

Accord has continued to further strengthen our relationship with senior government officials. These include officials from the Department of Health and other relevant bodies, with whom we continue to raise reform opportunities and issues relating to cosmetics, sunscreens and chemical scheduling; the Australian Pesticides and Veterinary Medicines Authority (APVMA), regarding agvet reforms; the National Measurement Institute (NMI), regarding trade measurement and labelling issues; the Australian Competition and Consumer Commission (ACCC), on issues of cosmetics, consumer safety and ACCC's implementation of federal government policies; the Department of Industry, Innovation and Science (DIIS), on industrial chemical structural

reform; the Therapeutic Goods Administration (TGA), on priorities and medicines/medical devices regulation; the Department of Environment and Energy, on the voluntary industry phase out of microbeads and risk management of industrial chemicals; the Department of Agriculture and Water Resources (DAWR), on Biosecurity issues and agricultural/veterinary products; SafeWork NSW, on GHS implementation; the National Transport Commission (NTC), on dangerous goods; the National Industrial Chemicals Notification and Assessment Scheme (NICNAS), on reform proposals; the Water Services Association Australia (WSAA), on flushable wipes and the Department of Health, on animal testing legislation.

We also strengthened our advocacy efforts through the commissioning of various key papers:

- Palm Oil Information Paper: Aims to provide general information on palm oil sources, to identify some concerns that have been raised with respect to potential environmental and social impacts and some of the approaches to potentially address these concerns locally and internationally. This paper was developed by Accord for its Member companies.
- TressCox review of the Ethical Cosmetics Bill 2016: Accord commissioned TressCox Lawyers to conduct a review of the Private Members Ethical Cosmetics Bill 2016, which sought to amend the Industrial Chemicals (Notifications and Assessment) Act 1989 to identify any potential legal and related issues that we believe might arise from the wording of the Bill.
- ITS Global report on Trade Law and Policy: Accord commissioned ITS Global to prepare a report on the proposed animal testing ban and its consistency with Australia's international trade obligations under the World Trade Organization (WTO) and Free Trade Agreements (FTAs).
- Chemical Scheduling Paper: As part of our cosmetic reform work, Accord engaged a consultant to examine possible amendments to the Poisons Standard to incorporate the regulatory controls for cosmetic ingredients as set out in the EU Cosmetic Regulation and the International Fragrance Associations (IFRA) Standards for fragrance materials.
- NICNAS Reforms Consultation analysis: Accord engaged an independent study of submissions to NICNAS Reforms Consultation Paper 3. This study was done to determine the priorities and concerns raised by other stakeholders affected by the NICNAS reforms.

Accord has also been responding to recent changes in industry regulation including:

- The proposed animal testing legalisation: The Federal Coalition (via Ministers Nash, Wyatt and Jason Wood MP) announced on 3 June 2016 that the coalition will ban cosmetics tested on animals. Since the announcement, Accord has been presenting the Government and Health Department with evidence based information on the possible adverse impacts of the proposed legislation. Accord has participated in industry roundtables chaired by the federal Department

of Health in Sydney and Melbourne (Nov 2016), promoted the Health Department's survey seeking views on the implementation of the ban (Nov 2016), met with the Assistant Minister for Rural Health (Nov 2016), met with Health Department officials (on several occasions) and attended industry consultations in Sydney and Melbourne (March 2017). We have also received legal advice on Labor's Private Member's bill the Ethical Cosmetics Bill 2016, commissioned a report from ITS Global on Australia's international trade obligations and Accord has developed a draft paper on the scope and nature of the animal test ban internationally. Following these actions, Accord welcomed the latest Health Department Consultation Paper policy document, published in March 2017.

- Microbead phase out: In mid-December 2015, Australia's environment ministers met and agreed to a voluntary industry phase out of microbeads in personal care, cosmetic and cleaning products. Accord has been communicating with the NSW EPA and the Department of Environment and Energy to reach an agreed approach for which Accord has been given the responsibility to coordinate. BeadRecede is the voluntary industry initiative to help facilitate the phase out microbeads. (See page 15 for more on BeadRecede).

**Accord is an active participant on many key committees, representing the views of our Members.**

We participated on the Therapeutic Goods Advertising Code Council, Environmental Microplastics WG, NICNAS Strategic Consultative Committee (SCC), NMI Consumer and Industry Liaison Committee (CILC), TGA Consultative Committee (TCC) and Industry Forum, TGA Industry WG on GMP (TIWGG), TGA GMP Sunscreen WG, Maintenance Advisory Group and the Biosecurity Consultative Group.

We also participate on several Standards Australia (SA) Committees. Members of the Secretariat are active on CH-009 Safe Handling of Chemicals, CS-042 Sunscreen Agents, CS-116 Guidance on Unit Pricing, FT-032 Organic and Biodynamic Products, HE-016 Child Resistant Packaging and WS-041 Services activities-water supply and wastewater systems WG10 – Flushable Products. Accord Members are active on BD-094 Slip Resistance of Flooring Surfaces, CH-005 Pesticides, CH-021 Essential Oils, CS-042 Sunscreen Agents and HE-004 Dentistry. In addition, Dusanka Sabic is Chair of CS-108 Cosmetics Terminology and Australia's representative on ISO TC217 Cosmetics Working Group 4; she also participates as a mentor for the SA Young Leaders' programme. Catherine Oh was also appointed as an independent expert to the Advisory Committee on Chemical Scheduling and Rachel Linklater was appointed to the NICNAS Reform Ad-Hoc Working Group on Risk-Based Categorisation and Assessment in the capacity of individuals with expertise in the regulatory management of chemicals in an industry setting.

**Accord takes a strategic approach to media claims and announcements, releasing public statements on key matters of importance to the industry.**

We released the following media statements 'Animal Testing and Cosmetics, Coalition announcement' (June 2016),

'Medicines and Medical Devices Review' (Sept 2016) and 'Australia's Environment Ministers give the go ahead for voluntary industry phase out of plastic microbeads' (Dec 2016). In addition, our website [www.furphies.org.au](http://www.furphies.org.au), was recognised by Cosmetics Design Europe as one of the top 5 credible ingredient/product information sources available globally.

**We promote and profile Accord and our initiatives via selected publications.**

Our regular column in Esprit, the quarterly beauty magazine, published the articles 'It's time to reform cosmetics regulation' (July 2016), 'Regulation Speculation!: Key challenge facing the cosmetic industry, a regulatory system that is out of whack!' (October 2016), 'Staying sun safe with sunscreens' (November 2016) and 'Accord launches BeadRecede initiative for responsible industry action on plastic microbeads' (February 2017). We also publish in Inclean, the bimonthly cleaning and hygiene industry magazine, including 'Full implementation of GHS – still confused? Don't panic. You're not alone' (March/April 2017) and 'The importance of up-to-date information and ongoing training in hygiene & healthcare' (May/June 2017).

### Our Networks

**We actively engage with our industry's local, regional and global networks and in relevant international fora to strengthen our advocacy and knowledge, maintain current awareness, and promote international alignment on key issues in the media and on policy and regulatory matters.**

Locally, Accord is an active member of the Australian Chamber of Commerce and Industry (ACCI). We also support the Chemicals and Plastics Manufacturing Innovation Network, which promotes collaboration between the best minds in academic research with industry, and partner with Monash University on innovation in chemical manufacturing.

Accord promotes collaborative, constructive dialogue on issues of mutual interest with local associations including the Australian Dental Industry Association (ADIA), Australian Food and Grocery Council (AFGC), Australian Paint Manufacturers' Federation (APMF), Australian Self Medication Industry (ASMI), CropLife, Dairy Australia, Direct Selling Association of Australia (DSAA), Chemistry Australia (formerly PACIA), and the Water Services Association of Australia (WSAA). We are also involved with professional organisations the Australian Society of Cosmetic Chemists (ASCC), the Royal Australian Chemical Institute (RACI) and the Australasian College of Toxicology & Risk Assessment (ACTRA).

Regionally, Accord represents the Australian downstream chemical industry at the Asia-Pacific Economic Cooperation Chemical Dialogue (APEC CD), a high-level regional forum on issues affecting chemical-based products. We participate on three virtual working groups on Regulatory Cooperation, GHS and Data Exchange. Accord participated in APEC CD and other related meetings held in Lima, Peru (August 2016) and Da Nang, Vietnam (Feb 2017). Additionally, Accord plays an active role in APEC's regulatory solution for chemical safety and trade.

Our global network includes strong relationships with sister associations in Canada: the Canada Consumer Specialty Products Association (CCSPA) and Canada Cosmetic Toiletry and Fragrance Association (CCTFA); Europe: International Association for Soaps, Detergents and Maintenance Products (AISE), Cosmetics Europe (CE), UK Cleaning Products Industry Association (UKCPI) and UK Cosmetic Toiletry and Perfumery Association (CTPA); Japan: Japan Soap and Detergent Association (JSDA) and Japan Cosmetic Industry Association (JCIA); New Zealand: NZ Cosmetic Toiletry and Fragrance Association (NZ CTFA); and the USA: American Cleaning Institute (ACI), Consumer Specialty Products Association (CSPA), and Personal Care Products Council (PCPC), together with a strong dialogue with the International Fragrance Association (IFRA).

In the cleaning & hygiene sector, Accord is part of the International Network of Cleaning Products Associations (INCPA), the International Cleaning Products Associations Information Exchange (ICPAIE) and the Asia Oceania Soap and Detergents Association Conference (AOSDAC). Accord presented at ACI's major annual convention in Orlando, Florida, which also included meetings of ICPAIE (Jan 2017).

Our cosmetic sector networks include the International Communications Network and International Associations Collaboration (IAC). Accord is also an Associate Member of the ASEAN Cosmetics Association. Accord attended the IAC meeting held in conjunction with Cosmetics Europe Week in Brussels (June 2016) and the Personal Care Products Council Annual Meeting and International Associations Collaboration (PCPC) in Florida, USA (Feb/March 2017).

### Our Member Services

**Accord Members have unique access to our team of industry experts on regulatory, policy, technical and public affairs issues. Our communications, committees, events and surveys ensure Members have many ways to engage and remain informed.**

Accord has delivered more services and attracted more Members than ever before. Direct outreach to Members has been actively increasing, with 24 member-hosted Secretariat engagement sessions in the reporting period. Accord has also welcomed 4 new cosmetic/consumer Members and 5 new Associates.

Our regular communication informs Members of key regulatory changes, government policy initiatives, important commercial and industrial developments, breaking media stories and upcoming events. These regular communications include the monthly Regulatory Bulletin, quarterly Industry News and Events publications, weekly AusChamber Insights and direct emails concerning policy briefs. Accord Members also have priority access to our guides including, The Salon Guide (a revised version for GHS compliance), Dangerous Goods exemptions list, GHS Frequently Asked Questions, Palm Oil Information Paper and a Microbeads Q&A, all which are published for specific assistance to Member companies.

Accord also ran 'A Beginner's Guide to Chemical Scheduling', which was an event open only to Accord Members.

Over the past year, we have also provided exclusive Member updates on media and other significant developments, including animal testing legislation, plastic microbeads, NICNAS reforms, the review of Medicines and Medical Devices regulations and APVMA relocation.

Accord Members can participate on various internal committee's and working groups (WG). These include the Innovation Executive, Regulatory Affairs Committee and associated working groups for agvet, Cosmetics, National & Organic, NICNAS Reform, Sunscreens, Environmental Microplastics, the **Recognised®** Environmental Credentials Scheme and The Salon Guide.

Our regular events provide Members with informative networking opportunities as well as access to key decision-makers in politics and the bureaucracy. These include seminars, strategy & policy briefings, technical training, conferences and social gatherings. (See page 22)

Accord uses information to boost our advocacy. We regularly seek input from Member companies to gather information on the sector, assess the performance of Accord and to help us best deliver valued Member services, as well as offering selected surveys as a membership service such as those for the cosmetic industry on salaries and statistics compiled by beauty Update. Other surveys conducted over the past year include GHS implementation (cost to industry), two surveys concerning Polyethylene/Polypropylene microbeads, an Innovation in Business survey and various feedback surveys on Accord events.



# regulation strategy

**Goal: to achieve minimum, effective and internationally aligned regulation with no barriers to trade.**

Accord proposed a range of policy reform measures for the benefit of all Members, for Australian consumers and for the economy.

Our industry is burdened by overly complex, nationally inconsistent and poorly designed regulation that is often out of step with other advanced economies. Our key priority is to pursue lighter touch regulatory systems, achieving:

- Lower cost regulation
- Faster time to market
- Internationally aligned regulation
- Greater innovation, trade and investment opportunities for industry

- Greater range of products, ingredients and technologies available in Australia
- Greater flexibility and certainty in product claims
- A focus on higher hazard/risk products and ingredients, rather than low-risk products.

We adopt a principled, evidence-based approach to our inputs and representation, harnessing local industry partnerships and relationships with key policy and decision-makers to achieve a business environment with minimum, effective regulation. We also promote adoption of the Australian Government Guide to Regulation and Accepting Trusted International Standards policy, which aims to reduce the regulatory burden on industry by removing unnecessary red tape and promote jobs, growth, innovation, trade and investment.





Like previous years, this year has once again been a busy year for regulatory reform efforts.

Several major national reviews with impacts on our industry are currently underway. These include reviews of: industrial chemicals regulation via the National Industrial Chemicals Notification and Assessment Scheme (NICNAS) and the Council of Australian Governments (COAG); medicines and medical devices regulation via the Therapeutic Goods Administration (TGA) Expert Review; agricultural and veterinary products and biosecurity regulation via the Department of Agriculture and Water Resources (DAWR); and trade measurement and labelling via the Department of Industry, Innovation and Science (DIIS).

Accord’s key priority for 2017-18 is to ensure that the current reform proposals for industrial chemicals, therapeutic goods and agvet chemicals deliver real outcomes for our Members.

In addition to delivering input to these broad reform agendas, Accord’s contribution to some specific regulatory and technical matters are listed below.

Industrial chemicals regulatory reform, including cosmetics

Of highest priority for our Members are the proposed reforms to industrial chemicals regulation under NICNAS. While industry welcomed the Government’s 2015-16 Budget decision to streamline the chemical assessment process by moving to a more proportionate risk-based framework, we continue to hold serious reservations regarding the detail of the reforms and actual cost-savings to industry.

The significance of our concerns were reflected in our 2016-17 pre-Budget submission, that the proposals potentially increase complexity, are out of step with other global economies and will not result in business simplification.

Accord developed and put forward for consideration an alternative model which includes:

- Acceptance of international standards, assessments and regulatory outcomes,
- Incorporation of “no unreasonable risk” criteria, and
- Realistic volume thresholds for categorisation.

Pleasingly, Accord’s suggestion to establish technical working groups consisting of industry, government and community stakeholders to develop the important detail of the delegated legislation appears to have been taken up, at least in part.

While the COAG Review into the Commonwealth chemicals assessment functions was due to be completed by the end of 2015, disappointingly, this has not eventuated.

We also raised the lack of action on the COAG Review in our pre-Budget submission citing several past reviews into chemical regulation and reform that have also petered out, without any tangible benefits to industry. We have also participated in several meetings with DIIS and relevant stakeholders on this.

Accord has continued to push for fundamental changes to cosmetic regulation, including via the NICNAS and COAG reviews. One of the recommendations in our pre-Budget submission was to remove cosmetics from the scope of industrial chemicals regulation. While the Cosmetic Standard is intended to be repealed as part of the NICNAS reforms, the government has not progressed the reform of cosmetic regulation separately from industrial chemicals.

We have provided several submissions and letters, and participated in 12 meetings and discussions relating to industrial chemicals reforms, including cosmetics.

Accord continues to work with our extensive network of local and global industry associations listed previously (pages 8-9), to raise these issues as part of their advocacy efforts, and additional counterparts including American Chemistry Council (ACC); American Petroleum Institute (API); and US Council for International Business.

Therapeutic goods regulatory reform, including sunscreens

The government responded to the Expert Review of the TGA’s regulation of medicines and medical devices in September 2016.

Accord welcomed the government’s response as it demonstrated its commitment to reducing the regulatory burden through streamlining assessment processes and regulatory decision-making by accepting international decisions and assessments from comparable overseas national regulatory authorities.

Of most interest to Accord Members was the government’s decision to undertake a review of a range of products currently listed in the ARTG and subject to the therapeutic goods regulatory framework with a view of ensuring that:

- Products that might be best regulated under other regulatory frameworks, without undermining public health and safety, are removed from the auspices of the Act; and
- Goods remaining under the auspices of the Act are subject to regulatory requirements that are commensurate with the risk posed by the regulated products.

We were also very pleased with the government response to some of the recommendations relating to the therapeutic goods advertising framework. These included changes to the process of vetting and pre-approval, and the current system for managing complaints. To manage the self-regulatory arrangements, the government response recommended that a formal sponsor education programme

be delivered. Accord provided a submission to the TGA’s consultation on these advertising reforms.

Sunscreen reform also continues to be a key priority for Accord Members, and we look forward to participating in the further review of low risk products which will include this important product category.

We participated in 13 meetings relating to the Review and regulation of therapeutic goods. Accord’s Regulatory Affairs Committee met with key staff from the TGA to discuss reforms to low risk products and advertising.

We have actively participated in the TGA’s Industry Working Group on GMP (TIWGG) and its subcommittee on sunscreens, resulting in a greater understanding of Accord’s Member issues and specific reform proposals.

Agricultural and veterinary (agvet) products reform, including dairy sanitisers

Accord continues to work with DAWR on the implementation of the 2014 agvet reforms with a view to providing a better regulatory framework for industry, with chemical review priorities targeting higher risk chemicals.

We have made 2 submissions and participated in at least 3 meetings relating to broad agvet reform issues.

In addition, we continue to provide input into the Australian Pesticides and Veterinary Medicines Authority’s (APVMA) reform agenda, work programme and planned adoption of the government’s Accepting Trusted International Standards Policy. Accord Members were briefed by APVMA’s CEO in February 2017 on their relocation and the resource ramifications.

Accord continues to be actively engaged in pushing for long overdue dairy sanitiser reform, for lighter regulatory treatment of dairy cleansers and sanitisers, such as the New Zealand Group Standards approach. Accord sought expert legal advice which will be used to draft a Dairy Sanitiser Standard for APVMA’s consideration.

Trade Measurement and pre-packaged goods labelling reform

Accord continues to engage with government to achieve greater flexibility with unit measure placement through the National Measurement Institute (NMI), which would remove the need for costly and unnecessary over-labelling of imported products. Accord has also been pushing the industry’s concerns regarding labelling requirements for pre-packaged goods.

We participated in 3 key meetings relating to trade measurement and labelling.

Transport and labelling of dangerous goods

Accord continues to advocate for reforms to transport regulations for low-risk dangerous goods (DGs). We identify cosmetics, personal care products and household cleaning products as the lowest risk DGs, but often the existing requirements result in higher transport costs for these than for higher risk DGs.

We made 2 submissions and participated in 5 meetings relating to DGs issues. In an excellent outcome, all

requirements for inner package labelling have been removed in the latest amendment to the ADG Code as a result of sustained lobbying by Accord.

While the reform proposal for consumer product packages intended for the end consumer was ultimately defeated, it was used as a springboard to develop two new reform proposals including exempting cosmetics (except aerosols) from the definition of DG, and a lower regulatory burden transport pathway for household cleaning products and aerosols, for the next round of amendments to the ADG Code expected to be implemented in 2018.

We are grateful for the assistance and collaborative work on this issue with the Direct Selling Association (DSA) to achieve reform for our respective members.

Globally Harmonised System for Classification and Labelling of Chemicals (GHS)

The GHS came into full force in Australia on 1 January 2017. While Accord’s efforts to extend the GHS implementation deadline for mixtures for an additional two years was not successful, we were successful in obtaining a “self-though” exemption.

We provided 3 submissions and participated in 3 meetings relating to GHS issues, including two Accord/NSW regulators’ roundtables to increase awareness of practical GHS implementation issues and find solutions. This has resulted in the finalisation of a GHS FAQ for the Accord website, as well as an improved dialogue and understanding with regulators.

Chemical Scheduling

Accord continues to provide regular input to the chemicals scheduling process via the Advisory Committee on Chemicals Scheduling (ACCS) and Advisory Committee on Medicines Scheduling (ACMS).

With changes in the Scheduling Secretariat and the Delegate in the past year, Accord reached out to the Scheduling team to better understand their information needs for decision-making. Accord also raised industry concerns when scheduling decisions were made without due consultation.

Accord was instrumental in securing industry expertise on the new chemicals’ advisory committee which was established in January 2017.

Accord responded to approximately 20 chemical ingredients, and made 12 submissions and participated in several meetings and teleconferences related to chemicals’ scheduling.

Biosecurity

Accord is working to find a solution to the recent increase in biosecurity red tape for cosmetic products.

Accord was invited and has joined the Biosecurity Consultative Committee (BCG). Accord also made a submission to the Australian National Audit Office (ANAO) audit of the implementation of the new Biosecurity legislation raising concerns with introduction of new quasi-regulatory requirements without identified need for regulation, policy change, or regulation impact study.

Overall 5 letters and submissions were made to DAWR and/or ANAO and 3 meetings were held, including with Accord’s Regulatory Affairs Committee.

Environmental Risk Management of Industrial Chemicals

Accord had conditionally supported this proposal and has provided policy input to the National Standard for the Environmental Risk Management of Industrial Chemicals.

In May 2016 we provided a detailed submission to the Discussion Paper for this proposal, raising concerns about its funding, duplication with NICNAS operations, it’s proposed legislative ‘heads of power’, administrative law elements and technical concerns relating to environmental exposure presumptions.

In our most recent (March 2017) submission responding to the Decision RIS, we withdrew conditional support for the National Standard due to inconsistency and duplication with NICNAS regulation, but we remain in active dialogue with the Health and Environment Departments on this matter.

Commercials Advice (CAD) – FreeTV

Accord Members continue to have problems with advertising clearance for free to air television, particularly for global launches. Accord held a meeting with CAD, Australian Association of National Advertisers (AANA), AFGC and member companies and has sought to work with the TGA to seek better clarity on the therapeutic/ cosmetic interface claims.

Australian Consumer Law

The Australian Consumer Law (ACL) as well as its administration and enforcement have been under review by Consumer Affairs Australia and New Zealand (CAANZ) and the Productivity Commission.

This provided Accord with an opportunity to raise our concerns regarding Australia’s consumer mandatory reporting requirements. Working with our sister organisation AFGC, Accord recommended that the threshold for mandatory reporting of a serious injury be redefined, along with the current mandatory reporting timeframe.

Accord provided 3 submissions over the year on reviews into the ACL.

New Zealand Environmental Protection Authority (EPA)

Accord continues to represent Member’s views on reforms to New Zealand’s hazardous chemicals regime. The EPA proposed changes to the rules to protect the public and the environment from hazardous substances as part of the Government’s Health and Safety Reform. Accord’s comments centered on maintaining the status quo in terms of the level of regulatory burden on importers and manufacturers, bringing NZ into alignment with other jurisdictions using GHS based systems and noting the necessary legislative changes needed to transfer responsibility for workplace controls to WorkSafe NZ.



SUBMISSIONS & KEY LETTERS



KEY MEETINGS



# innovation strategy

**Goal: to promote the opportunities for technology and science to enhance the reputation of industry as an innovative solutions provider, enabling increased growth and investment.**

Accord proactively develops initiatives and resources that promote our industry's commitment to sustainable innovation in the development of products essential to safe, healthy living and maintaining a quality lifestyle.

Our initiatives promote best practice and public awareness of the positive social, environmental and

economic contribution of our industry and its products. These include community programs, public information resources along with industry codes and guidelines.

We also help facilitate our Member companies to expand their innovation potential, productivity and growth through a suite of tailored opportunities, partners and resources. Still in the initial stages of development, this will include unique or facilitated access to opportunities, information, services and experts in innovation, with a particular focus on small to medium Australian manufacturers.





# innovation strategy

### Sustainability Charter

Accord's Sustainability Charter articulates our sustainability mission, vision and principles.

### Mission

To promote and coordinate a range of sustainability initiatives on behalf of industry.

### Vision

As leaders in production and supply of hygiene, cosmetic and specialty products, our members are committed to:

- Progressive improvement in sustainability through whole-of-business ethos and practices;
- Generating tangible measures of improved environmental impacts, social benefits and economic progress; and
- Effectively communicating our industry's essential role in protecting and promoting the health and wellbeing of Australians and our environment.

### Principles

1. *Environmental stewardship:* Encouraging a voluntary progressive reduction in environmental impact throughout the lifecycle of our products by innovative solutions and reduction in the amount of resources consumed, waste generated and emissions produced.

### BeadRecede

BeadRecede is a voluntary Accord initiative which aims to help raise industry awareness and foster engagement of companies in meeting calls by Australian environment ministers for the voluntary industry phase out of plastic microbeads. The deadline set for this phase out is 1 July 2018.

The Australian and NSW governments identified plastic microbeads as a source of pollution in the environment. As a result, in mid-December 2015, Australia's environment ministers met and agreed to a voluntary phase out of microbeads in personal care, cosmetic and cleaning products.

Accord has engaged with the NSW EPA and the Commonwealth Department of the Environment and Energy on this matter to ensure a smooth and effective pathway to getting plastic microbeads out of the products introduced on to the Australian market by the 1 July 2018 deadline.



### 'Recognised' – Environmental Credentials Scheme'

Recognised® is an independent, science and evidence-based Accord ecolabel initiative aiming to identify environmentally preferable commercial cleaning products. The criteria was expanded in 2016 to include microorganism based cleaning products and to align the criteria with GHS classifications.

EcoBuy and Sustainable Choice NSW both accept the Recognised® accreditation as evidence towards their respective databases.

Over 100 products are currently accredited under Recognised®.

[www.accord.asn.au/sustainability/recognised](http://www.accord.asn.au/sustainability/recognised)



### Phosphorus Standard

Accord's national Phosphorus Standard, represented by the 'P' and 'NP' on-pack logos, has set sector-wide benchmarks for the phosphorus content in household laundry detergents, contributing to the industry's effort to protect Australian waterways.

The Phosphorus Standard has also driven innovation towards lower phosphorus formulations with increasing numbers of products licensed to bear the negligible phosphorus logo.

[www.accord.asn.au/sustainability/phosphorus-standard](http://www.accord.asn.au/sustainability/phosphorus-standard)



### Washwise.org.au

The WashWise website provides a wealth of information on sustainable laundry practices – whilst also assisting consumers to use laundry products correctly.

WashWise provides tips and information about doing the laundry for Australians who value a great clean, the environment, and saving money.



2. *Social Responsibility:* Committing to a policy of proactive, voluntary and continual improvement over and above basic legal requirements so that our industry's essential contribution in promoting and improving the health and quality of life of Australians, the communities in which we operate and our staff is recognised and encouraged by society and government.

### Sunsible.org.au

Sunsible™ is a brand neutral, evidence-based website that provides advice on how to better use sunscreens to stay safe in the sun. The website is an Accord initiative that emphasises the importance of the proper use of sunscreens for sufficient UV protection.

Sunsible™ addresses common questions and misconceptions about sunscreen with practical tips on staying sun safe. Some of the questions include what is sunscreen? Why should I use sunscreen? How should I use sunscreen? And beyond sunscreen, how can I be Sunsible™?

[www.sunsible.org.au](http://www.sunsible.org.au)



### Look Good Feel Better

An initiative of the Australian cosmetic industry, Look Good Feel Better is a free community service program dedicated to improving the wellbeing and confidence of people undergoing cancer treatment.

At Look Good Feel Better workshops, trained volunteers in hair and beauty share tips and techniques for minimizing side effects of treatment such as skin changes and hair loss. Nearly 1,300 volunteers enable workshops across every state and territory, reaching close to 8,000 cancer patients in 2016.

The cosmetic industry, including Accord Members, provide significant support for Look Good Feel Better including more than \$2 million worth of skin care and make up products, and funding towards the 1,000 workshops delivered annually.

See page 22 for information about Dream Ball, the annual industry gala fundraising event for Look Good Feel Better.

[www.lgfb.org.au](http://www.lgfb.org.au)



### Furphies.org.au

The Furphies website helps address unfounded public alarm about the safety of our industry's products. Furphies takes an evidence-based approach to the common myths and misconceptions about these products.



### 'What's in it?' Household cleaning product ingredient disclosure

'What's in it?' provides consumers with ingredient information to aid choice and enhance confidence in household products. 'What's in it?' covers air care, automotive cleaners, household cleaners, household floor maintenance products and laundry products.

[www.accord.asn.au/sustainability/whats](http://www.accord.asn.au/sustainability/whats)



### Hygieneforhealth.org.au

The Hygiene for Health website provides evidence-based information on the vital role of the cleaning and hygiene products industry in preventing the spread of infection and illness throughout our community. The website addresses the role of these products in personal care, households, public spaces, hospitality, healthcare and industry.



### Industry Codes, Guidelines and Reports

Accord's Codes and Guidelines all help ensure industry-wide best practice or assist in the safe use of products, to the benefit of society.

- Industry Guideline for Labelling & Packaging of Liquid Laundry Capsules
- Children and Safe Storage of Household Products
- Guideline for Cleaners and Sanitizers that may have Incidental Contact with Food

- Code of Practice for Household & Commercial Cleaning Products Claiming Antibacterial Action
- Estimating the Relative Contribution of Major Categories of Formulated Household & Personal Care Products to Tropospheric VOC Emissions ('VOC Report' – in collaboration with NSW Environment Protection Authority)

[www.accord.asn.au/sustainability/codes-guidelines](http://www.accord.asn.au/sustainability/codes-guidelines)

### Accord Industry Quality Commitment

Accord's Commercial B2B Members give their commitment to doing the right thing for customers and the community in four key quality areas: Public and occupational health & safety; Environmental values; Compliance and continuous improvement; and Business ethics/Commercial Practices.



### Responsible Supplier Checklist

This valuable sustainable purchasing tool for Members is based upon an ideal behavior model and covers potential purchasing impacts under six key "Checkpoints". Organisations can use the Checklist to 'measure up' potential suppliers or themselves, according to their performance across 11 key categories.

3. *Economic Progress:* Contributing to economic growth through innovative delivery, based on sound science and ethical standards, of hygiene, cosmetic and specialty products for use across consumer, commercial and industrial applications.

### Innovation in Business: How your organisation can benefit

Accord's Innovation in Business event was held at the UTS Aerial Function Centre in September 2016.

The event provided a forum for representatives from 17 different companies across the consumer, cosmetic and personal care sector and the commercial/hygiene & specialty products sector to discuss the opportunities innovative actions present for businesses. Presentations focused on opportunities for innovation through improvement, collaboration opportunities with the university sector, innovative business case-studies and sustainability opportunities available for businesses. The event was proudly supported by the Australian Chamber of Commerce and Industry's Biz Better Together Initiative.

Members heard presentations by Joel Dobrogosz on Innovations through improvement – Business Propel (Senior Business Development Manager, Australian Business Consulting & Solutions), Dr Mathew Nussio on Engagement Opportunities for Industry with Monash

Univeristy (Manager – Industry Partnerships, Office of the Vice Chancellor and President, Monash University) and Alison Covington on The Innovative Good360 initiative and opportunities for your business (Founder & Managing Director, Good360).

### UL Seminars

Accord together with Associate Member UL International held seminars on innovation for global chemical compliance in Melbourne (March 2017), Sydney (April 2017) and Auckland (April 2017). Industry experts discussed the risks associated with global chemical compliance and supply chain transparency in addition to UL's breadth of solutions that are designed for companies to respond with unprecedented ease and efficiency. Rachael Linklater (Science and Technical Regulatory Associate, Accord Australasia) presented at the Melbourne seminar and Bronwyn Capanna (Executive Director, Accord Australasia) presented at the Sydney and Auckland seminars.

### Business Propel


This webinar aimed to give further insight and demonstrate how the Business Propel model can be utilised within a work place. The Business Propel model aims to help Australian businesses of all sizes to maximise their potential and achieve their goals through innovative business plans and solutions.

### Accord's Innovation Offering

Accord has been taking an explicit focus on innovation over the past year. We have been working towards implementing our innovation offering. These actions have included:

- Partnering with Monash University on innovation, and progressing plans for a mutually-beneficial relationship to enhance the innovation capacity of both organisations. We are also a supporter of the Monash-led Chemicals & Plastics Manufacturing Innovation Network (CPMIN), which is a program for industry-driven PhD projects.
- Utilising the Australian "innovation landscape" map to identify key bodies, programs and initiatives relating to innovation. This spans federal government, state governments, selected universities, relevant statutory bodies, pubic research organisations, industry associations and professional bodies and provides opportunities to promote greater understanding of the effective management of innovation as a force to drive economic, industrial and societal activities.
- Accord's 'Innovation in Business: How your organisation can benefit' event, presented ways in which businesses can use innovative practices to enhance their business.
- Conducting surveys including the Innovation Survey (September 2016) to identify Members who manufacture locally and globally and members who engage in innovative actions.





Accord Member companies indirectly support over 250,000 jobs in companies using our products.

## from the chairman

**Our industry contributes significantly to employment and innovation in Australia and needs regulatory policies that are proportional and provide certainty.**

In my message on behalf of Accord Members last year, I noted that there will always be a place in society for products that make life easier, safer and more enjoyable, which is exactly what our industry's range of hygiene and personal care products do. We are also an industry that identifies and understands trends and we are committed to innovation and sustainability as part of our overall commitment to excellence.

Our industry meets the needs of all Australians as they go about their daily lives and it is worth noting the significant contribution we make, directly and indirectly, to Australian employment and economic activity.

Our industry needs considered policy and proportionate regulation that will provide the business and consumer confidence needed for continued economic success.

So I felt it was timely to review our industry's employment reach.

This annual report notes that while Accord Member companies directly employ around 15,000 full-time people in Australia they indirectly support over 250,000 positions in companies using our products.

Australia's \$300 billion turnover retail industry contributes around 4% of the nation's GDP. The sectors dependent on our products, viz. supermarkets, mass market chains, pharmacies and department stores, support the employment of 60,000 people based on industry's share of sales turnover. These retail environments feature our industry's cleaning and hygiene, health and beauty, and luxury cosmetic and fragrance products.

The hair care and beauty salon sector, comprises 21,000 businesses, and employs 85,000 people. The sector uses our products in salon treatments and retails products for use at home.

Specialised hygiene products, with their indispensable public health benefits, have important uses in many other sectors of the economy. Examples include dairy sanitiser products and specialised cleaning solutions for Australia's \$118 billion turnover food and beverage industry. The commercial cleaning sector, which provides these services, comprises

26,800 businesses and provides employment for 107,000 people.

Accord's Membership is a healthy commercial ecosystem of small-to-medium businesses and large global companies, creating employment, innovating and competing to provide safe, quality products that meet consumer and customer needs.

As an industry that wishes to innovate and play our part in the national economy we need two key things from the regulatory framework governing our industry products and ingredients – certainty and proportionality.

A reform process for chemical regulation is underway at the time of writing. Accord continues to call on government and the parliament to deliver a cost-efficient, streamlined regulatory system which supports innovation, provides business certainty, but most importantly is proportionate to the actual risk of the regulated products.

The clear majority of our industry's products are scientifically designed to be safe. They are predominantly low risk products.

A better targeted, more proportionate regulatory system will strengthen the ongoing beneficial use of these products.



It will also provide the consumer and business confidence needed to support growth in our sectors of the national economy, and appropriately, it will allow the regulator to focus on more toxic and hazardous chemicals and industries.

Accord is committed to engaging with government to achieve this reform outcome and it is our hope that such significant policy changes will gain bipartisan and minor party support.

In acknowledging the achievements of the past year, I would like to express my thanks, once again, to my fellow Board of Directors, the dedicated Accord Secretariat and all those Members actively engaged in our various networks, committees and industry working groups. Thank you all, your support is truly appreciated.



**Chris Pedersen**  
Chairman, Accord Australasia  
April 2017



Accord's positive agenda is a testament to both strong core values and Member commitment around our Association's unifying principles.

## from the executive director

### Continuing to advance a positive agenda for our industry.

In 2016 Accord launched the association's latest strategic plan, the third iteration of our strategy since we became the united voice of the formulated products industry in 2005.

Industry innovation expedited by streamlined, contemporary and globally aligned regulation became the newly focused goal for our association. And, as a work in progress, this remains our key priority for the foreseeable future.

Possibly less noticed by some were more subtle changes to the association's strategic framework; this time relating less to the goals we are seeking and more to our culture and how we operate. The new strategic plan explicitly defines our mission and, more importantly, our values.

Our mission has always been clear cut. We exist to serve our Membership. And as the new plan states, this means "providing indispensable membership services to facilitate growth and productivity for a globally competitive industry".

The plan also states our values to be "respected, credible, honest, influential, science and evidence-based". Arguably, amid a time in public discourse where unfortunately it appears cynicism, short-termism and 'alternative facts' are the order of the day for some, maintaining strong values and a principled approach is paramount.

Over the past year, I am proud to report that Accord has advanced a positive agenda for the industry consistent with our values.

We seek always to be collaborative and constructive. And throughout the last twelve months Accord has strengthened relationships on our innovation agenda with key government agencies, academic institutions like Monash University and its excellent Centre for Green Chemistry and relevant professional bodies, like the Royal Australian Chemical Institute (RACI) and the Australian Society of Cosmetic Chemists (ASCC).

On other key matters such as our regulatory reform advocacy we continued to collaborate effectively with other peak industry bodies and, as policy considerations have moved to implementation, we have strengthened our evidence-based engagement with government departments and agencies. This has seen increased constructive dialogue with the federal Health Department, in particular on the issue of animal testing and cosmetics and how this relates to reforms of the industrial chemical regulator. Key policy inputs provided by Accord have included expert reports from TressCox Lawyers and leading trade policy consultancy, ITS Global.

Our status as a mature and responsive industry was also on display over the last year with our response to calls by Australia's environment ministers for a voluntary phase out of solid plastic microbeads by 1 July 2018, a goal we are facilitating via our BeadRecede initiative.

Record summer temperatures also saw media reports highlighting the need for renewed public education on effective sunscreen application, with it becoming clear some consumers needed to embrace more realistic expectations

about sun protection strategies, especially when UV radiation levels are at a peak. In response, Accord launched the new [www.sunsible.org.au](http://www.sunsible.org.au) website on 10 February 2017.

The new site joins our previous education initiatives WashWise, Hygiene for Health, and Furphies, in providing accurate and readily understandable information for the public, all supported by the weight of scientific evidence. Planning is now underway to revamp WashWise and Hygiene for Health to keep both topical and contemporary.

Complexity remains a hallmark of Australian regulation for our industry's diverse range of beneficial products. Complementing Accord's vocal advocacy for more streamlined and proportionate regulation, are our responsible efforts to provide training to Members on key compliance issues. Last year, building on the previous training on GHS classification and labelling, we offered a 'Beginner's Guide to Chemical Scheduling', focusing on the legislative controls, the policy framework and the role of the Advisory Committee on Chemical Scheduling (ACCS) and the Delegate.

Our values are not just enshrined in our strategic plan but are part of the fabric of our governance arrangements. Throughout the close to ten years since the advent of the Global Financial Crisis, both the Accord Board of Directors and the Secretariat have set a firm pathway for financial prudence in association activities, with responsible constraints on both spending and membership fees. Via our lean Secretariat operation and by applying creative approaches to our policy work, we have been able deliver positive advocacy outcomes for the industry while keeping membership fees in check.

Successes during the last year include: resolution of problematic dangerous goods transport labelling rules for cosmetic and household products, positive progression of policies for lighter touch regulation of low-risk product categories regulated by the TGA, and successful reconsideration of poorly designed scheduling decisions which would have had major negative ramifications for the market.

The coming year will see Accord busy with the implementation of: new industrial chemicals legislation and the subsequent regulations for making the scheme work in a more streamlined manner, more proportionate regulation of industry's priority product categories regulated by the TGA and the APVMA, the animal test ban for cosmetics and the proposed National Standard for environmental risk management of industrial chemicals. Engagement on these critical policies will continue to be guided by our values in an evidence-based manner looking strategically to the long term needs of our industry.

I thank all Members for their support, the Board of Directors for their strategic guidance, and the Secretariat team for their tireless efforts on behalf of industry. We look forward to meeting the challenges of the coming year.



**Bronwyn Capanna**  
Executive Director, Accord Australasia  
April 2017





# events

Thank you Estee Lauder Companies who were our 2016 Event Sponsors.

## 16 JUNE 2016

**Accord Industry Briefing and AGM**  
*Hosted by: Green Chemistry Futures Facility, Monash University*



The 2016 Industry Briefing focused on communication, collaboration and contemporary regulation. We saw presentations from Jenny Lambert (Director of Employment, Education and Training, ACCI), Professor Bart Follink (Head of the School of Chemistry and Director of Green Chemical Futures, Monash University) and Michelle McIntosh (Associate Professor of Monash Institute of Pharmaceutical Sciences, the Director of the HMSTrust Laboratory and Course Director for the Bachelor Pharmaceutical Science). The Briefing also included a panel discussion on key challenges facing the industry, the panel comprised of Chris Pedersen (Vice-President South Pacific Region, Managing Director Australia, Colgate Palmolive), Terry Little (Managing Director, Estee Lauder Companies Australia) and Peter Keech (Managing Director, Tasman Chemicals).

## 26 AUG 2016

**Dream Ball 2016**  
*The Event Centre, The Star*



Dream Ball raised over \$450,000 for the industry supported charity, Look Good Feel Better, including an amazing \$90,225 for the sponsorship of workshops to be held over the course of the coming year. Kerri-Anne Kennerly returned as the Master of Ceremonies, Justice Crew and The Groove Academy delivered captivating performances and special guest Vanessa Morley shared a moving speech about her battle with cancer and the positive impact Look Good Feel Better made on her life. Thank you to all companies and guests for their generous support.

## 7 SEPT 2016

**Chemical Scheduling**  
*Adina Apartment Hotel, Sydney*



Accord ran a 'Beginner's Guide to Chemical Scheduling' training workshop which provided an insight into Australia's risk management framework for home care, personal care and cosmetic products. The training covered topics ranging from the legislative framework, The Scheduling Policy Framework and the role of the ACCS and The Delegate, it also included hands-on learning experiences and opportunities to meet with former ACCS Members and ask questions in relation to risk management considerations.

The training was run by Accord's Catherine Oh (Regulatory and Technical Manager, Accord Australasia) and also included presentations from Bronwyn Capanna (Executive Director, Accord Australasia) and Chris Healy (Director, Medicines Regulatory Solutions).

## 5 DEC 2016

**Cosmetics & Personal Care Conference**  
*The Amora Hotel, Sydney*

**accord**  
**Cosmetic & Personal Care**  
**Conference 2016**  
 Held jointly with ASCC



Accord thanks our Platinum sponsor Estee Lauder Companies, Gold sponsor AVON Products, Silver sponsor Colgate-Palmolive and the Bronze sponsors Esprit Magazine, Eurofins AMS Laboratories, RFA Regulatory Affairs and TressCox Lawyers for their generous support of this event.

Accord's biennial Cosmetic & Personal Care Conference returned in 2016 featuring inspiring presenters and fantastic networking opportunities. 175 attendees from leading consumer, cosmetic and personal care brands, universities and government representatives.

The Conference was run jointly with the Australian Society of Cosmetic Chemists (ASCC) with the theme Cosmetics; Innovation, Communication, Contemporary Regulations. The Conference was part of a week of cosmetic events coinciding with the ISO TC 217 Cosmetics annual Plenary and Working Group meetings hosted by Standards Australia and partly funded by Industry. As a result, we were able to showcase a range of national and international experts from the cosmetic industry in fields ranging from sun protection, microbiology, organic and natural cosmetics, cosmetic safety and other global trends. Presentations focused on global harmonisation of regulations in the cosmetics industry, innovative and progressive action, risk and regulation and adding value to the cosmetic industry through innovation.

Following the conference, an intimate industry dinner was hosted to celebrate the achievements Accord Life Member, Gavin Blackburn (Retiring Managing Director, Coty).

# thank you

Always critical to our success is the great commitment and effort shown by our Members and service partners. Of these, the following deserve special mention.

On behalf of all members, thanks go to all of the Board of Directors, and particularly to the Executive & Finance Committee members:  
**Chris Pedersen** (Colgate-Palmolive, Accord Chairman),  
**Terry Little** (Estée-Lauder, Accord Vice-Chairman),  
**Peter Keech** (Tasman Chemicals, Accord Vice-Chairman),  
**David Brown** (Panamex, Accord Finance Director),  
**Clynton Bartholomeusz** (Beiersdorf, Accord Immediate Past Chairman) and  
**Greg Whiteley** (Whiteley Corporation).

With the roll out of the revised Strategic Plan for this year, the former I&I and CTFA Executives were merged into the Innovation Executive - our thanks to the respective members of these former Committees for their wise counsel and extensive guidance in the past.

Accord is again indebted to the following for their dedicated contributions during 2016-17:

**David Blakeley** (Chanel) as Chair of the Cancer Patients Foundation, the administering body for Look Good Feel Better.

**Garth Phillips** (Wedding Looks and Event Hire), for generously giving his time and expertise as Dream Ball Creative Director once again in 2016, as well as many years in the past.

Members of the **Accord Regulatory Affairs Committee**:  
**Kiran Raval** (Amway), **Mandy Kerr** (Avon), **Ken Lee** (Beiersdorf), **Clare Martin** (Clare Martin & Associates), **Afroz Ali** (Clorox), **Christine Wasiowych** (Colgate-Palmolive), **Mike Tichon** (Competitive Advantage), **Kyra Ramirez** (Coty), **Irma Santucci** (Deb Australia), **Uma Adhar** (Ecolab), **Glenn Berg** (Edgewell), **Annabel White** (Emeis Cosmetics), **Graeme Haley** (Engel, Hellyer & Partners), **John Koppl** (Estee Lauder), **Catherine Cooper** and **Van Le** (GlaxoSmithKline), **Flor Sansano** (iNova Pharmaceuticals), **Temi Stavroulakis** (Johnson & Johnson Pacific), **Samantha Hass** (L'Oréal), **Marilyn Katrib** (Procter & Gamble), **Meagan Clark** (PZ Cussons), **Kathy Nolan** and **Amanda Baker** (Reckitt Benckiser), **Karen Humphrey** (Dow Chemical Australia), **Joann Abrahamse** (SC Johnson & Son), **Mandi Godden** (Seren Consulting), **Kevin Roden** (Thor), **Phillip Tudor** (TudorChem), **Julie Newlands** and **Jennifer Hughes** (Unilever) and **Edward Wrightson** (Whiteley Corporation).

Members of the **Accord Innovation Committee**: **Ross Walker** (BP Castrol Australia), **Graham Hatfield** (Castle Chemicals), **Mike Tichon** (Competitive Advantage), **Peter Richardt** (D Lab Solutions), **Steve Saboune** (Deb Australia), **Christopher Short** (Dominant), **Peter Rich** (Ecolab), **Mandy Cupper** (Emeis Cosmetics), **Marc-Steffen Schiedel** (Henkel Australia), **Tony Bryan** (Novozymes), **John J Lamont** (Nowra Chemical Manufacturers), **Summer Hammam** (Peerless Jal), **Janie Heywood** (Reckitt Benckiser), **David Boxall** (Recochem), **Damian Gregory** (Skin Health), **Russell Crowe** (Solvay Interlox), **Peter Bruce** (Sopura), **Peter Keech** (Tasman Chemicals), **Mark Jamieson** and **Kevin Roden** (Thor), **Brad Macdougall** (True Blue Chemicals), **Phillip Tudor** (Tudor Chem),

**Geoffrey Heber** (Ultraceuticals) and **Greg Whiteley** (Whiteley Corporation).

For specific expert or technical assistance (other than listed above): **Luke Pierce** (Amway), **Jennifer Martin** (Edgewell), **David Cain** (Johnson & Johnson), **Neil Richards** and **Julia Schembri** (Kimberly Clark) and **Aneta Illievska** (Unilever).

We also thank our many colleagues at our international sister associations for their open dialogue and assistance on key issues, and in particular those that travelled to Australia to present at our 2016 Cosmetic & Personal Care Conference.

Accord again gratefully acknowledges the generous support of our Associate Members: **Idnet**, for designing the beautiful 2016 Dream Ball collateral and for the ongoing provision of updated images and materials; **TressCox Lawyers**, for donating their time and expertise on many legal matters; and **Davoren Environmental** for their diligent external assessment to support the Recognised® Environmental Credentials Scheme.

Throughout the year, we also celebrated a 10 year milestone reached by **Erlly Mifsud** (Accord's Administration Manager) who started work with Accord in 2006 – many thanks for your enormous contribution over the years.

We also acknowledge the Look Good Feel Better national team of **Carol Kavurma** (National Manager), **Maya Zahran** (PR & Communications Manager), **Nicole Jervis** (Fundraising Manager), **Vanessa Gambin** (Program Manager, Volunteers), **Kate Rowan** (Program Coordinator) and **Katrina Raccani** (Warehouse and Logistics Coordinator).

## farewell

We said goodbye and best wishes to a number of valued association and industry colleagues during 2016-17.

Sincere thanks to resigning Board Director **Dean Stephens** (PZ Cussons) and **Kathy Nolan** (Reckitt Benckiser) from the Regulatory Affairs Committee.

We also farewell and thank **Alison Matthews** Look Good Feel Better Volunteer Manager and **Connlaith Ni Raifertaigh** Look Good Feel Better Account and Administration Officer.

And thank you to former Accord colleague **Shreejina Kinkabwala** (Senior Administration Officer) for all her contributions as part of the Secretariat team.

We wish you all the very best in your future endeavours.



# directors

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Vice-President  
South Pacific  
Region, Managing  
Director Australia  
Colgate-Palmolive

**Vice-Chairman**  
  
**Terry Little**  
Managing Director  
Estée Lauder  
Companies

**Vice-Chairman**  
  
**Peter Keech<sup>1</sup>**  
Managing Director  
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**Finance Director**  
  
**David Brown**  
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Director  
Panamex Group

**Immediate  
Past Chairman**  
  
**Clynton  
Bartholomeusz**  
Managing  
Director Beiersdorf  
Australia

  
**Denise van Gessel**  
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& CFO  
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(Aust)

  
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Managing Director  
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Avon Products

  
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**Peter Thanopoulos**  
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Technical Director  
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Country Manager  
(Aust & NZ) L'Oréal

  
**Ampie Cabangon**  
Senior Manager,  
Regulatory Affairs  
Procter & Gamble  
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Zealand

  
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Regional Managing  
Director, Pacific  
Revlon Australia

  
**Gillian Franklin**  
Managing Director  
The Heat Group

  
**Brad Macdougall**  
Executive Director  
True Blue Chemicals

  
**Greg Whiteley**  
Managing Director  
Whiteley  
Corporation

  
**Bronwyn Capanna**  
Executive Director  
Accord Australasia

<sup>1</sup> Chairman of the Innovation Executive Committee

# secretariat



**Top row, left to right:**  
**Arianne Bath** Membership Services Officer  
**Dr Jennifer Semple** Innovation & Education Manager  
**Rachael Linklater** Science & Technical Regulatory Associate  
**Catherine Oh** Science & Technical Manager  
**Erly Mifsud** Administration Manager  
**Alyssa Patterson** Public Affairs Officer  
**Bottom row, left to right:**  
**Dusanka Sabic** Regulatory Affairs Director  
**Bronwyn Capanna** Executive Director  
**Craig Brock** Policy & Public Affairs Director

# members

## Consumer, Cosmetic and Personal Care

Advanced Skin Technology Pty Ltd  
Amway of Australia Pty Ltd  
AVON Products Pty Ltd  
Beiersdorf Australia Ltd  
BrandPoint Pty Ltd  
Chanel Australia  
Clarins Group/Trimex Pty Ltd  
Clorox Australia Pty Ltd  
Colgate Palmolive Pty Ltd  
Combe Asia-Pacific Pty Ltd  
Cosimer Pty Ltd  
Coty Australia Pty Ltd  
De Lorenzo Hair & Cosmetic Research  
Edgewell Personal Care  
Elizabeth Arden Australia  
Emeis Cosmetics Pty Ltd  
Estee Lauder Australia  
Frostbland Pty Ltd  
GlaxoSmithKline Consumer Healthcare  
Hairjamm Pty Ltd  
Helios Health & Beauty Pty Ltd  
Henkel Australia Pty Ltd  
iNova Pharmaceuticals –  
A Valeant Company  
Inglot Cosmetics Pty Ltd  
Integria Healthcare (Aus) Pty Ltd  
International Beauty Supplies  
International Hair Cosmetics Group Pty Ltd  
Johnson & Johnson Pacific  
KAO (Australia) Pty Ltd  
Keune Australia  
Kimberly-Clark Australia  
La Biosthetique Australia  
La Prairie Group  
L'OCCITANE Australia Pty Ltd  
L'Oreal Australia Pty Ltd  
LVMH Perfumes and Cosmetics  
Mary Kay Cosmetics Pty Ltd  
Muk Haircare  
Natural Australian Kulture Pty Ltd  
Nutrimetics Australia  
NYX Pty Ltd  
Pacific SMM  
Panamex Group  
Pierre Fabre Australia Pty Ltd  
Procter & Gamble Australia Pty Ltd  
PZ Cussons Australia Pty Ltd  
Reckitt Benckiser

Revlon Australia  
SC Johnson & Son Pty Ltd  
Scental Pacific Pty Ltd  
Skin Health Pty Ltd  
Syndet Works Pty Ltd  
The Heat Group Pty Ltd  
Ultraceuticals  
Unilever Australasia  
Vitafive  
Weleda Australia Pty Ltd

## Commercial/Hygiene & Specialty Products

A S Harrison & Co Pty Ltd  
Albright & Wilson (Aust) Ltd  
BP Castrol Australia Pty Ltd  
Brenntag Pty Ltd  
Castle Chemicals Pty Ltd  
Clariant (Australia) Pty Ltd  
Crisp Solutions  
Deb Australia Pty Ltd  
Dominant (Australia) Pty Ltd  
Ecolab Pty Limited  
E.D. Oates Pty Ltd  
Huntsman Corporation Australia Pty Ltd  
Hypred SAS  
Ingredients Plus  
Lab 6 Pty Ltd  
Novozymes Australia Pty Ltd  
Nowra Chemical Manufacturers Pty Ltd  
Peerless JAL Pty Ltd  
Recochem Inc  
Rohm and Haas Australia Pty Ltd  
Schulke Australia  
Solvay Interlox Pty Ltd  
Sopura Australia Pty Ltd  
Symbio Australia Pty Ltd  
Tasman Chemicals Pty Ltd  
Thor Specialties Pty Limited  
True Blue Chemicals Pty Ltd  
Whiteley Corporation Pty Ltd

## Associate Members

**Corporate Travel Services**  
Platinum Travel Corporation

**Graphic Design and Creative**  
Ident

## Legal and Business Management

DibbsBarker  
FCB Lawyers  
K&L Gates  
KPMG  
TressCox Lawyers

## Logistics

Bolloré Logistics  
Chylis Pty Ltd

## Regulatory and Technical Consultants

Apitton Scientific Consulting  
APPharma Pty Ltd  
Clare Martin & Associates Pty Ltd  
Competitive Advantage  
Davoren Environmental Pty Ltd  
Engel Hellyer & Partners Pty Ltd  
RFA Regulatory Affairs Pty Ltd  
Seren Consulting Pty Ltd  
Sue Akeroyd & Associates  
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